

K. KELLY HANCOCK, MSN, RN, NE-BC

RESEARCH

2007. Co- Investigator. *Substudy of Contamination of reusable leadwires: A multi-center study. Do Cleaning Methods Matter?*

2007. Co- Investigator. *Contamination of reusable leadwires: A multi-center study.*

2006. Principal Investigator. *Effects of assistant nurse manager around-the-clock.*

PUBLICATIONS

Hancock, K. Improving Patient Experience in the Inpatient Setting: A Case Study of Three Hospitals. Aligning Forces for Quality, Robert Wood Johnson Foundation. 2012.

Albert NM, **Hancock K**, Murray T, Karafa M, Runner JC, Fowler SB, Austel Nadeau C, Rice KL, Krajewski S. Are Cleaned, Ready-To-Use, Reusable ECG Leadwires a Source of Pathogenic Microorganisms? A Multicenter Study. *Am J Crit Care.* 2010; 19:e73-e80.

PRESENTATIONS

“Empathy and Accountability: A CNO’s Perspective” at the Press Ganey Conference; Orlando, Florida; November 2013.

“Making Hourly Rounding Purposeful” at the Association for Patient Experience Webinar; Cleveland, Ohio; September 2013.

“Cleveland Clinic Empathy Initiative: Transforming Care at the Bedside.” Press Ganey CNO Roundtable Webinar. Cleveland; August 2013.

“Your Healthcare Scorecard: Value-Based Purchasing and the Role of CNO.” National Healthcare CNO Summit. Atlanta, Georgia; March 2013.

“Quality in Healthcare.” Samson Global Leadership Academy for Healthcare Executives. Cleveland, Ohio; October 2012, April 2013.

“Managing Conflict Constructively.” Samson Global Leadership Academy for Healthcare Executives. Cleveland, Ohio; October 2011, May 2012, October 2012, April 2013.

“Are Clean, Ready-to-Use, Reusable ECG Leadwires a Source of Pathogenic Mico-organisms? A Multi-Center Study.” Association of Perioperative Registered Nurses. Chicago, Illinois; March 2009.

“Bacterial Growth on Cleaned Reusable ECG Leadwires: Do Cleaning Methods Matter?” at the APIC 2009 Annual Educational Conference and International Meeting; Fort Lauderdale, Florida; June 9, 2009.

“Are Monitored Patients At Risk For Nosocomial Infections?” Multicenter Study of Bacteria on Reused Clean ECG Leadwires, at the National Teaching Institute, *American Association of Critical-care Nurses*; New Orleans, Louisiana; May 17-21, 2009.



Cleveland Clinic

The Stanley Shalom Zielony Institute
For Nursing Excellence

K. KELLY HANCOCK, MSN, RN, NE-BC

“Are Clean, Ready-To-Use, Reusable ECG Leadwires a Source of Pathogenic Microorganisms?” Multicenter Study, at the SHEA 2009 Annual Meeting; San Diego, California; March 21, 2009.

“Are Patients At Risk For Nosocomial Bacterial Infections While in the Operating Room?” Multicenter Study of Bacterial Pathogens on Reusable, Clean ECG Lead Wires, at the AORN Annual Meeting; Chicago, Illinois; March 20, 2009.

“The Effects of Assistant Nurse Managers Around the Clock.” American Organization of Nurse Executives National Meeting. Washington, DC; April 2007.

“The New Heart Center.” Dimensions in Cardiac Care Symposium. Cleveland, Ohio; April 2007.

“Supporting the “Art” of Nursing with Innovative Patient Care Roles.” Dimensions in Cardiac Care Symposium. Cleveland, Ohio; April 2004.

“A Comprehensive Approach to Patient Education for Novacor Patients; American Association of Critical-Care Nurses, National Teaching Institute and Critical Care Exposition. New Orleans, Louisiana; May 1999.