

## CCRH Financial Assistance Policy

### Appendix A

#### **Basis for Calculating Amounts Charged to Patients**

Cleveland Clinic Rehabilitation Hospital (CCRH) utilizes the “look-back” method to determine the “amounts generally billed” (AGB) to individuals who have insurance covering other Medically Necessary Care. The AGB percentage applicable as of 1/1/2021 at the CCRH Avon, Beachwood, and Edwin Shaw facilities is 41.5% resulting in a discount of 58.5%.

The AGB amounts were calculated using all claims allowed by Medicare (Traditional) having discharge dates from October 1, 2019 to September 30, 2020. Total expected payment from allowed claims was divided by total billed charges for such claims.