

Euclid Avenue Pharmacy Operations PHARMACY INTERNSHIP

Cleveland, OH | Outpatient

ABOUT OUR SITE *

Euclid Avenue Pharmacy is Cleveland Clinic's flagship outpatient pharmacy site that blends high volume outpatient dispensing with specialty services non-sterile compounding, medication access support, bedside coordination, and unique pediatric medication synchronization program. Our site supports complex patient populations while providing significant opportunities for technicians, interns, and pharmacists leadership development.

INTERNSHIP AT A GLANCE *

Program structure: Summer focused with expectation to work on holiday breaks

Typical student level(s): P1-P2

Core experience: The Euclid Avenue Pharmacy Internship provides comprehensive exposure to ambulatory pharmacy operations, medication access services, non-sterile compounding, inventory management, quality and safety initiatives, process improvement projects, operational analytics, and interprofessional communication. Interns complete meaningful department projects, participate in workflow optimization efforts, contribute to staff education and communications, and gain firsthand experience in pharmacy leadership and patient-centered care.

TIME COMMITMENT & STAFFING *

- School-year expectations: holiday breaks (winter, spring)
- Summer expectations: 32-40 hours a week

HOW YOU'LL GROW

Interns progress from learning foundational outpatient pharmacy operations to gaining exposure to specialized pharmacy services and patient care programs. As their knowledge and confidence grow, they lead meaningful projects focused on workflow optimization, quality improvement, and operational innovation while presenting findings to pharmacy leadership.

WHAT INTERNS DO (highly encouraged)

- Learn the day-to-day operations of a high-volume ambulatory pharmacy.
- Work alongside pharmacists, technicians, medication access coordinators, and compounding specialists.
- Participate in patient-focused programs such as medication synchronization and access support services.
- Analyze pharmacy workflows and contribute to process improvement initiatives.
- Develop professional communication and presentation skills through department projects.
- Complete and present a capstone project that creates meaningful impact for the pharmacy team.

WHAT MAKES OUR PROGRAM UNIQUE

- **Breadth of exposure in one site:** Interns gain experience across traditional outpatient pharmacy operations, non-sterile compounding, medication access services, inventory management, and the specialized Pediatric Euclid Avenue Pharmacy Services (PEAPS) program.
- **Meaningful project ownership:** Interns lead real operational improvement initiatives that impact workflow, patient experience, safety, and pharmacy efficiency, with opportunities to present recommendations to department leadership.
- **Unique patient populations and services:** The program provides exposure to complex ambulatory care patients, pediatric medication synchronization, bedside medication coordination, and customized compounding services that are not commonly available within a single outpatient pharmacy setting.

PROFESSIONAL DEVELOPMENT

- Longitudinal quality improvement or operational project with leadership presentation.
- Mentorship from pharmacists, technicians, and pharmacy leaders across multiple service lines.
- Exposure to leadership, quality, safety, and operational decision-making.
- Development of presentation, communication, and project management skills.
- Opportunities to build experiences that support future leadership roles, advanced pharmacy training, and career development.

HOW TO APPLY *

We will include a generic link to Workday since not all postings are up on the site at the same time. You may include timeframe if this is consistent from year to year.

QUESTIONS?

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