



For Family Members

Information to help you coordinate arrangements and deal with the feelings of grief and loss at the death of a loved one.

Pastoral Care Department
330.489.1143



Dear Friend,

Experiencing the death of a precious loved one is undoubtedly one of life's most tragic and devastating losses. While we don't pretend to know the depth of your pain and anguish, we, at Cleveland Clinic Mercy Hospital, offer our deepest condolences and heartfelt empathy. Pain and grief are going to be part of your daily reality for some time, and rightly so, as this is the price we pay for loving and having been loved.

As time goes on you may sense the need for some structured/ professional help to facilitate your grieving process. We include in this booklet a list of local resources for grief and loss. While some have fees, the grief support groups we conduct at Mercy Hospital are absolutely free. When Mercy Hospital cannot prolong life, we want to continue to minister to the living who must go on with life's journey.

Lists of community resources and information to assist you in settling the often complex business and legal affairs associated with the death of a loved one, can also be found in this booklet.

May God comfort and console you in the weeks, months and years ahead. Please feel free to call on us if we can serve you in any way.

Sincerely,

Timothy Crone, MD, MBA

President

P.J. Chavez

Director, Mission and Ministry

Travis Gingerich

Manager, Pastoral Care

Guidelines Following the Death of a Loved One

It can be overwhelming when a loved one dies. If you are in charge of handling the affairs of the person who died, this list may help you to organize and plan.

Funeral Home / Cremation Service

If you have a funeral home/director selected, you may sign a release before leaving the hospital. If you are undecided, arrangements can be made after you leave the hospital – a Cleveland Clinic caregiver will give you a contact phone number. When you have decided on a funeral home, please call the hospital with your choice.

When You Have Returned to Your Home

- Call the funeral home (once decided) to tell them your loved one has died
- Consider contacting 1) family members, 2) clergy/religious leader, and 3) close friends.
- Consider having a family member or friend make and receive phone calls
- Notify employers of the deceased and of household members (if applicable)
- Notify children's schools (if applicable)

Prior to Going to the Funeral Home

It may be helpful to have another family member or close friend go with you to the funeral home. Take the following information with you.

- Name of deceased (full name as well as nickname or other names the person may have used)
- Date and place of birth of deceased
- Social security number
- If veteran, proof of military service
- List of relatives and relationships (for obituary)
- If you wish to have donations made to charity in memory of your loved one, have the name and address of the organization
- Make a list of individuals who might be available as pallbearers (if applicable)
- You may also wish to bring clothing for your loved one's burial (if applicable)

After You Have Made Funeral Arrangements

- Contact life insurance companies (if applicable)
- Contact your local social security office if you are eligible for benefits
- Contact your attorney, who will be able to assist you with any legal issues
- Contact your bank concerning any existing accounts
- Notify creditors and credit card companies (if applicable)

Grief and Bereavement resources:

- 24/7 Grief Hotline: 844.20.GRIEF (844.204.7433)
- Bereavement website: clevelandclinic.org/grief

NOTIFICATION DIRECTORY

The Notification Directory is intended to be used as a guide. For the survivor, it lists some of the many contacts that may be made in the days immediately following a death.

- Funeral Home
- Cemetery
- Memorial Society
- Relatives & close Friends
- Employer/Business Associates
- Clergy
- Lawyer
- Executor of Estate
- Person to stay in home during services if desired
- Life Insurance Agent
- Social Security (Canton 1.877.255.1509 or 1.800.772.1213)
- Medicare/Supplemental Insurance
- Trade or Credit Union
- Insurance Agent (home, auto, business)
- Bank
- Mortgage company
- Pension Plan
- Accountant/Stock Broker
- Post Office
- Bureau of Motor Vehicles
- Telephone company
- Gas & Electric company
- Water Department
- Newspaper/Magazine Subscriptions
- Credit Card Companies
- Clubs or other organizations

SOCIAL SECURITY AND/OR VETERANS BENEFITS

You may be eligible for social security and/or veteran's benefits.

Social Security | 877.255.1509 (Canton office) | 800.772.1213

Veterans Service Commission, Canton | 330.451.7457

Veterans Affairs Federal | 800.827.1000

BODY DONATION

CLEVELAND CLINIC

9500 Euclid Ave. | Cleveland, OH 44195 | 216.444.6870

BodyDonation@ccf.org | my.clevelandclinic.org/departments/body-donation/about

CASE WESTERN RESERVE UNIVERSITY

10900 Euclid Ave. | Cleveland, OH 44106 | 216.368.3430

NEOMED (NORTHEAST OHIO MEDICAL UNIVERSITY)

4209 St. Rt. 44 | PO Box 95 | Rootstown, OH 44272 | 330.325.6317

FUNERAL PLANNING CHECKLIST

Name

Phone

1. **Funeral Director** _____

2. **Clergy/Church** _____

3. **Funeral Information:**

- a. Date and place of birth of deceased
- b. Social Security Number
- c. List of family members & correct spelling of all names
- d. Names of deceased's parents, including mother's maiden name
- e. Veteran's Papers, when applicable
- f. Cemetery Deed

4. **Funeral Arrangements/Instructions**

- a. Clothing, if provided by the family (instructions from funeral director)
- b. Picture of the deceased
- c. Personal items: glasses, dentures, jewelry, etc. (these items can remain with the deceased or can be returned to the family.)
- d. Pallbearers

- e. Special music/soloist
- f. Scripture Readings/Poems
- g. Visitation Dates/Times
- h. Meal/reception

5. **Arrange for friends or family members to stay at the deceased residence during the time of wake and funeral.**

6. **Other: additional questions to ask funeral director (i.e. flowers and where they should go after service; memorial donations, etc.)**

OBITUARY

An obituary is a short biographical account. It includes what the deceased will best be remembered for. It describes who they really were, their greatest achievements, most consistent virtue, most endearing quality, greatest ability, the thing for which he/she will always be remembered. It includes family members that preceded in death and survive the deceased. It also includes a list of service organizations that he/she belonged to.

DEATH CERTIFICATE

A Certified Death Certificate is a legal document required for closing all accounts for the deceased individual. The funeral director will arrange for you to get the death certificate. A separate Death Certificate is required for each of the following: insurance, stocks and bonds, probate court, wills, transfer of property, V.A. benefits and Social Security. Some funeral homes contact Social Security and the Veteran's Administration directly. Check with your funeral director to find out if he provides this service.

CORONER'S CASE

When a patient dies in the hospital or is pronounced dead upon arrival at the hospital, the hospital and its employees are mandated by state law to examine each death for the cause of death. It must be determined whether a death meets criteria for the types of death that are "reportable" as established by the State of Ohio.

A call is placed to the coroner's office by the doctor or nurse and specified information is communicated to the coroner's representative. The coroner's representative then determines whether the body needs to be brought to the coroner's office for examination. If the coroner's representative decides that the death meets the identified criteria, he will "claim" the body; this is referred to as a "coroner's case."

Most of the criteria for determining a coroner's case addresses the county's need to establish an absolute cause of death. Frequently, patients who have been hospitalized for only a short period of time, or have had no recent medical care, fall into this category. Other criteria revolve around the need to have accidental deaths examined.

Transfer to the coroner's office does not automatically mean that an autopsy will be performed. In a high percentage of cases the body will merely be given a brief examination. The hospital has no control over whether or not an autopsy will be performed.

Your funeral director will stay in contact with the coroner's office to determine the earliest possible release of the body to them. Seldom is a body detained at the coroner's office for longer than 24 hours.

AREA FUNERAL HOMES

Adams Mason Funeral Homes & Crematory	791 E. Market St. Akron, OH 44305	330.535.9186
Addy Funeral Home Inc	406 W. State St. Newcomerstown, OH 43832	740.498.8111
Alexander Funeral Home Inc	8612 SR 39 Millersburg, OH 44654	330.674.4811
Allmon Dugger Cotton Funeral Home	304 2nd St. N.W. Carrollton , OH 44615	330.627.2121
Arnold Funeral Home	1517 Market Ave. N Canton, OH 44714	330.456.7291
Arnold Funeral Home	504 West Maple Hartville, OH 44632	330.877.9364
Arnold Lynch Funeral Home	1100 Wales Rd. N.E. Massillon, OH 44646	330.833.4839
Atkinson-Feucht-Hare Funeral Home & Cremation	26 2nd St. NE Massillon, OH 44646	330.833.4193
Atkinson-Feucht-Hare Funeral Home & Cremation	23 Wooster St. E Navarre, OH 44662	330.879.5433
Baxter Gardner Funeral Home	7345 Roswell Rd. S.W. Sherrodsville, OH 44675	740.269.9225
Brooks Memorial Center	21 South Ave SE Massillon, OH 44646	330.833.7453
Cassaday Turkle Christian Funeral Home	75 S. Union Ave. Alliance, Ohio 44601	330.823.1050
Cremation Society Of Ohio (Akron)	791 E. Market St. Akron, OH 44305	800.664.1012
Deans Funeral Home	256 W Ohio Ave Sebring, OH 44672	330.938.2744
Deckman-Bartley Funeral Home	434 W. Main St. Malvern, OH 44644	330.863.0441
Deckman-Bartley Funeral Home	205 W Lincolnway St. Minerva, OH 44657	330.868.4114
Dodds Funeral Home	129 N. Lisbon Carrollton, OH 44615	330.627.5505
Dodds Funeral Home	207 S. Main St., Amsterdam, OH 43903	740.543.3555
Finefrock-Gordon Funeral Home	266 N Main St. Magnolia, OH 44643	330.866.9425
Formet-Clevenger & Gordon Funeral Home	1803 Cleveland Ave. NW Canton, OH 44709	330.456.4766
Franklin R.A. Funeral Home Inc	683 S. Liberty Ave Alliance, OH 44601	330.823.2273
Gednetz Ruzek Funeral Home LLC	124 Vermont Ave. Sebring, OH 44672	330.938.2526
Geib Funeral Center	5600 N Wooster Ave. Dover, OH 44622	330.343.5506
Gotschall-Hutchison Funeral Home	205 E. Lincoln Way Minerva, OH 44657	330.868.4900
Hecker Funeral Home	13151 Cleveland Ave. NW Uniontown, OH 44685	330.699.2600
Heitger Funeral Home	5850 Wales Ave. NW Massillon, OH 44646	330.830.0148
Heitger Funeral Home	639 1ST St. NE Massillon, OH 44646	330.833.3248
Heritage Cremation Society	303 S. Chapel St. Louisville, OH 44641	330.875.5770
Homrighausen Richard P	428 North Wooster Dover, OH 44622	330.364.5515
Hopkins Lawyer Funeral Home	547 Canton Rd. Akron, OH 44312	330.733.6271
Hopkins Lawyer Funeral Home	3553 Northdale St. Uniontown, OH 44685	330.733.6271
Jones Memorial Funeral Srv.	2257 Mahoning NE Canton, OH 44705	330.452.8282
Karlo Libby Funeral Home	5000 Everhard Rd. SW Canton, OH 44709	234.300.2201
Kreighbaum-Sanders Funeral Home	4041 Cleveland Ave. SW Canton, OH 44707	330.484.2525
Lantzer Funeral Home	230 2nd Ave. S.E. Beach City OH 44608	330.756.2121
Lamiell Funeral Home	1353 Cleveland Ave. NW Canton, OH 44709	330.456.7375
Lebold-Smith Funeral Home	248 Park Ave. Bolivar, OH 44612	330.874.3113

Lindsey RK Funeral Home Inc	26 Grant St. Dennison, OH 44621	740.922.1970
Linn Hert Geib Funeral Home & Crematory	116 2nd St. N.E. New Philadelphia, OH 44663	330.343.5506
Maple Cotton Funeral Home	11009 State Rt. 644 Kensington OH 44427	330.223.1712
Minnifield Funeral Home	1342 Cleveland Ave. N.W. Canton, OH 44703	330.546.0234
Myers-Kreighbaum-Sanders Funeral Home	218 East Nassau St. East Canton, OH 44730	330.488.0222
Ourant Funeral Home Inc	407 E. Canal St. Newcomerstown, OH 43832	740.498.6422
Paquelet-Falk Funeral Home Inc.	303 S. Chapel St. Louisville, OH 44641	330.875.2811
Paquelet Funeral Home	1100 Wales Rd. NE Massillon, OH 44646	330.833.3222
Paquelet Funeral Home	83 E. Canal St. Navarre, OH 44662	330.879.5949
Reed Funeral Home	705 Raff Rd. SW Canton, OH 44710	330.477.6721
Reed Funeral Home	801 Pittsburg Ave. N.W. North Canton, OH 44720	330.477.6721
Rhoden Memorial Inc	729 Cherry Ave. NE Canton, OH 44702	330.455.7944
Rossi Funeral Home Inc	730 30th St. NW Canton OH 44709	330.492.5830
Schneeberger Funeral Home	2222 Fulton Rd. NW Canton, OH 44709	330.456.8237
Sharer Stirling Skivolocke Funeral Home	1000 S. Union Ave. Alliance, OH 44601	330.823.2159
Sibley-Murray Funeral Home	706 N. Webb Ave. Alliance, OH 44601	330.821.5650
Simchak Funeral Home	2257 Mahoning Rd. NE Canton, OH 44705	330.455.0293
Smith Varns Funeral Home	115 Andreas Dr. Sugarcreek, OH 44681	330.852.2141
Spidell Funeral Home	209 Chestnut St. N.W. Brewster, OH 44613	330.767.3737
Spidell Funeral Home	15900 E Main St. Mt. Eaton, OH 44659	330.359.5252
Spiker-Foster-Shriver Funeral Home	710 Tuscarawas St. W Canton, OH 44702	330.455.0349
Spiker-Foster-Shriver Funeral Home	4817 Cleveland Ave. NW Canton, OH 44709	330.497.7373
Stier-Israel Funeral Home	917 East Main St. Louisville, OH 44641	330.875.1414
Sunset Hills Memory Gardens	5000 Everhard Rd. NW Canton, OH 44718	234.300.2198
Swigert-Easterling Funeral Home	624 Cherry NE Canal Fulton, OH 44614	330.854.2356
Toland Herzig Funeral Home Inc & Cremation	803 N. Wooster Ave. Dover, OH 44622	330.343.6132
Toland Herzig Funeral Home Inc	246 E. High Ave. New Philadelphia, OH 44663	330.343.8131
Toland Herzig Funeral Home Inc	232 N. Wooster Strasburg, OH 44680	330.878.5565
Uhrich Hostettler English Funeral Home	634 N. Water St. Uhrichsville, OH 4468	740.922.3153
Vrabel Funeral Home	1425 South Main Street, North Canton, Ohio, 44720	330.452.4041
Wackerly Eugene C. Funeral Home	1375 N. Market Canton, OH 44714	330.455.5235
Waltner- Simchak Funeral Home	2257 Mahoning Rd. NE Canton, OH 44705	330.455.0293
Walton Schrader Funeral Home	1131 W. State St. Alliance, OH 44601	330.823.9169
Welch-Sekeres-Lewis Funeral Home	2523 Tuscarawas W Canton, OH 44708	330.452.0387
Williams Funeral Home	2508 Tuscarawas W Canton, OH 44708	330.455.0387
Zak-Thacker & Monbarren Funeral Home	29 E. Main St. Dalton, OH 44618	330.828.2536

AREA RESOURCES FOR GRIEF AND LOSS

COUNSELING SERVICES:

Catholic Charities | 330.491.0896

Cleveland Clinic Grief Bereavement Services | 844.20.GRIEF (844.204.7343)
<https://my.clevelandclinic.org/patients/information/bereavement>

CommQuest Services, Inc. | 330.455.0374

Community Services | 330.455.0374 | Sliding fee scale

Coleman Crisis Center | 330.452.6000 | 1.800.956.6630 | 24-hr. emergency

Coleman Professional Services | 1.877.796.3555 | Sliding fee scale

Fordyce and Associates | 330.492.2006 | Insurance dependent on counselor

Gentle Shepherd Counseling Center | 330.499.3065 | Sliding fee scale

Cleveland Clinic Mercy Hospital's Home Health Care & Hospice | 234.203.3223

Northeast Ohio Behavioral Health, LTD | 330.494.5155 | All Medicaid & Major Insurances

Phoenix Rising | 330.493.4553

Stark County Mental Health & Addiction Recovery | 330.455.6644

Wellspring Counseling Center | 330.896.0856 | Most Insurances

CANTON AREA GRIEF SUPPORT GROUPS:

Cleveland Clinic Mercy Hospital Grief Support Group | 330.489.1143 | Free

Church of the Lakes United Methodist Church | 330.499.8972 | Some fees

God's Tiny Angels | 330.649.1331 | Free

Good Mourning, Akron (child-teen grief support) | 330.543.3343 | Free

GriefShare, The Chapel – Green Campus | 330.361.9117 | Some fees

Cleveland Clinic Mercy Home Health & Hospice, LLC | 234.203.3223 | Free

Reed Funeral Home | 330.477.6721 | Free

St. Michael the Archangel Catholic Church | 330.492.3119 | Fall program | Free

St. Paul Catholic Church | 330.499.2201 | Free

Survivors (suicidal death grief support) | 330.452.6000 | Some fees

CARROLL COUNTY GRIEF SUPPORT:

Sweeney Dodds Funeral Home | 330.627.5505 | Free

MASSILLON SUPPORT GROUPS:

Compassionate Friends (parents who have lost a child) | 330.833.4709 | Free

