

**DAWN A. BAILEY, BSN, MAOM, RN**

**PUBLICATIONS**

**Bailey, D,** Litaker, D, Mion, L. Developing Better Critical Paths in Health Care: Combining “Best Practice” and the Quantitative Approach. *The Journal of Nursing Administration*. 1998.

**Bailey, D,** Reilly, E, Atkins, M et al. Implementing a System for Care of Patients with Latex Allergy. *Journal of Infection Control and Sterilization Technology*. 1998.

**Bailey, D,** Litaker, D, Mion, L. Developing Better Critical Paths in Health Care: Combining ‘Best Practice’ and the Quantitative Approach.” *Health Care Outcomes: Collaborative, Path-Based Approaches*. Edited by Suzanne Smith Blancett and Dominick Flarey. 1998. [book chapter]

**Bailey, D,** Mion, L. Improving Caregivers’ Satisfaction With Information Received During Hospitalization. *The Journal of Nursing Administration*. 1997; 27, 1, 21 – 27.

Atkins, M, **Bailey, D,** et al. Patient Satisfaction: A Quality Improvement Project. *Quality Improvement: Concepts, Programs, and Techniques*. C. V. Mosby Co. 1993.

Moldovanyi, C., et al. Diabetes Mellitus: the Disease Process and Travel. *Diabetes Mellitus Teaching Manual*. The Cleveland Clinic Foundation. 1989. [book chapter]

Moldovanyi, C., et al. Travel. *Diabetes Mellitus Teaching Manual*. The Cleveland Clinic Foundation. 1989. [book chapter]

**PRESENTATIONS**

“Developing Better Critical Paths in Health Care: Combining ‘Best Practice’ and the Quantitative Approach” at the Nursing Research Conference, The Cleveland Clinic Foundation, Cleveland, Ohio; May 1998.

“Improving Patient and Family Satisfaction With Information Received During Hospitalization” at the The Gerontological Society of America (GSA), 49th Annual Scientific Meeting, Washington, DC; November 1996.

“Milestones In Nursing” at the Mercyhurst College/Villa Maria School of Nursing, 1997 BSN Class and Alumni Address, Erie, Pennsylvania; October 1996.

“The Effect of a Nursing Intervention on Caregivers’ Satisfaction with Information Received During the Hospital Stay” at the The Cleveland Clinic Foundation Nursing Research Conference, Cleveland, Ohio; May 1996.

“Structuring An Effective Inpatient Volunteer Program” at the The Cleveland Clinic Foundation National Volunteer Conference, Cleveland, Ohio; May 1995.

“Case Management: A CQI Initiative” at the The Cleveland Clinic Foundation, Cleveland, Ohio; November 1993.

“Employee Recognition and Rewards” at the The Cleveland Clinic Foundation National Medical/Surgical Conference, Cleveland, Ohio; December 1993.



**Cleveland Clinic**

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“Inpatient Satisfaction Improvement” at the The Ohio State University, College Of Medicine, Division of Hospital and Health Services Administration, Columbus, Ohio; May 1993.

“Productivity Analysis” at the The Cleveland Clinic Foundation, Medical Nursing Management Group, Cleveland, Ohio; October 1989.