

VISITATION GUIDELINES

We're using four statewide visitation levels — yellow, orange, red and purple — to protect our patients and caregivers and limit the spread of COVID-19. The visitation levels are based on data about how COVID-19 is spreading, including state and county public health information. Even when you can't visit in person, we encourage you to stay connected virtually.

These guidelines are being put in place for the safety of our patients, caregivers and community. Thank you for your understanding.








PLEASE NOTE: All visitors must be at least 18 years old and wear a mask, symptom screen and sanitize their hands. Visitors to patients who are COVID-19 positive must follow safety guidelines specific to those units. Anyone who is sick, has a fever, has tested positive for COVID-19 within the last 20 days, or has been exposed to someone with COVID-19 within the last 14 days should not visit or accompany a patient. Visitation guidelines are subject to change if safe physical distancing isn't possible. Compassionate exceptions permitted when necessary.

VISITATION LEVELS










| LEVEL YELLOW | COVID-19 POSITIVE patients (PPE provided) | COVID-19 NEGATIVE patients |
|---------------------|---|--------------------------------------|
| All Patients | Visitors must be 18 or older | Normal/open visitation |

VISITATION GUIDELINES

| LEVEL ORANGE | COVID-19 POSITIVE patients (PPE provided) | COVID-19 NEGATIVE patients |
|---|---|--------------------------------------|
| ADULT PATIENTS | | |
|  Hospitalized patients | Two visitors (ages 18+) per day | Two visitors (ages 18+) per day |
|  Appointments and procedures (without a hospital stay) | Two visitors (ages 18+) per day | Two visitors (ages 18+) per day |
|  Emergency department | Two visitors (ages 18+) per day | Two visitors (ages 18+) per day |
|  Prenatal appointments | Two visitors (ages 18+) per day | Two visitors (ages 18+) per day |
|  Labor and delivery | Two visitors (ages 18+) per day | Two visitors (ages 18+) per day |
| PEDIATRIC PATIENTS | | |
|  Appointments, procedures and hospitalizations | One parent or guardian | Two parents or guardians |
|  Emergency department | One parent or guardian | Two parents or guardians |

PLEASE NOTE: All visitors must be at least 18 years old and wear a mask, symptom screen and sanitize their hands. Visitors to patients who are COVID-19 positive must follow safety guidelines specific to those units. Anyone who is sick, has a fever, has tested positive for COVID-19 within the last 20 days, or has been exposed to someone with COVID-19 within the last 14 days should not visit or accompany a patient. Visitation guidelines are subject to change if safe physical distancing isn't possible. Compassionate exceptions permitted when necessary.

VISITATION GUIDELINES








| LEVEL RED | | COVID-19 POSITIVE patients (PPE provided) | COVID-19 NEGATIVE patients |
|---|---|--|--------------------------------------|
| ADULT PATIENTS | | | |
|  Hospitalized patients | No visitors (Compassionate visits only) | One designated visitor* | |
|  Appointments and procedures (without a hospital stay) | No visitors (Compassionate visits only) | No visitors, unless: <ul style="list-style-type: none"> • Special assistance** is required • Patient will be under sedation • Provider has asked the patient to bring a responsible adult | |
|  Emergency department | No visitors (Compassionate visits only) | One visitor | |
|  Prenatal appointments | No visitors. (Compassionate visits only) | One visitor during fetal ultrasounds | |
|  Labor and delivery | One visitor during labor | One designated visitor* | |
| PEDIATRIC PATIENTS | | | |
|  Appointments, procedures and hospitalizations | One parent or guardian | Two parents or guardians | |
|  Emergency department | One parent or guardian | Two parents or guardians | |

PLEASE NOTE: All visitors must be at least 18 years old and wear a mask, symptom screen and sanitize their hands. Visitors to patients who are COVID-19 positive must follow safety guidelines specific to those units. Anyone who is sick, has a fever, has tested positive for COVID-19 within the last 20 days, or has been exposed to someone with COVID-19 within the last 14 days should not visit or accompany a patient. Visitation guidelines are subject to change if safe physical distancing isn't possible. Compassionate exceptions permitted when necessary.

* Patients may choose one individual (18 or older) to be their designated visitor. That designated visitor may visit each day during the patient's hospital stay.

** Special assistance is any circumstance where a patient's care team determines that a visitor is critical to physical or emotional care.

VISITATION GUIDELINES

| LEVEL PURPLE | COVID-19 POSITIVE patients (PPE provided) | COVID-19 NEGATIVE patients |
|---|---|---|
| ADULT PATIENTS | | |
|  Hospitalized patients | No visitors. (Compassionate visits only) | One single visit from one individual during the entire hospital stay (not daily visits) |
|  Appointments and procedures (without a hospital stay) | No visitors. (Compassionate visits only) | No visitors, unless: <ul style="list-style-type: none"> • Special assistance* is required • Provider has asked the patient to bring a responsible adult |
|  Emergency department | No visitors. (Compassionate visits only) | No visitors, unless special assistance is required |
|  Prenatal appointments | No visitors. (Compassionate visits only) | No visitors. (Compassionate visits only) |
|  Labor and delivery | One visitor during labor | One visitor during labor |
| PEDIATRIC PATIENTS | | |
|  Appointments, procedures and hospitalizations | One parent or guardian | One parent or guardian |
|  Emergency department | One parent or guardian | One parent or guardian |

PLEASE NOTE: All visitors must be at least 18 years old and wear a mask, symptom screen and sanitize their hands. Visitors to patients who are COVID-19 positive must follow safety guidelines specific to those units. Anyone who is sick, has a fever, has tested positive for COVID-19 within the last 20 days, or has been exposed to someone with COVID-19 within the last 14 days should not visit or accompany a patient. Visitation guidelines are subject to change if safe physical distancing isn't possible. Compassionate exceptions permitted when necessary.

* Special assistance is any circumstance where a patient's care team determines that a visitor is critical to physical or emotional care.

Guidelines for Visitors to Patients who are COVID+

We know it can be scary when a loved one is hospitalized. We are here for you.

Please know we not only want to help take good care of your loved one, but we also want to protect you and our greater community. In order to help us do that, we need you to follow the guidance below.

- Wear an ear loop procedural mask to the hospital. Masks are provided at screening stations located at patient and visitor entrances.
- Be aware of the signs and symptoms of COVID-19:
 - Fever
 - Chills
 - Cough
 - Shortness of breath or difficulty breathing
 - Diarrhea
 - Nausea or vomiting
 - Muscle or body aches
 - Congestion or runny nose
 - Headache
 - Fatigue
 - New loss of taste or smell
 - Sore throat
- Upon entering our hospital, answer all Screening for Symptoms questions honestly. Visitors should not visit if they have any of the COVID-19 symptoms listed above.
- If visitors intend to visit a patient who has COVID-19, they should not go to other locations in the hospital (e.g., cafeteria) before or after their visit.
- **Before entering the patient's room**, visitors to patients who have COVID-19 must put on the following Cleveland Clinic-provided personal protective equipment (put on in this order):
 - gown
 - mask
 - goggles or face shield
 - gloves
- **Before leaving the patient's room**, the visitor must remove, in the following order, their:
 - gloves
 - goggles or face shield
 - gown
 - mask
- Then, perform hand hygiene. Put on a new mask to exit the facility.

Visitors will still be required to follow the guidance above if they are vaccinated.

If you are unable or unwilling to follow this guidance, we cannot offer in-person visitation.

