Instructions for Transport

Please follow this process when transferring an adult or pediatric patient to Cleveland Clinic:

- Acute transfers (acute stroke, STEMI, ICH, and aortic syndromes), call 877.379.CODE (2633)
- Routine transfers, call 216.444.8302 or 800.533.5056

Have the following information ready:

- Patient name
- Date of birth
- Cleveland Clinic medical record number
- Insurance information
- Diagnosis and location of patient
- Need for telemetry
- If the patient has invasive lines, assistive devices or drip; if the patient is hemodynamically stable
Every minute counts when a patient with a medical emergency is being rushed to a hospital.

Our transport team can begin treating a patient before arriving at one of our many facilities, thus improving the outcomes for many serious and complex conditions.

Our team is made up of Cleveland Clinic physicians and pediatric intensivists, nurse practitioners, critical care nurses and allied health professionals. We are able to provide care to higher acuity patients anywhere in the world 24 hours a day, seven days a week.

For more information, please visit clevelandclinic.org/cct.

**ADULT Critical Care Transport**
The Cleveland Clinic Adult Critical Care Transport team is ready 24 hours a day, seven days a week. No patient is too ill for transport with the adult transport team. This specially trained critical care staff is prepared for the highest acuity of patients. By initiating tertiary care during transfer, outcomes are improved for many critical care conditions.

The team is dispatched to locations by ground or by air. All team members are experienced in critical care and/or emergency services and have received additional training in the specialized care of the transport environment — all aimed at providing safe and quality care to our patients.

**PEDIATRIC Critical Care Transport**
Children who are critically ill or injured need the specialized care that only can be provided by a healthcare team skilled in neonatal/pediatric medicine. The Cleveland Clinic Pediatric Critical Care Transport team is specially trained in neonatal and pediatric intensive care, emergency and transport medicine, and flight physiology.

Critically ill newborns, infants, children and adolescents can be transferred to Cleveland Clinic Children’s Hospital 24 hours a day, seven days a week via ambulance, helicopter or fixed-wing plane services.

**Mobile Intensive Care Unit Services**
The expertise of Cleveland Clinic is available for local transfers, with fully staffed Mobile Intensive Care Units to provide care during transport to even the highest acuity patients.

**Helicopter Services**
Our Critical Care teams respond within a 250-mile radius of Cleveland utilizing the Sikorsky S-76 A++ aircraft. Each of the Cleveland Clinic aircraft are staffed with two pilots and equipped with the most sophisticated avionics and procedural operations to ensure the highest safety standards in the industry. An experienced Cleveland Clinic nurse practitioner, critical care nurse or paramedic are on every flight to provide the best care and service and seamless transition from the referring facility.

**Fixed-Wing Aircraft Services**
Cleveland Clinic Critical Care Transport teams have dedicated aircraft available to accommodate long distance domestic or international transport. Our teams can respond to urgent as well as routine transfer requests, 24 hours a day. AirMed International provides the aviation support for these missions.