

Founded in 1921 by four physicians.

A nonprofit multidisciplinary healthcare system with 82,608 caregivers, 23 hospitals and 280 outpatient locations around the globe.

MISSION

Caring for life, **researching** for health and **educating** those who serve.

VISION

To be the **best place for healthcare** anywhere and the **best place to work** in healthcare.

GUIDING PRINCIPLES

Treat patients and caregivers as **family**, and Cleveland Clinic as **home**.

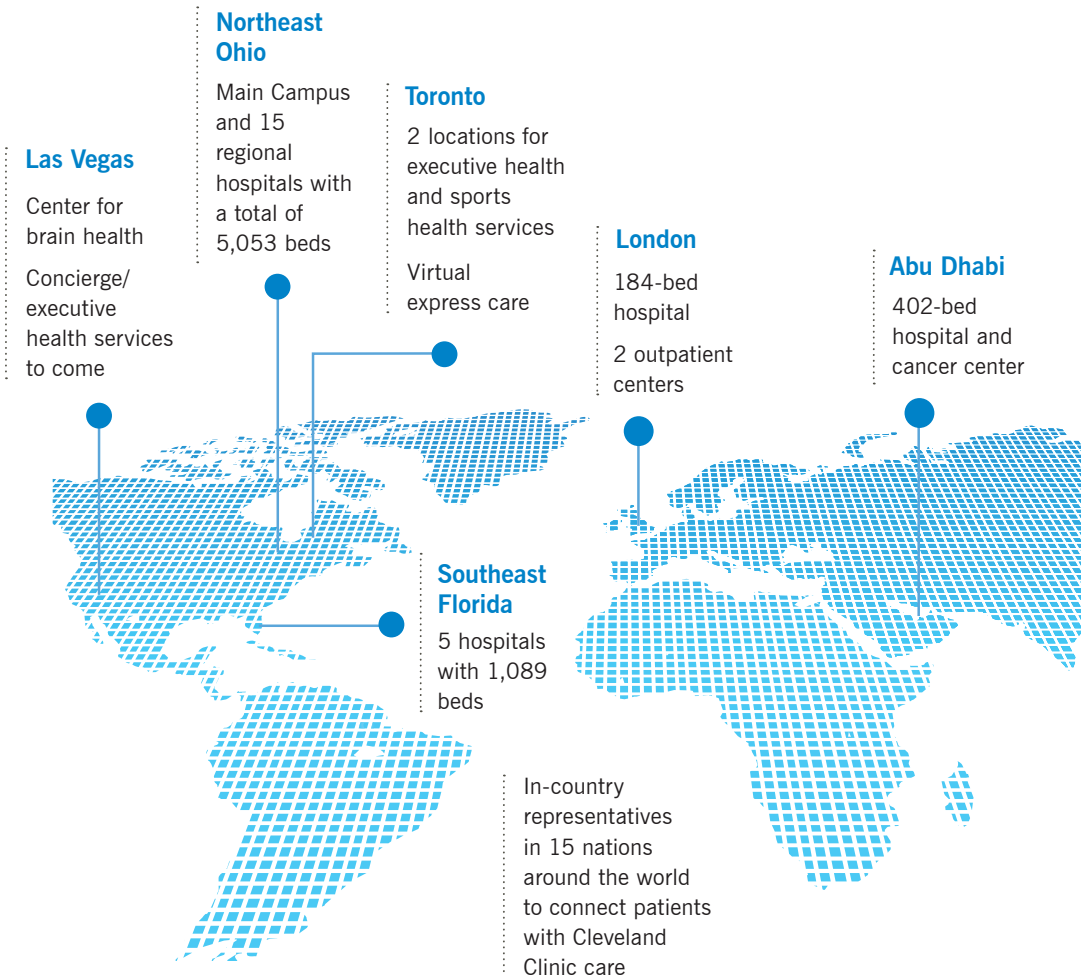
STRATEGIC GOALS

- Transform** care
- Empower** caregivers
- Uplift** communities
- Sustain** Cleveland Clinic

VALUES

- > Safety & Quality
- > Empathy
- > Integrity
- > Teamwork
- > Inclusion
- > Innovation

3.5 MILLION PATIENTS AND 15.7 MILLION PATIENT ENCOUNTERS ANNUALLY



EXTERNAL VALIDATION BY INDEPENDENT RATINGS

- » No. 2 hospital in the world and world's No. 1 hospital for urological care in *Newsweek* 2024 "World's Best Hospitals" survey
- » Five A grades, four B's and eight C's among our U.S. hospitals in Leapfrog's fall 2024 safety report
- » Maintained or improved rankings for 14 of our hospitals in the 2024 Vizient Quality and Accountability Ranking
- » 12 Cleveland Clinic hospitals with Magnet® designation from the American Nurses Credentialing Center

CARE FOR PATIENTS

PATIENT CARE

3.5M

unique patients worldwide

15.7M

patient encounters worldwide

14.1M

outpatient encounters

333K

admissions and observations

320K

surgeries and procedures

994K

emergency department visits

1.1M

virtual visits

EDUCATION

RESEARCH

PHILANTHROPY

2,369

residents and fellows

126

accredited training programs

3,655

active research projects

\$520M

research funding

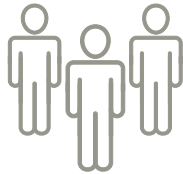
\$413M

philanthropic commitments

CARE FOR CAREGIVERS

83K

caregivers worldwide



including:

5,786

physicians and scientists

3,902

advanced practice providers

16,845

nurses

CARE FOR CLEVELAND CLINIC



\$15.9B

operating revenue

\$275.7M

income from operations

1.7%

operating margin

CARE FOR COMMUNITY

\$1.46B

community benefit (2023)

\$37.6B

U. S.



\$28.2B

Ohio



\$4.4B

Florida



\$82.5M

Nevada



economic impact (2023 most recent report)

To view Cleveland Clinic's *State of the Clinic 2024* report, visit clevelandclinic.org/stateoftheclinic.



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