

DEBORAH C. SMALL, MSN, BSN, RN, NE-BC

PUBLICATIONS

Small D, Small R. Patients First! Engaging the Hearts and Minds of Nurses with a Patient-Centered Practice Model. *OJIN: The Online Journal of Issues in Nursing*. 2013; doi:10.3912/OJIN.Vol16No02Man02

Small, D. “Point of Care” System: The Organization of Nursing Information. *Nursing Dynamics*. Vol. 3, No. 3. 1994.

Small, D. Staff Nurses’ Perceptions of Unit Base Quality Assurance. *Duquesne University Microfilm*. 1994.

PRESENTATIONS

“Patient Engagement Using a Discharge Preparation Checklist: Sustaining Positive Patient Experiences” and CNO panel member at the 4th Annual Cleveland Clinic Empathy and Innovation Summit; Cleveland, Ohio; May 21, 2013.

“One Day at a Time: The Pulse Point of Employee Engagement” at the 46th Annual *American Organization of Nurse Executives* meeting; Denver, Colorado; March 21, 2012.

“Through the Eyes of the Patient” at the 11th Annual Medical/Surgical Nursing Conference; Cleveland, Ohio; May 14, 2012.

“Front and Center: How Nursing Care Drives Quality” at the Cleveland Clinic Quality Retreat; Cleveland, Ohio; Nov. 9, 2009.

“The Marriage of the Magnet Journey” at the Voluntary Hospitals Association; Sandusky, Ohio.

“Nurturing Magnetic Communication” at the *American Nurses Credentialing Center’s* Annual Magnet® Conference; Louisville, Kentucky; October 2009. [poster presentation]

“Physician Nurse Collaboration Who’s on First” at the Marcus Evans Healthcare Chief Nursing Officer Summit; Palm Springs, California; October 2008.

“Non-Compliance, its Everybody’s Problem” at the 9th Annual State of Nursing Conference, *American Heart Association*, Akron, Ohio; May 2006.

“Stress Management for Nurses” at the 8th Annual Diane Carrabine Lecture Series, Akron, Ohio; December 2004.