Urgent Medical Matters

Cleveland Clinic MyChart should never be used for urgent medical matters.

For all urgent medical matters, contact your physician’s office by telephone, go to an emergency room, or call 9-1-1.

What is the Cleveland Clinic MyChart-Caregiver service?

MyChart is a secure, online tool that allows you to access your personalized health information from the privacy of your home.

The MyChart-Caregiver service gives parents or legal guardians of minor children access to portions of their child’s medical records.

MyChart-Caregiver can also be used by legal guardians or caregivers with Durable Power of Attorney for Healthcare of dependent adults to access portions of the medical record of their loved ones.

You, and only you, can access your MyChart account. The information is encrypted, which means it is stored in such a way that it can only be unscrambled after you enter the correct password.

Please do NOT send any message to the mychartsupport@ccf.org email address regarding your health or health-related issues. Messages sent to this email address will not be reviewed by your physician or any clinical staff.

For more information about Cleveland Clinic MyChart-Caregiver:

Mail to: Cleveland Clinic MyChart Operations
9500 Euclid Avenue / CC21
Cleveland, Ohio 44195

Phone: 1.216.444.1740
Toll Free: 1.866.915.3383
email: mychartsupport@ccf.org
URL: ccf.org/mychart

About Cleveland Clinic

Cleveland Clinic, founded in 1921, is a nonprofit, multispecialty academic medical center that integrates clinical and hospital care with research and education. Today, 2,000 Cleveland Clinic physicians and scientists practice in 120 medical specialties and subspecialties, annually recording more than 3 million visits from patients across the United States and from more than 80 countries.

Cleveland Clinic’s main campus, located in Cleveland, Ohio, and comprising 180 acres and 50 buildings, includes a 1,300-bed hospital, outpatient clinic, subspecialty centers with supporting labs and facilities, an education division and a research institute. Cleveland Clinic also operates 17 family health centers; nine community hospitals; a children’s hospital for rehabilitation; one affiliate hospital; a 150-bed hospital, outpatient clinic and education facilities in Weston, Fla.; health and wellness centers in Palm Beach, Fla., and Toronto, Canada; and the Lou Ruvo Center for Brain Health in Las Vegas. Cleveland Clinic Abu Dhabi is a partnership between Cleveland Clinic and the government and people of Abu Dhabi, United Arab Emirates. Scheduled to open in 2012, Cleveland Clinic Abu Dhabi will serve patients in an environment that combines excellent amenities with world-class medical care.

Cleveland Clinic is consistently ranked among the top hospitals in America by U.S. News & World Report, and our heart and heart surgery program has been ranked No. 1 since 1995. Please visit ClevelandClinic.org for more information.
Features of MyChart™ Caregiver

Cleveland Clinic's MyChart™ Caregiver provides secure and convenient access to assist your loved ones with their healthcare needs.

How do I sign up for MyChart™ Caregiver?

Cleveland Clinic's MyChart™ Caregiver service allows you to manage the healthcare of your loved ones from your MyChart account.

Caregiver for Kids

Sign up for MyChart™ Caregiver at your Cleveland Clinic pediatrician's office. You may also fax or mail completed caregiver request forms. The necessary forms are available online at ccf.org/mychart.

Caregiver for Adults

To sign up for MyChart™ Adult Caregiver, you may fax or mail completed caregiver request forms. The necessary forms are available online at ccf.org/mychart.

Fax or mail all completed materials to:

MyChart™ Caregiver Area
Cleveland Clinic Health Data Services/AB-7
9500 Euclid Avenue, Cleveland, Ohio 44195
Fax number: 1.216.636.0991

Following Health Data Services Department processing, you will receive a letter in the mail containing the account information you require.

For additional information please go to: ccf.org/mychart

Please remember...

To access MyChart™ Caregiver you must have a MyChart account.