

SHEILA A. MILLER, MSN, MBA, RN

RESEARCH

In process. Principal Investigator. Impact of In-Situ Education on Nurse Empowerment. An IRB approved randomized, controlled study.

1994. Principal Investigator. *Effects of Education on Staff Knowledge and Attitude toward Patients with Borderline Personality.*

PUBLICATIONS

Miller, S. Effects of Education on Staff Knowledge and Attitude toward Patients with Borderline Personality. *Hospital and Community Psychiatry.* 1994.

PRESENTATIONS

"Disasters - The Cleveland Clinic Way," at the Patient Experience: Empathy + Innovation Summit; Cleveland, Ohio; May 2017.

"Promoting a Positive Practice Environment through Nursing Peer Review," at the ANCC Pathway to Excellence Annual Conference; Louisville, KY; May 2015.

"Creating a Nursing Culture where Nurses and Allied Health Professionals Optimize Patient Centered Care," at the Ministry of Health Conference on Patient Experience; Istanbul, Turkey; March 2015.

"Quality In Healthcare," at the Samson Global Leadership Academy for Healthcare Executives Quality in Healthcare; Cleveland, Ohio; 2013.

"Professional Practice Model Colleagues in Care: Moving from Concept to Action," at the Cleveland Clinic Nursing Leadership Summit; Cleveland, Ohio; 2013.

"Innovations," at the Cleveland Clinic Nursing Leadership Summit; Cleveland, Ohio; 2011.

"Tips to Help You Send the Right Message: Communicating Necessary Limits While Maintaining a Positive Relationship with Patients and Visitors," at the Cleveland Clinic Health System Patient Experience Forum; Cleveland, Ohio; October 2011.

"Improving Organ Donation," First Prize Winner at the Ohio Organization of Nurse Executives Annual Conference; Newark, Ohio; 2009.

"MRSA Surveillance Project," Cleveland Clinic Health System President's Quality Award at the Ohio Organization of Nurse Executives Annual Conference; Newark, Ohio; 2008.

"Effective Management of Aggressive and Potentially Aggressive Behavior to Decrease Assaults and Lost Work Hours" at the *Ohio Organization of Nurse Executives' Annual Meeting*; Deer Creek, Ohio; 2000. [poster presentation]

"Effective Management of Aggressive and Potentially Aggressive Behavior to Decrease Assaults and Lost Work Hours" at the American Psychiatric Nursing Conference; Washington, D.C.; 2000. [poster presentation]

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"Therapeutic Environment" and "Critical Paths in Psychiatry" at the ODMH Rules for Licensure of Private Psychiatric Hospitals Focus Areas; Columbus, Ohio; 1997 and 1996.

"Effects of Education on Staff Knowledge and Attitude Toward Patients with Borderline Personality" at the Psychiatric Nursing State of the Art Conference, The Ohio State University Hospitals; Columbus, Ohio; 1994.

"The Joint MSN/MBA Degree: Collaboration to Promote Synthesis of Knowledge from two Disciplines" at the Midwest Alliance in Nursing Conference, Case Western Reserve University; Cleveland, Ohio; 1993.

"Effects of Education on Staff Knowledge and Attitude Toward Patients with Borderline Personality" at the Decade of the Brain, Huntington College; Huntington, Indiana; 1993.

"Effects of Education on Staff Knowledge and Attitude Toward Patients with Borderline Personality" at Southwest General Hospital; Middleburg Heights, Ohio; 1992.

"Nursing Careers" at the Displaced Homemakers Conference, Cuyahoga Community College; Parma, Ohio; 1990.

"Multidisciplinary Care of the Obsessive Compulsive Patient" at Ridgewood Hospital; Willoughby Hills, Ohio; 1989.