



The Stanley Shalom Zielony Institute
For Nursing Excellence

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PUBLICATIONS

Albert NM, **Collier S**, Sumodi V, Wilkinson S, Hammel J, Vopat L, Willis C, Bittel B. Nurses' knowledge of heart failure education principles. *Heart & Lung*. 2002; 31: 102-112.

Albert NM, Sumodi V, Wilkinson S, Vopat L, Willis C, Bittel B, **Collier S**, Hammel JP. Heart failure: are nurses providing patients with optimal education of self-care principles? *Journal of Heart and Lung Transplantation*. 2001; 20: 244.

PRESENTATIONS

"HCAHPS Domain Solutions" at the Patient Experience Empathy/Innovation Summit, Cleveland Clinic, Cleveland, Ohio; May 20, 2013.

"Productivity Reporting to Manage Labor Costs and Improve Organization Performance," and "Continuous Improvement in Healthcare: a Roadmap for Transformation" at the Cleveland Clinic, Cleveland, Ohio; November 2012.

"Executive Rounding" at the Patient Experience Forum, Cleveland Clinic, Cleveland, Ohio; October 2011.

"New Models in ICU Design: Transformation and Tactics; Teamwork and Tradeoffs" at the National Symposium on Healthcare Design, Las Vegas, Nevada; September 22, 2004.

"One Hospital's Experience with Advanced Technology to Enhance Information and Communication" at the Healthcare Solutions: Linking Innovation & Excellence, Center for Health Affairs, NEONI, et al, Cleveland, Ohio; October 2003. [poster presentation]

"Good MUSIC to prevent errors: medication use safe improvement committee" at the 37th ASHP (American Society of health-System Pharmacists) mid-year clinical meeting, Atlanta, Georgia; 2002. [poster presentation]

"Self-extubation and use of sedation in continuously ventilated patients: a preliminary case-control study in two community hospital ICUs" at the Project Impact 6th Annual Conference, Society of Critical Care Medicine, San Francisco, California; February 9, 2001. [poster presentation]