

2020 Public Reporting of Outcomes Cleveland Clinic Akron General McDowell Cancer Center



Elephant in the Room

As an accredited Commission on Cancer (CoC) program, Cleveland Clinic Akron General McDowell Cancer Center provides the Public Reporting of Outcomes to show the results of activities completed by our cancer program as required by the American College of Surgeons (ACOS) CoC. Accreditation is granted to facilities that have demonstrated compliance with the CoC Eligibility Requirements and Standards. To maintain accreditation, cancer programs must undergo an on-site survey every three years and meet or exceed standard requirements.

Our program's Cancer Committee is responsible for monitoring, assessing and identifying changes that are needed to maintain compliance with CoC criteria.

2020 Cancer Committee

PHYSICIAN MEMBERS:

Esther Rehmus, MD | Chairman Noaman Ali, MD | Associate Member Andrew Fenton, MD | Cancer Liaison Physician (CLP) Thomas Herbener, MD | Required Member Jayram Krishnan, MD | Associate Member Amanda Mendiola, MD | Associate Member

ADMINISTRATIVE MEMBERS:

Justin Andras, Pharm | Associate Member Sarah Catchpoke, CTR | Alternate for Renee Santin Wendy Catchpole | Alternate Cancer Research Coordinator Frank Colella, MSN, RN, OCN | Program Administrator Amy Cordova, MSN, APRN-CNP, OCN | Survivorship Program Coordinator Rebecca Daubner, LISW, OSW-C | Alternate Psychosocial Coordinator Alicia Ferrell, MS, RD, LD | Associate Member Kristen Glaspell | Associate Member Kristen Holmes | Associate Member Dena Hunt, LISW, LCDC III, OSW-C | Psychosocial Coordinator

Julie Imani, MSN, RN, CNS, OCN | Required Member Deborah Liedtke MS, RN, OCN, BMT-CN | Associate Member Mary Murray, MD | Required Member Angela Powell, MD | Required Member Ashok Ramalingam, MD | Required Member Sonia Sandhu, MD | Quality Improvement Coordinator Anthony Visioni, MD | Alternate CLP Roberto Vargas, MD | Associate Member

Mary Anne Loftus, RN, BS | Associate Member Kathy Lukity, RN, BSN, CBCN | Breast Health Center Jessica Marquard, MS, LGC | Required Member Michael McNeal, RN, BSN | Cancer Research Coordinator Gillian Myers, MSN, RN, CNS, ACNS-BC, ACHPN, OCN | Palliative Care Londa Roberts | Associate Member Brenda Runion, PT, MEd, DPT, CCCE | Associate Member Renee Santin, CTR | Cancer Registry Coordinator/ Cancer Conference Coordinator Claire Wilson, DPN, APN, RN | Associate Member Tiffany Williams, MPA – ACS Representative | Associate Member



2020 At-A-Glance Data through October 2020

5,264 Virtual visits



547 SCREENING COLONOSCOPIES

17,990* Includes Muffins for Mammograms

20,200 INFUSION APPOINTMENTS

19,100 Radiation treatments

> 396 NEW ANALYTIC CASES FOR 2020

> > \$51,495



85 Research cases

Raised for Muffins for Mammograms through WQMX 94.9FM Bosom Buddies virtual fundraiser

Outcomes: Art Therapy Art Therapy Accomplishments in 2020

636 TOTAL ART THERAPY VISITS FROM JANUARY TO NOVEMBER

Face-to-face visits from January to March

Art therapy tool kits provided to patients viamail or pick-up from April to November

The art therapy program worked creatively to overcome adversities this year due to COVID-19. Starting in April, the program began utilizing art therapy tool kits as a method to continue therapeutic emotional support and creative outlets to patients and their caregivers during this challenging time. The weekly kits were themed, included printed directions, as well as a recorded video, from the therapist. They were either mailed or available for pick-up at the infusion center.

ADDITIONAL PROGRAM HIGHLIGHTS INCLUDED:

- Weekly "Art Therapy at Home" program that brought fun and enjoyment to patients using simple materials throughout their house
- Weekly newsletter to patients, featuring art-related video resources on You Tube, a list of available art therapy kits, updates on the annual exhibit and inspirational quotes
- Weekly "Virtual Walk" videos from the therapist to provide socialization to patients during COVID restrictions
- Annual Exhibition of Patient Artwork is on display at the McDowell Cancer Center lobby, showcasing 16 original pieces of artwork from patients participating in the program this year
- A solo art collection is on display in the lobby from a patient who has been participating in the program since 2017



Outcomes: Art Therapy Art Therapy Accomplishments in 2020

What do you say to someone who has cancer? It's like the elephant in the room – everyone knows what is going on, but no one knows what to say. This collaborative art therapy project, created by 40 patients, addresses this question and provides insights into how to be helpful.

The design is based off of the Festival of Elephants in India, where the elephant symbolizes power, perseverance and grace through adversities. The safari grass features quotes written by patients with what they have found most helpful during their journey.

The artwork will be permanently hung in the lobby of the Infusion Center at Cleveland Clinic Akron General's Health & Wellness Center, Stow.



The Elephant in the Room

Outcomes: Prevention & Screening Programs Standard 8.2 – Cancer Prevention Events Standard 8.3 – Cancer Screening Events

While cancer outreach efforts were significantly impacted during 2020, the team conducted virtual forms of prevention education through marketing and PR opportunities, including:

- Advertising campaign to increase awareness of services and encourage prevention through colonoscopy screenings, make an appointment and download a treatment guide, using high-performing creative
- COVID-specific messaging focusing on safety and the importance of getting cancer symptoms checked and keeping up with annual screenings, even among the pandemic
- Advertising campaign to increase awareness of services and encourage women to make mammogram appointments, adjusting creative from 2019 to accommodate COVID-19 realities



Outcomes: Survivorship Standard 4.8

While a traditional survivorship event wasn't possible this year, our marketing team provided program support with a branded flyer and rack card to promote the coordinator and program, as well as the launch of the new breast cancer specific survivorship program.



For more information or feedback about this report or our program, please call us at 330.344 HOPE (4673) or visit akrongeneral.org/cancer.

2019 Types of Cancer Total cases: 1,607

