

Founded in 1921 by four physicians.

A nonprofit multidisciplinary healthcare system with 82,608 caregivers, 23 hospitals and 280 outpatient locations around the globe.

MISSION

Caring for life, **researching** for health and **educating** those who serve.

VISION

To be the **best place for healthcare** anywhere and the **best place to work** in healthcare.

GUIDING PRINCIPLES

Treat patients and caregivers as **family**, and Cleveland Clinic as **home**.

STRATEGIC GOALS

Transform care

Empower caregivers

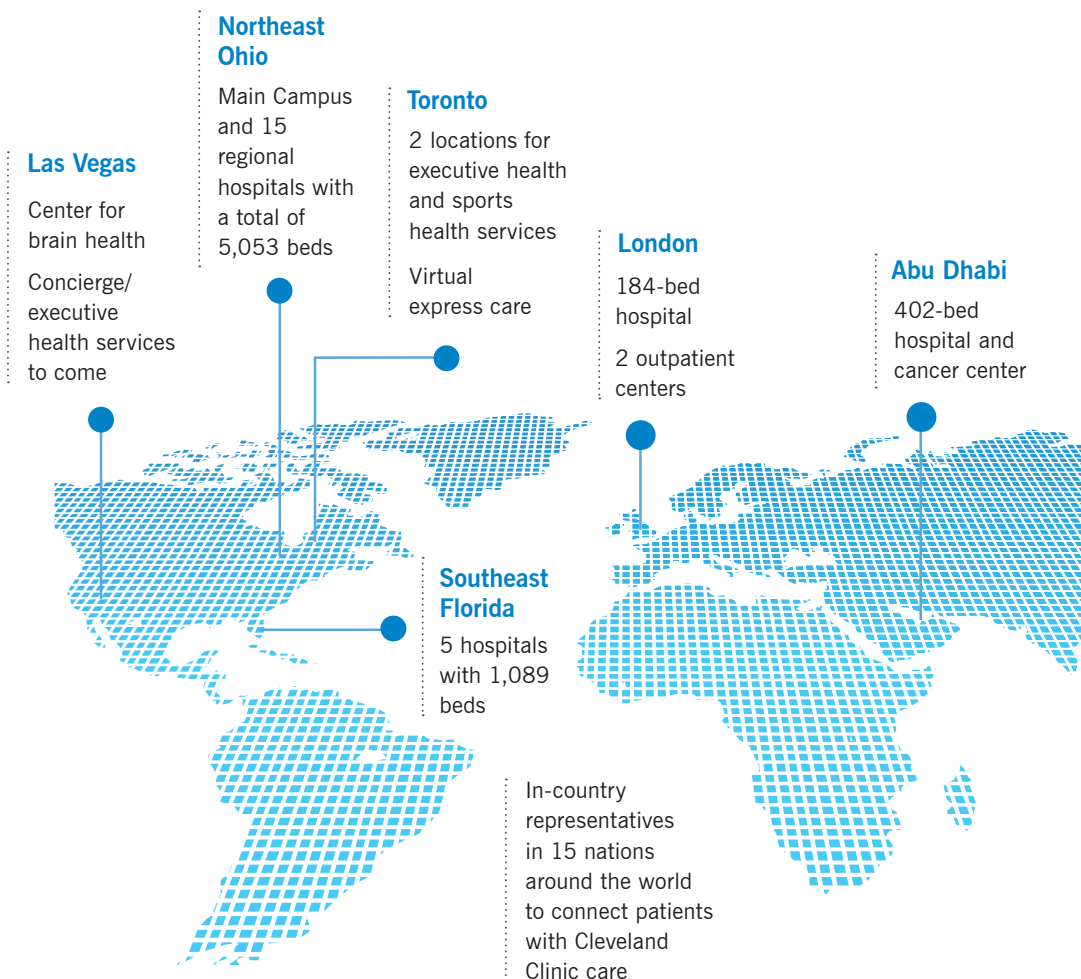
Uplift communities

Sustain Cleveland Clinic

VALUES

- > Safety & Quality
- > Empathy
- > Integrity
- > Teamwork
- > Innovation

3.5 MILLION PATIENTS AND 15.7 MILLION PATIENT ENCOUNTERS ANNUALLY



EXTERNAL VALIDATION BY INDEPENDENT RATINGS

- » No. 2 hospital in the world and world's No. 1 hospital for urological care in *Newsweek* 2024 "World's Best Hospitals" survey
- » Five A grades, four B's and eight C's among our U.S. hospitals in Leapfrog's fall 2024 safety report
- » Maintained or improved rankings for 14 of our hospitals in the 2024 Vizient Quality and Accountability Ranking
- » 12 Cleveland Clinic hospitals with Magnet® designation from the American Nurses Credentialing Center

CARE FOR PATIENTS

PATIENT CARE

3.5M

unique
patients
worldwide

15.7M

patient
encounters
worldwide

14.1M

outpatient
encounters

333K

admissions
and
observations

320K

surgeries and
procedures

994K

emergency
department
visits

1.1M

virtual visits

EDUCATION

2,369

residents and fellows

126

accredited
training programs

3,655

active research
projects

RESEARCH

\$520M

research funding

PHILANTHROPY

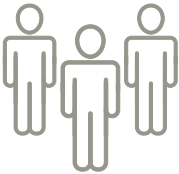
\$413M

philanthropic
commitments

CARE FOR CAREGIVERS

83K

caregivers
worldwide



including:

5,786

physicians
and scientists

3,902

advanced
practice providers

16,845

nurses

CARE FOR CLEVELAND CLINIC



\$15.9B

operating revenue

\$275.7M

income from operations

1.7%

operating margin

CARE FOR COMMUNITY

\$1.46B

community
benefit (2023)

\$37.6B



U. S.

\$28.2B



Ohio

\$4.4B



Florida

\$82.5M



Nevada

economic impact (2023 most recent report)

To view Cleveland Clinic's *State of the Clinic 2024* report, visit clevelandclinic.org/stateoftheclinic.



YouTube



healthessentials

Consult QD