

For Apple iPhone or iPad

How to make a FaceTime video call on your own device



We understand how important it is for you to receive support from your loved ones and friends while you are in the hospital. **First, confirm your contact/loved one has also downloaded the app you intend to use.** Below are instructions on how to stay connected using a video call.

Get your phone ready



Make sure your phone is charged. You don't want your call dropped!



Make sure you are connected to Cleveland Clinic's public Wi-Fi.

To ensure your privacy, we ask that you end calls when your care team is in the room and providing care.

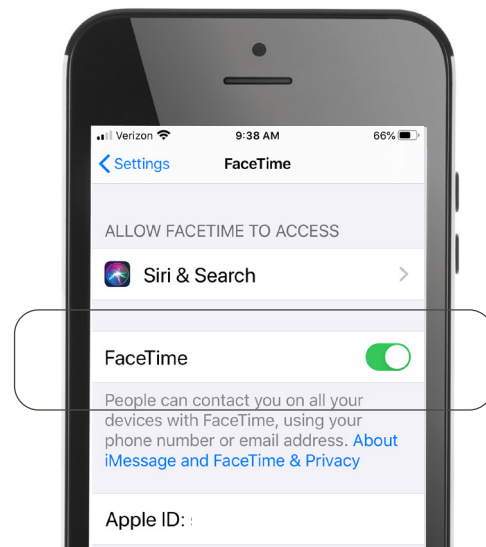
Turn on FaceTime on your device



Open the FaceTime app and sign in with your Apple ID.



Go to Settings and turn on FaceTime (set it to green).

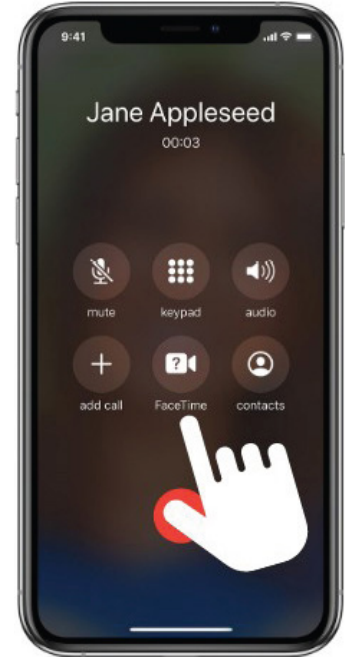




- 1 Tap on the FaceTime app to launch it on your iPhone or iPad.



Note: You can also start a FaceTime video call from your iPhone during a phone call.

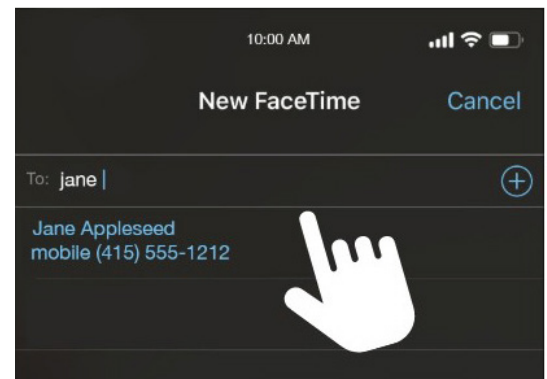


- 2 Tap the + button (top right corner).

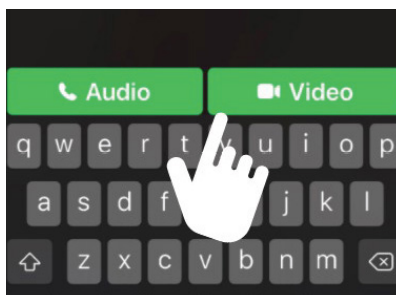


- 3 Type the name, email address or phone number in the "To" field.

Enter more names, email addresses or phone numbers if you want to create a group FaceTime call.



- 4 Tap on video button (or audio) to start the call.



- 5 Tap the red button to hang up or close a call.



For more information on using FaceTime, visit the Apple support website:
<https://support.apple.com/en-us/HT204380>