Questions? Contact your physician specialist / COA or Help Desk:

Akron General Akron PPG Florida Weston Indian River Main Campus / all other areas 330.344.6604 or <u>Ag-helpdesk@ccf.org</u> 330.344.EPIC (3742) 954.659.5555, option 1 772.567.4311, ext. 3375 216.444.HELP (4357)

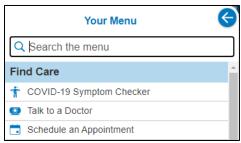
Effective September 30, 2021

Ohio and Florida Patients (excludes Mercy, Martin Health)

Patients can schedule COVID-19 vaccine third dose or booster in MyChart

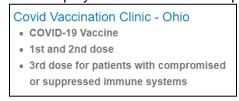
Immunocompromised patients eligible for a third dose of mRNA vaccine and those who meet the criteria for a Pfizer booster have the option to book their appointment using the MyChart website or mobile app. A physician order is not required. Patients will follow these steps to schedule:

1. From the main menu, select **Schedule an Appointment**.



2. Select COVID Vaccination Clinic.

It will display as Ohio or Florida depending on the patient's address.



3. The patient will then be asked a series a questions to guide selection of the correct visit type and ensure they meet eligibility criteria as outlined by the CDC.



Patients whose answers indicate they are not eligible for a third dose or a booster will be prevented from scheduling (e.g., received the Johnson and Johnson vaccine, last dose was too recent).



Appointment Cannot be Scheduled

Sorry, we are not able to schedule at this time. No additional dose has been recommended following a dose of the Johnson & Johnson (Janssen) COVID-19 vaccine.

4. Eligible patients will then be able to select their preferred location, date and time for the visit.

