

MARCH – AUGUST 2020

During this unprecedented time, our focus has been to address the overall well-being of patients and community members at high risk for consequences of COVID-19. We deployed a strategy to connect first, communicate and understand concerns, and then mitigate physical, emotional and economic needs.


20K

6K confirmed or suspected COVID-19 patients received daily outreach and were connected to appropriate clinical or community resources.

14K high-risk non-COVID-19 patients monitored weekly to address their chronic conditions.


18K

11K referrals to ambulatory social work team; emotional support and access to food resources identified as the greatest needs.

7K referrals to mental health social work team; 80% of patients referred were provided resources or care.

100 medical students and residents telephoned geriatric patients to address needs and isolation.


4.5K

community residents and organizations around our hospitals and other facilities assessed for needs and connected to resources.

Includes connecting with past attendees of the annual Minority Men's Health Fair due to cancellation of the 2020 event.

COMMUNITY REACH
200

local elected officials reached through consistent communication and virtual community meetings

126

social and human service organizations (homeless shelters, food banks, senior centers) reached to understand their needs and help support their mission

182

schools in 7 states offered COVID-specific programming for 974 students in elementary, middle and high schools

400

long-term care facilities offered guidance on infection control, testing and workforce considerations

830

faith-based organizations in 12 states provided with guidance about safe opening and mental health resources

4K

businesses, schools and community organizations provided with guidance about safe opening

DONATIONS

335K

face masks to various organizations


4K

pounds of hygiene products from Meijer to 250 households in Cleveland Ward 6


120

cots/mattresses

300

pillows to homeless shelters


2.6K

face shields and/or eye shields to community health centers and nursing homes


62K

pairs of gloves to community organizations


11.3K

pieces of personal protective equipment to community organizations


1760

pounds of food to the Hunger Network of Cleveland with Morrison Foods

340

meals provided to shelters

To learn more, please contact our Community Health team at 216.448.0607.