

Founded in 1921 by four physicians. A nonprofit organization and multidisciplinary care team.

## MISSION

**Caring** for life, **researching** for health and **educating** those who serve.

## VISION

To be the best place for **healthcare** anywhere and the best place to **work** in healthcare.

## GUIDING PRINCIPLES

Treat **patients** and **fellow caregivers** as **family**, and **Cleveland Clinic** as your **home**.

## CARE PRIORITIES



## VALUES

- > Empathy
- > Inclusion
- > Innovation
- > Integrity
- > Safety & Quality
- > Teamwork

## STRATEGIC GOALS



## CLEVELAND CLINIC HEALTH SYSTEM

- > **19** hospitals
- > **220+** outpatient locations
- > **5,996** beds
- > **19** patient-centered institutes

Over **220** locations include:

- > A main campus in **Cleveland**
- > **12** regional hospitals in **Northeast Ohio**
- > **5** hospitals in **Southeast Florida** with 1,000+ beds
- > A medical center for brain health in **Las Vegas**
- > In **Canada**, executive health and sports health services at our Downtown location and sports health services at our Midtown location.
- > A 394-bed hospital in **Abu Dhabi**
- > In **London**, an outpatient facility (opened September 2021) and a 184-bed hospital (to open January 2022).

- > Case Western Reserve University & Cleveland Clinic **Health Education Campus**

## 73,007 CAREGIVERS WORLDWIDE (AS OF OCT. 19, 2021)



## EXTERNAL VALIDATION BY INDEPENDENT RATINGS



- » No. 2 U.S. hospital in 2021-22 “Best Hospitals” rankings
- » No. 1 in cardiology and heart surgery for 27th straight year; among top 10 hospitals in 11 specialties
- » Cleveland Clinic Children’s recognized nationally in 10 of 10 ranked specialties



- » No. 2 hospital in the world
- » Ranked among the world’s best in 6 specialties, including No. 1 in cardiology



- » 18 Cleveland Clinic hospitals were graded in the fall 2021 report, earning 6 A’s, 9 B’s and 3 C’s. The prior report, from spring 2021, graded 18 Cleveland Clinic hospitals, which earned 7 A’s, 10 B’s and 1 C.



- » In 2020, 3 of 11 ranked Cleveland Clinic hospitals improved from 2019 in their peer-group rankings while 8 declined



- » 7 hospitals with Magnet® designation from the American Nurses Credentialing Center: Akron General, Cleveland Clinic Abu Dhabi, Fairview, Hillcrest, main campus, Marymount, South Pointe

## CARE FOR PATIENTS

### PATIENT CARE

**2.4M**

Unique patients

**8.7M**

Outpatient visits

**273K**

Admissions and observations

**217K**

Surgeries and procedures

**756K**

Emergency department visits

**1.2M**

Virtual visits

### EDUCATION

**1,952**

Residents and fellows

**107**

Accredited training programs

**2,781**

Active research projects

### RESEARCH

**\$312M**

Research funding

### PHILANTHROPY

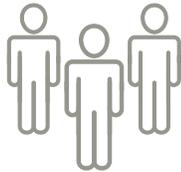
**\$216M**

Philanthropic commitments

## CARE FOR CAREGIVERS

**68.7K**

Caregivers worldwide



including:

**4.6K**

Physicians and scientists

**2.9K**

Advanced practice providers

**14.4K**

Nurses

## CARE FOR THE ORGANIZATION



**\$10.6B**

Operating revenue



**\$232M**

Income from operations

## CARE FOR THE COMMUNITY

**\$1.16B**

Annual community benefit (2019)

**\$34.55B**

U. S.



Economic impact (2019)

**\$21.63B**

Ohio



**\$4.12B**

Florida



**\$48.9M**

Nevada



To view Cleveland Clinic's *State of the Clinic 2020* report, visit [clevelandclinic.org/stateoftheclinic](https://clevelandclinic.org/stateoftheclinic).



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