We know it can be scary when a loved one is hospitalized. We are here for you.

Please know we not only want to help take good care of your loved one, but we also want to protect you and our greater community. In order to help us do that, we need you to follow the guidance below.

- Wear an ear loop procedural mask to the hospital. Masks are provided at screening stations located at patient and visitor entrances.
- Be aware of the signs and symptoms of COVID-19:
  - Fever
  - Chills
  - Cough
  - Shortness of breath or difficulty breathing
  - Diarrhea
  - Nausea or vomiting
  - Muscle or body aches
  - Congestion or runny nose
  - Headache
  - Fatigue
  - New loss of taste or smell
  - Sore throat
- Upon entering our hospital, answer all Screening for Symptoms questions honestly. Visitors should not visit if they have any of the COVID-19 symptoms listed above.
- If visitors intend to visit a patient who has COVID-19, they should not go to other locations in the hospital (e.g., cafeteria) before or after their visit.
- Before entering the patient’s room, visitors to patients who have COVID-19 must put on the following Cleveland Clinic-provided personal protective equipment (put on in this order):
  - gown
  - mask
  - goggles or face shield
  - gloves
- Before leaving the patient’s room, the visitor must remove, in the following order, their:
  - gloves
  - goggles or face shield
  - gown
  - mask
- Then, perform hand hygiene. Put on a new mask to exit the facility.

Visitors will still be required to follow the guidance above if they are vaccinated.

If you are unable or unwilling to follow this guidance, we cannot offer in-person visitation.