

Hannah Boland Award for Pediatric Clinical Excellence

Local Award – Main Campus Only

- Purpose:** Presented in recognition of the special knowledge, talents and compassion in the delivery of excellent pediatric patient care.
- Eligibility:** Any Nursing Institute caregiver providing direct patient care at Cleveland Clinic Children's Main Campus, Children's Hospital for Rehabilitation, or in a pediatric department at a Family Health Center or ambulatory location reporting to Main Campus for at least one year. The nominee must have achieved "commendable" or higher on their last annual performance review and have no corrective action in the last two years. Past NEA honorees are eligible in the same award category after 10 years and in other award categories after 5 years. CNO may make exceptions.
- Process:** Any caregiver, patient or visitor may nominate. Submissions will be scored during a double-blind review based on evidence provided by completion of the nomination questions. Honorees will be announced by the end of Nurses Week.
- Instructions:** Please **DO NOT** use the nominee's name when writing details but rather address as the **NOMINEE**. Answer each question completely, providing specific examples or descriptions as requested, including patient and other caregiver comments. When possible, provide quantitative data to support examples.
1. Describe how this nominee demonstrates commitment to pediatric patients and families by providing excellent service that enhances patient satisfaction and positive clinical outcomes.
 2. Describe how the nominee participates in a collaborative effort of a group/team to achieve a common goal in the care of pediatric patients and families.
 3. Describe how the nominee demonstrates excellence in interpersonal relationships through empathy, respect, integrity and true concern for patients, families and fellow caregivers that provides a caring and supportive environment.
 4. Describe how the nominee implemented a new or improved service, process or practice in the care of pediatric patients and families.