

**2017 Fairview Offsite Parking at IX Center:  
Frequently Asked Questions  
August 2017**

**1. Why is Fairview Hospital relocating approximately 500 caregivers off-campus?**

Recent emergency garage repairs, coupled with a pre-existing chronic parking inventory shortage, has significantly reduced available parking for caregivers, patients and visitors.

**2. How long is offsite parking expected to last?**

Executive administration is working with the office of construction to accelerate the master plan development, which includes the demolition and erection of a new garage. We anticipate that we will be parking off site at least through 2018.

**3. Where is the offsite parking located?**

Cleveland Clinic has signed a long-term lease agreement with the IX Center at 1 I-X Center Dr, Cleveland, OH 44135. Caregiver parking is in the south east parking lot (see illustration on page 2). The IX Center is approximately 5 miles from Fairview Hospital.

**4. How do vehicles access the IX Center parking lot?**

All parkers must display a "purple diamond" Cleveland Clinic sticker obtained from Parking Services. Security staffs the entry gate 24-hours a day and will provide entry. Vehicles not displaying the window sticker will be charged a \$10 fee by the IX Center.

**5. What security features are available at the IX Center Parking Lot?**

There will be 24-hour security at the parking lot. The lot is gated and is well-lit.

**6. Will there be shuttles to get to and from Fairview Hospital?**

Shuttle busses are scheduled to run every 10-minutes during peak and every 20-minutes off-peak, Monday-Friday between 6 am - 8:30 pm.

**7. Where are the shuttle stops located?**

The shuttle stop will be centrally located at an existing light pole (See Illustration on page 2). The shuttle stop on campus will be along the main entrance drive.

**8. Will there be a shelter for inclement weather?**

A shelter will not be on location beginning August 21 but Cleveland Clinic is working with the IX Center to provide a suitable area for a well-lit, covered and heated shelter by Fall 2017.

**9. How were reassignment determinations made?**

All registered Fairview Hospital parkers were reviewed by executive administration, Operations and Human Resources. Reassignment criteria includes organizational priority, primary shift assignment and home zip code.

**10. What if a caregiver has to work 3<sup>rd</sup> shift or weekends?**

All registered parkers will continue to have 3rd shift and weekend access to the hospital campus, and may continue to park there for off-shifts.

**11. What if a caregiver works late unexpectedly and misses the last shuttle?**

Fairview Hospital Security will provide after-hours transportation. Caregivers can call 216.476.4344 for assistance.

**12. Do large events at the IX Center impact Fairview Hospital parking?**

There will be a few conventions during which Fairview Hospital parkers and shuttles will be redirected to the west parking lots. Parking Services and Fairview Hospital leadership will work closely with the IX Center to predict and provide advance notice of temporary changes to our parking arrangement.

