

WILLOUGHBY HILLS OUTPATIENT PHARMACY INTERNSHIP

Willoughby Hills, Ohio | Outpatient Pharmacy

ABOUT OUR SITE

Willoughby Hills Outpatient Pharmacy is a Cleveland Clinic outpatient practice site located within the Willoughby Hills Family Health Center. The pharmacy serves a busy ambulatory patient population and provides students with direct exposure to outpatient workflow, patient counseling, medication access, immunizations, and multidisciplinary communication.

INTERNSHIP AT A GLANCE

Program structure: Ongoing PRN outpatient pharmacy internship with hands-on training in day-to-day pharmacy operations and patient care activities.

Typical student level(s): Pharmacy students interested in outpatient, ambulatory, and community-based practice; student level may vary based on program needs and candidate experience.

Core experience: Outpatient pharmacy workflow, prescription processing, patient interaction, pharmacist collaboration, law and regulatory learning, immunization support, medication transfers, drug information questions, consults, and prior authorization exposure.

TIME COMMITMENT & STAFFING

- PRN scheduling is based on pharmacy needs, student availability, and staffing requirements.
- Students should be prepared for increased availability during summer and school breaks when possible.
- This site is not open Holidays or weekends

WHAT INTERNS DO

- Support outpatient prescription workflow from intake through patient pick-up, including communication with patients and the pharmacy team.
- Work closely with pharmacists on prescription transfers, drug information questions, patient consults, and medication access issues.
- Participate in vaccine-related workflow and patient education opportunities,
- Gain exposure to prior authorizations, medication counseling, outpatient pharmacy law, and real-time problem solving in a community-based health system pharmacy.

WHAT MAKES OUR PROGRAM UNIQUE

This is a small, highly hands-on practice environment with one intern at a time, allowing for individualized teaching and close pharmacist mentorship. Students experience the full scope of outpatient pharmacy work, including patient-facing care, operational decision-making, medication access, and practical application of pharmacy law.

HOW TO APPLY *

Interested students should search Cleveland Clinic careers/Workday for current Pharmacy Intern – Outpatient PRN opportunities at the Willoughby Hills location

QUESTIONS?

Alison Miller, PharmD | Willoughby Hills Pharmacy Manager | millera4@ccf.org | 440-516-8620