Cleveland Clinic

• An academic medical center founded in 1921
• Integrates clinical and hospital care with research and education
• Multisite healthcare delivery system with local, national and international reach

The Cleveland Clinic Model of Care
• Physician-led, multispecialty group practice with salaried staff and no incentives for extra tests or procedures
• All physicians are on one-year contracts, renewable after annual performance reviews

Mission, Vision, Values
• Mission: To provide better care of the sick, investigation into their problems and education of those who serve
• Mantra: Patients First
• Motto: To Act as a Unit
• Values: Quality, innovation, teamwork, service, compassion, integrity
• Strategic goals: Patients First, caregivers, affordability, growth, impact

Quality, Safety, Experience
• Quality & Patient Safety oversees quality and safety improvement through benchmarking, monitoring and reporting
• Disclosure of physician-industry relationships
• Online physician profiles with starred patient ratings and comments

Access
Cleveland Clinic is committed to convenient access, offering virtual visits, shared medical appointments and walk-in express and urgent care. clevelandclinic.org/access

Organization by Institute
• Patient care services delivered by patient-centered, integrated practice units called clinical institutes
• Each clinical institute focuses on a specific organ system or disease area and combines medical and surgical specialists
• Emphasis on teamwork, collaboration, sharing of knowledge and resources

Administration
• Board of Governors, primarily physicians, oversees the medical and surgical activity of Cleveland Clinic
• Board of Directors is the primary governing body of Cleveland Clinic
• Board of Trustees serves in an advisory role to the Board of Directors

Cleveland Clinic Health System (CCHS)

MAIN HOSPITAL CAMPUS
• Tertiary care, 1,398 hospital beds, 17% intensive care
• 101 operating rooms, seven hybrid surgical suites
• 59 buildings on 170 acres
• New 377,000-square-foot Taussig Cancer Center

CLEVELAND CLINIC REGIONAL HOSPITALS
• Akron General Hospital, Avon Hospital, Euclid Hospital, Fairview Hospital, Hillcrest Hospital, Lodi Hospital, Lutheran Hospital, Marymount Hospital, Medina Hospital, South Pointe Hospital, Union Hospital*, Ashtabula County Medical Center**
• 3,100+ regional hospital beds

REGIONAL CARE CENTERS
• 150+ outpatient locations in northern Ohio, including 19 full-service family health centers and 3 health and wellness centers

CARE DELIVERY
• 20 express and urgent care sites in Northeast Ohio
• 26,102 shared medical appointments
• 25,502 virtual visits
• Rehabilitation hospitals: 3 (Cleveland, including 1 pediatric), 1 (Akron)

CLEVELAND CLINIC FLORIDA
• 8 South Florida locations, including integrated medical campus in Weston
• 155-bed hospital, emergency and outpatient services, new 75-bed tower — opening 2018
• Coral Springs Family Health Center — opening 2018

CLEVELAND CLINIC NEVADA (LAS VEGAS)
• Cleveland Clinic Lou Ruvo Center for Brain Health, 75,000 square feet

CLEVELAND CLINIC CANADA
• 38,750 square feet of offices in downtown Toronto
• Executive health, sports health and rehabilitation services
• Sports Medicine specialist practice acquired in 2017

CLEVELAND CLINIC ABU DHABI
• Partnership between Cleveland Clinic and Mubadala Development Co.
• 407,032 outpatient visits, 13,372 surgeries, 7,223 admissions
• 364 current beds, 4.4 million square feet
• 5,477 caregivers from 77 countries

CLEVELAND CLINIC LONDON
• 323,100-square-foot facility includes 200 beds, 8 operating rooms — opening in January 2021
• Offering major medical specialties, CT, endoscopy, lab and pharmacy

*Joined 4/2018 **affiliate
International and Out-of-State Patients
• A national and international healthcare destination with high cultural competence
• Patients from all 50 states and 135 countries around the world
• Global Patient Services offering medical concierge and interpretation services

Key Innovations
• First coronary angiography (1958)
• Development and refinement of coronary bypass surgery (1967)
• First minimally invasive aortic heart valve surgery (1996)
• First successful larynx transplant (1998)
• First kidney surgery performed through a patient’s navel (2007)
• Nation’s first near-total face transplant (2008)
• Nation’s first commercial transcatheter aortic valve replacement (2011)
• Discovery that adult brain neurons can regenerate (2011)
• Demonstration that bariatric surgery controls diabetes (2012)
• Discovery that an intestinal bacteria product (TMAO) can predict heart disease risk (2013)
• World’s first deep-brain stimulation surgery to restore function after a stroke (2016)
• First liver transplant using normothermic organ preservation (2016)
• World’s first transcatheter implant of a tricuspid valve stent (2016)
• World’s youngest face transplant (2017)

Research and Education
LERNER RESEARCH INSTITUTE
• Home of laboratory-based, translational and clinical research
• 2,010 scientists and support personnel, including 187 principal investigators
• 694,150 square feet of research space and research budget of $272M

EDUCATION INSTITUTE
• Among nation’s largest graduate medical education centers
• 107 accredited residency training programs
• One of the world’s largest continuing medical education programs
• Leadership training for internal and external executives

LERNER COLLEGE OF MEDICINE
• 160 students enrolled
• Tuition-free MD degree with emphasis on clinical research skills

HEALTH EDUCATION CAMPUS
• 475,115-square-foot Health Education Campus — opening 2019
• In collaboration with Case Western Reserve University
• Includes Cleveland Clinic Lerner College of Medicine, Case Western Reserve University School of Medicine, School of Dental Medicine, Francis Payne Bolton School of Nursing and a new program for physician assistants

Community Impact
• Cleveland Clinic provided $809M of community benefit in 2016, including research, education and charity care
• In 2017, the economic impact for Ohio was $17.8B
• Over 119K direct and indirect jobs to the region in 2017

CCHS Vital Statistics (2017 year-end)
PATIENT CARE
7.6M................................................................. Outpatient visits
229,132................................. Acute admissions and observations
207,354...........................................................Surgical cases
52,082......................................................... Caregivers
3,676..........................................................Physicians and scientists
11,889..........................................................Nurses

EDUCATION
1,965......................................................Residents and fellows in training
107.....................Accredited residency training programs

RESEARCH
$272M........................................................ Research funding
$108M.......................................................Federal funding

Awards and Honors
2018/2019 HIGHLIGHTS:
• No. 2 in nation, Honor Roll, “Best Hospital”*
• No. 1 in America for heart care since 1995*
• Magnet® recognition** and Pathway to Excellence® designation for nursing
• World’s Most Ethical Companies, from Ethisphere Institute

2018 U.S. News & World Report specialties
Top-ranked in Ohio In the U.S.
Cardiology & Heart Surgery ...........................................No. 1
Urology .................................................................No. 1
Gastroenterology & GI Surgery ....................................No. 2
Nephrology .............................................................No. 2
Rheumatology ..........................................................No. 2
Orthopedics .............................................................No. 3
Pulmonology ...........................................................No. 3
Diabetes & Endocrinology ...........................................No. 4
Neurology & Neurosurgery .........................................No. 4
Cancer ........................................................................No. 5
Geriatrics .....................................................................No. 5
Gynecology ...............................................................No. 5
Ophthalmology ..........................................................No. 9
Ear, Nose & Throat .....................................................No. 11

Cleveland Clinic Children’s.......................... National Leader in Pediatric Care
Cleveland Clinic Florida....... No. 1 in Miami-Fort Lauderdale Area

CLINICAL INSTITUTES
• Anesthesiology
• Cole Eye
• Community Care (Medicine & Wellness)
• Dermatology & Plastic Surgery
• Digestive Disease & Surgery
• Emergency Services
• Endocrinology & Metabolism
• Glickman Urological & Kidney
• Head & Neck
• Imaging
• Neurological

FEATURED CENTERS
• Concussion
• Connected Care
• Fertility
• Functional Medicine
• Pharmacy
• Transplant

SPECIAL EXPERTISE INSTITUTES
• Arts & Medicine
• Education
• Global Leadership & Learning
• Lerner Research
• Philanthropy
• Quality & Patient Safety
• Regional Operations

*U.S. News & World Report’s annual “Best Hospitals” rankings **American Nurses Credentialing Center