Surgery / Procedure Reactivation Workflow

Updated: 5/21/2020 @ 1438

Initial Patient Contact

Contact Patient to Schedule

See Initial patient contact script

Patient Wants to Proceed?

- NO → **Surgeon Notified**
- YES

Surgical Team Confirm Surgery & Place Orders

- In person or virtual visit as needed
- Order AMB Pre Op Covid Test Panel & pre-surgery testing (as needed)
- Confirm H&P (30 days) & consents (6 mos) are in place

Community Provider Without Epic

Surgeon Fills Out "Community Provider w/o Epic Surgical Case Request" Form

↓

Surgeon's Office Forwards Form to Surgery Schedulers

↓

Surgical Schedulers Send Case Message to Hotline via Epic

↓

Hotline Places Covid Test Order

↓

Patient Going Through PCC Testing?

- YES → **PACC Schedules Pre-Admit & Covid-19 Tests**
- NO → **Surgical Coords. Schedule Covid-19 Test**

→ **Registration? Financial Clear? Pre-Auth?**

Scheduling, Financial, Registration

Surgery / Procedure Scheduling

- Schedule Covid test 2-3 prior to surgery / procedure
- Schedule pre-op testing & surgery / procedure
- Cases created in OpTime feed RCM work queue

Transfer Call to RCM Registration / FC 636-8000

- RCM: Registration, financial clearance, MyChart sign up, send documents for signature, patient pre & day of service instructions
- Patient pre-visit registration tasks from home

Authorization

- Pre-Access to work with payer

Covid Test & Pre-Admission Testing

Pre-Admission Testing (if required) → **IMPACT, PACE, ONEPAC**

- In person or virtual visit

COVID Testing

- Covid test performed 2-3 days prior to surgery / procedure in ASC or OR
- Home with quarantine precautions until surgery / procedure

See Pre-Op Covid+ script

Positive?

- YES → **CC Home Monitoring Prog. receives results & contacts patient**
  - Results auto released in MyChart
  - Provide instructions
- YES → **Surgeon Notified**
  - Cancel surgery or If essential / urgent, see *Known or Suspected Covid+ in OR*
  - Confirm Home Monitoring Team will contact for Covid+ follow up
- NO

Day Prior

See Day before surgery script

Contact Patient

- COVID negative result provided, screening questions
- Surgery/procedure logistical details confirmed (incl. driver cell) & questions answered
- Social distancing (6'), cough etiquette, mask, hand washing, visitation policy

Surgery

Check-in

- Refer to local workflow for check-in

See Surgery Decision Tree

Check Covid Status

- Refer to test results

Positive?

- YES → **Cancel Surgery**
  - Patient instructed to make an appt. w/ their PCP or go to Express Care Online
- NO

Ensure EVS protocol is implemented between patients

Surgery / Procedure (pre op, intra op, post op)

- Driver/caretaker to wait for surgery updates/post surgery call
- Provide driver post surgery update & ETA for pick up

Admit / Discharge

- Refer to local workflow

Discharge & Post-Op Visit

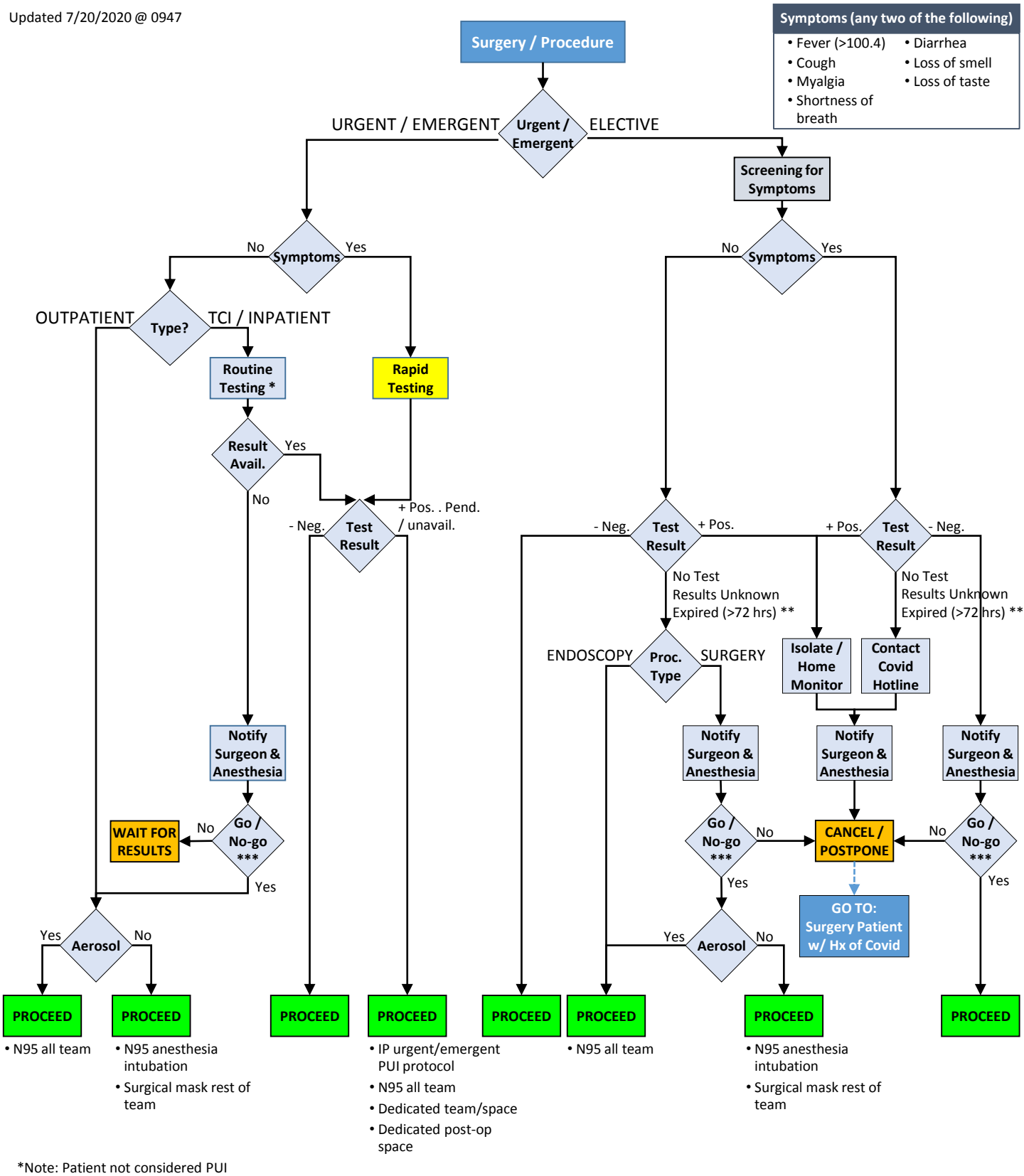
Post-Op Visit

- In person or virtual

Covid-19 Pre-Operative Surgery Decision Tree

Rapid testing restricted to patients with Covid -19 symptoms undergoing urgent/emergent surgery/procedures

Updated 7/20/2020 @ 0947



*Note: Patient not considered PUI

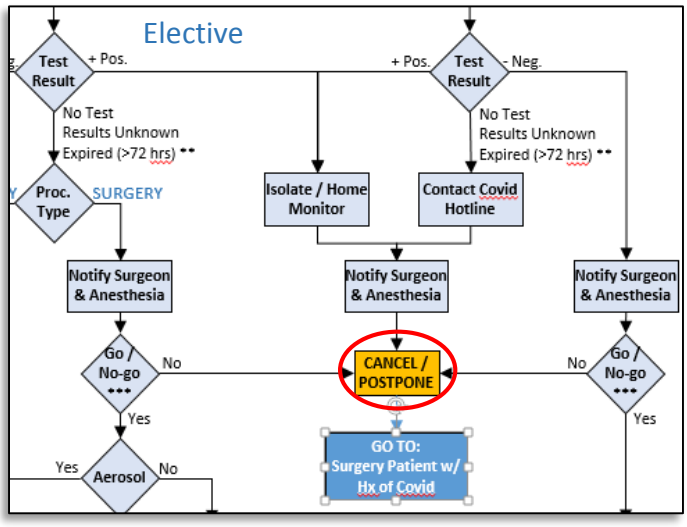
**Consider switching case order (last case of the day)

***Go/No-go decision made by surgical team based on patient current status, risk to patient with surgical delay, & other patient and situation specific factors

[Known or suspected Covid-19 patient presenting to Operating Room or Procedural Suite]

Surgery on Patient with a History of COVID-19

Updated 7/20/2020 @ 0947



Symptoms (any two of the following)

- Fever (>100.4)
- Cough
- Myalgia
- Shortness of breath
- Diarrhea
- Loss of smell
- Loss of taste

Last Covid-19 Test Was Positive

28d w/ 3d no fever & improved symptoms?

No → **Surgery Become Urgent / Emergent?**

Yes → **PROCEED**
- N95 All Team
- PUI precautions

No → **Can wait 28d w/ 3d no fever & improved symptoms?**

Yes → **Complete 28 day wait period** → back to **28d w/ 3d no fever & improved symptoms?**

No → **ID Consult**

Proceed?

No → **POSTPONE**
- Create plan with ID when to proceed

Yes → **PROCEED**

Alert Surgical Operations for logistical support
- N95 All Team
- PUI precautions

Yes → **Symptoms on day of surgery?**

No → **PROCEED**
- Non-AGP: N95 anesthesia only
- AGP: N95 all team

Yes → **POSTPONE**

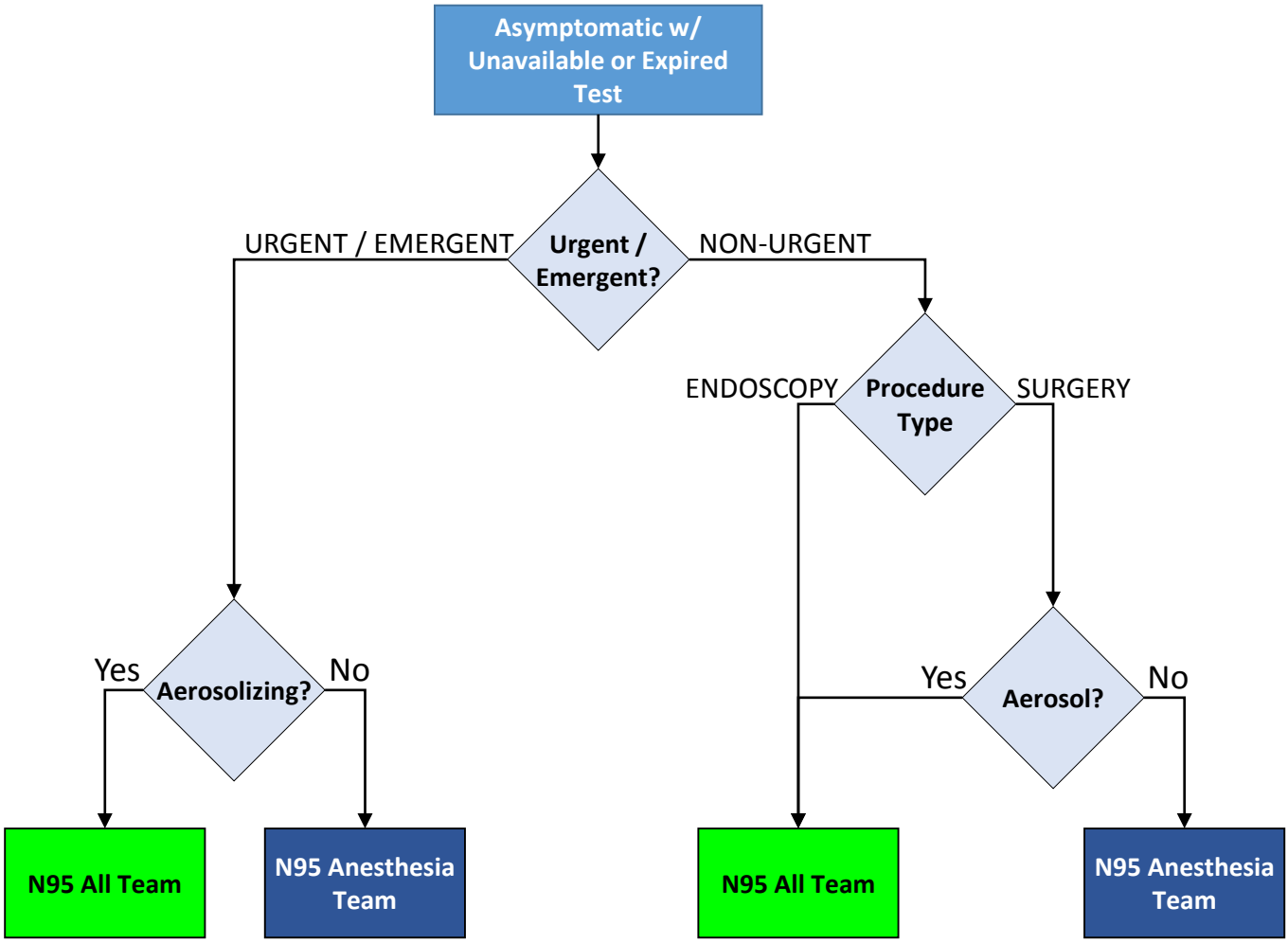
Covid-19 Surgery Decision Matrix

ELECTIVE

Symptoms	Patient Type	Covid Test	Covid Test Result	Surgery Type	Decision	PPE
No	Outpatient	Standard *Pre-Surgical*	Negative	Any	Proceed	**Surgical mask**
No	Outpatient	Standard *Pre-Surgical*	No result / expired	Endoscopy	Proceed	N95 all team
No	Outpatient	Standard *Pre-Surgical*	No result / expired	Surgery	Team Decision	N95 anesthesia
No	Outpatient	Standard *Pre-Surgical*	No result / expired	Surgery w/ Aerosol Risk	Team Decision	N95 all team
No	Outpatient	Standard *Pre-Surgical*	Positive	Any	Cancel / Postpone	-
Yes	Outpatient	Standard *Pre-Surgical*	Negative	Any	Team Decision	**Surgical mask**
Yes	Outpatient	Standard *Pre-Surgical*	No result / expired	Any	Cancel / Postpone	-
Yes	Outpatient	Standard *Pre-Surgical*	Positive	Any	Cancel / Postpone	-

URGENT / EMERGENT

Symptoms	Patient Type	Covid Test	Covid Test Result	Surgery Type	Decision	PPE
No	Outpatient	None	-	Any	Proceed	N95 anesthesia
No	Outpatient	None	-	Any w/ Aerosol Risk	Proceed	N95 all team
No	Inpatient	Standard	Negative	Any	Proceed	**Surgical mask**
No	Inpatient	Standard	Positive	Any	Proceed	N95 all team
No	Inpatient	Standard	Unknown	Any w/ Aerosol Risk	Team Decision *proceed w/o results*	N95 all team
No	Inpatient	Standard	Unknown	Any	Team Decision *proceed w/o results*	N95 anesthesia
Yes	Any	Rapid	Negative	Any	Proceed	**Surgical mask**
Yes	Any	Rapid	Positive / Unknown	Any	Proceed	N95 all team

Asymptomatic Patients with Unavailable or Expired Test Results

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