

Marymount Hospital's Emergency Department, opened in 2007, combines advanced technology with a convenient location and caring, expert staff to provide rapid, specialized diagnosis and treatment for medical emergencies including heart attacks and strokes. With patients' needs as its focus, our Emergency Department is located in the Critical Care Tower for safe, rapid patient transfer to the hospital Intensive Care Unit if necessary. From acute trauma to family illness, boardcertified emergency physicians, specially trained nurses and clinical staff treat a wide range of emergency conditions 24 hours a day, seven days a week.

#### **Emergency Physician Services**

The emergency medicine physicians are a private group practice under contract with the hospital. Services provided by the emergency physician will be billed separately from the hospital services.

The emergency physicians are contracted with most major insurance group health plans, and as a courtesy they will file a claim with your insurance company. Please provide current and complete insurance information to the Emergency Department registration personnel so there is no delay in processing your claim. You will receive a statement for services which are not covered or paid by your insurance company.

If you have any questions concerning your emergency physician account, please 1.800.225.0953 directly.

# Our Mission

The mission of Marymount Hospital is to provide excellent health care guided by the Christian values of service, compassion, dignity, and respect.

Emergency services are also available at Marymount Medical Center, 2001 East Royalton Road (Route 82) in Broadview Heights. Marymount Medical Center, Broadview Heights is open from 7:00 am to 10:00 pm.

For more information about emergency services at Marymount Hospital, call 216.587.8170.



12300 McCracken Road, Garfield Heights, Ohio, 44125 216.581.0500 | marymount.org



A Catholic Hospital sponsored by the Sisters of St. Joseph of the Third Order of St. Francis

# Emergency Department



#### Patient-Centered Design

Designed to deliver emergency care with a patientcentered approach, Marymount Hospital's Emergency Department features an innovative circular plan. Nursing stations, patient monitoring stations and medication supplies are located in the center, surrounded by 30 private treatment rooms. This design enhances patient care by allowing nurses a clear line of sight to all patients at all times, and encourages communications between patients and family members and the medical team.

Our spacious waiting area was designed with the physical and emotional comfort of patients and families in mind. Walk-in patients and their families will find comfortable seating and conveniently located restrooms, telephones and vending machines in a cheerful, contemporary setting. Quiet areas are available for consultation or private contemplation, and our hospital chaplain is on call for spiritual support.

#### **Board-Certified Staff**

A team of board-certified emergency medicine physicians, physician assistants and specially trained nurses staff our Emergency Department around the clock. In a typical year, they provide care for more than 36,000 patients from infants to seniors, for illnesses and injuries ranging from ear infections to heart attacks.

## Certified Stroke Care

Our Emergency Department has been designated as a Primary Stroke Center by the Joint Commission for Hospital Accreditation, recognizing Marymount Hospital's stroke care program follows national standards and guidelines that can significantly improve outcomes for stroke patients. It signifies that the quality care we provide meets the unique and specialized needs of stroke patients.



## Expert Consultation

Marymount Hospital specialists in heart and vascular medicine, neurology and stroke, diabetes, general internal medicine and other specialty areas are available for emergency consultation as needed. As a Cleveland Clinic hospital, Marymount's emergency medicine physicians can consult with Cleveland Clinic experts in more than 100 different specialties to ensure that our patients receive the highest quality care.

Our physicians are committed to including the family in the patient care team. Whenever possible, they communicate with family members during the patient's care to keep them informed regarding their loved one's condition, progress and treatment plan. A family member or friend is encouraged to remain with the patient in the treatment room for support and reassurance.





Advanced technology and new state-of-the-art facilities featuring private treatment rooms, a spacious registration area and comfortable waiting areas