



Plain Language Summary IRS 501 r

You may be eligible for financial assistance for your medical bill with Cleveland Clinic Mercy Hospital.

- You may get a copy of the hospital financial assistance policy from the Patient Accounts department by calling 330-489-1145 or logging into our web site at www.clevelandclinic.org/financialassistance under the Patients and Visitors tab.
- The Financial Assistance policies are also available at the hospital Admitting Office or Emergency Room at 1320 Mercy Dr. NW. Canton, OH 44708.
- Financial Counselors are available:
 - Admitting Office; Monday-Friday from 8:00 AM to 4:30 PM
- All Mercy Medical Center locations have the hospital financial assistance policy available upon request.
- Financial assistance is available by filling out the financial assistance application and speaking to a financial counselor.
- The financial counselor will obtain information to see if the patient is eligible for insurance. The financial counselor will screen for the ability to meet the obligation and if eligible for free care, charity care at 100% or 50%.
- Translations of the plain language summary, financial assistance policy and application form are available if needed.
- Patients applying for financial assistance may not be charged more than the amount generally billed to patients with insurance for emergency or other medically necessary care.