

CLEVELAND CLINIC TWINSBURG

OUTPATIENT PHARMACY INTERNSHIP

Twinsburg, Ohio | Outpatient Pharmacy

A longitudinal internship that helps student pharmacists build confidence in outpatient pharmacy operations, patient care, medication education, communication, and professional development.

ABOUT THE INTERNSHIP

The Twinsburg Outpatient Pharmacy internship provides student pharmacists with practical exposure to the daily responsibilities of community-based outpatient pharmacy practice within Cleveland Clinic. Interns learn alongside pharmacists and pharmacy technicians while developing the knowledge, judgment, and communication skills needed to support safe, accurate, and compassionate patient care.

CORE PHARMACY EXPERIENCE

- Prescription processing, order entry, insurance adjudication, transfers, and drug utilization review
- Prescription assessment for legality, completeness, indication, dosage form, duration, and accuracy
- Patient education and counseling, including appropriate over-the-counter recommendations
- Use of pharmacy references, internal resources, SharePoint, and Cleveland Clinic communication tools
- Introduction to vaccine administration and immunization workflow

LEARNING IN PRACTICE

Learning is integrated into the internship through hands-on experience, coaching, drug information activities, new drug in-services, and applied assignments. Responsibilities may expand as the intern builds knowledge, accuracy, and confidence.

PATIENT CARE & COMMUNICATION

- Communicate clearly and professionally with patients, caregivers, pharmacy staff, and the broader healthcare team
- Provide medication and device education using patient-friendly language
- Develop familiarity with inhalers, blood glucose monitors, and injection pens
- Use reliable references to respond to drug information questions

PROFESSIONAL GROWTH

- Explore pharmacy operations, inventory management, personnel considerations, and financial principles
- Gain insight into pharmacist career paths and leadership responsibilities
- Build professional skills through interview preparation and curriculum vitae review
- Learn about licensure preparation

WHAT MAKES THE EXPERIENCE VALUABLE

- Broad exposure to both patient care and pharmacy operations
- Progressive development through mentorship and practical experience
- Opportunities to strengthen clinical reasoning and communication
- A supportive environment focused on safety, service, teamwork, and professional growth