

Michael R. Hoying, BS, MS, RPh

Director– Pharmacy

Fairview Hospital
18101 Lorain Road
Cleveland, Ohio 44111

Telephone: 216.476.4897
Fax: 216.476.7205
E-mail: mihoyi@ccf.org

Education:

- ♦ Bachelor of Science (Pharmacy), University of Toledo, Toledo, Ohio
- ♦ Master of Science (Hospital Pharmacy Administration), Wayne State University, Detroit, Michigan
- ♦ Pharmacy Residency (Hospital Administration), Harper-Grace Hospitals, Detroit, Michigan

Areas of Interest:

- ♦ Employee engagement activities
- ♦ Outcomes of the pharmacy practice model initiative
- ♦ Medication safety and optimization

Research/Current Projects:

- ♦ Pharmacist impact on HCAHPS medication domain scores
- ♦ Emergency Department medication histories through pharmacy technician deployment
- ♦ Pharmacy practice model– continued assessment of the core services with the most impact
- ♦ Budget justification of expanded pharmacy services in a value-based purchasing environment
- ♦ Discharge medication specialist/Pharmacy technician– to push success with the bedside delivery of discharge prescriptions
- ♦ Use of Kaizen events at a staff level to increase the quality associated with eight key services in the inpatient pharmacyX

Service:

- ♦ Member– Cleveland Society of Health-System Pharmacists
- ♦ Member– Ohio Society of Health-System Pharmacists; member of the Professional Affairs Committee
- ♦ Member– American Society of Health-System Pharmacists
- ♦ Member– Ohio Pharmacists Association; member of Legal Affairs Committee
- ♦ Member– Cleveland Clinic Pharmacy and Therapeutics Committee
- ♦ Member– Joint Commission Steering Committee for Fairview and Lutheran Hospitals
- ♦ Member– Executive Safety Committee for Fairview and Lutheran Hospitals



- ♦ Co-Chair– Medication Use Committee for Fairview Hospital
- ♦ Co-Chair– Patient Care Services Committee for Lutheran Hospital
- ♦ Secretary– Fairview/Lutheran Hospitals' Pharmacy and Therapeutics Committee

Teaching:

- ♦ Preceptor– for doctoral students of the University of Toledo, The Ohio State University, Ohio Northern University and NEOMED School of Pharmacy

Poster Presentations:

- ♦ Using performance improvement tools and staff involvement to optimize neonatal pharmacy services, American Society of Health-System Pharmacists Midyear Meeting, Las Vegas Nevada 2012
- ♦ Pharmacist impact on medication safety programs (Falls), Cleveland Clinic Safety Conference, Cleveland, Ohio 2009

Lecture Presentations:

- ♦ Changing pharmacy practice model– To share accountability for HCAHPS and core measure results in a community hospital, American Society of Health-System Pharmacists Midyear Meeting, Las Vegas 2012
- ♦ From compliance to treatment– drug update in cardiology, Fairview Hospital Grafted Hearts Support Group, Cleveland Ohio 2011
- ♦ System solution for meeting RCRA standards, Cleveland Clinic Quality Institute, Cleveland Ohio 2012