Effective March 30, 2020

Additional COVID-19 screening questions capture patients tested outside of the system

Last updated: April 7, 8:00am
For the most up-to-date information, reference the COVID-19 intranet site.

In an effort to better identify potentially infected patients, as of March 30, additional COVID-19 and travel screening questions have been added to all clinical and clerical workflows that currently document Epic Travel Screening.

Be sure to click the link to open the questions. It is essential that every caregiver documenting a Travel Screening completes these additional questions. This will ensure we capture patients tested for COVID-19 outside of Cleveland Clinic, allowing clinicians to care for them appropriately while protecting our caregivers and other patients.

In the ED, these questions are included in Triage.
The first question asks, “Has the patient been tested for COVID-19 outside of Cleveland Clinic?” If the answer is Yes, additional questions will cascade in:

At Cleveland Clinic Florida, the “Has patient traveled recently to New York, New Jersey, or Connecticut?” question has also been added.

Documentation of a positive COVID-19 result will trigger the BPA alert to fire. The alert will also display in Florida if the patient has traveled from NY, NJ, or CT within the last 15 days.

Questions?
If you have questions or need assistance, please contact the physician specialist / COA for your area or contact the Help Desk for your location:

- Akron General: call 330.344.6604 or contact Ag-helpdesk@ccf.org
- Akron PPG: call 4EPIC (4-3742)
- Florida: call 5-5555, option 1
- Main Campus and all other regions: call 216.444.HELP