



PEEP: Please Everyone Execute Protection Eyes on Protection (with PPE)

To create a strong safety culture, everyone must be committed to patient and caregiver safety. Wearing of personal protective equipment (PPE) is a vital component of standard and transmission-based precautions. Speaking up or reminding a fellow caregiver to perform this task is essential in creating that safe environment. Approaching a caregiver is not always easy, but a simple reminder may be all that's needed. At times, you may need to talk directly to your fellow caregiver. Here are some tips to help with this difficult and important conversation.

Step #1

Be positive – start in a non-confrontational, open, honest, friendly and approachable manner.

Step #2

Be understanding – nobody's perfect!

Step #3

Be appreciative – say thank you.

How to get the conversation started:

- *Susan, I've noticed how hard you're working, but I am concerned that you forgot to wear your mask as you entered your patient's room. I know it is difficult to do everything perfectly, but this is a safety issue so I need to remind you. Sometimes, I may need to be reminded, too. Thank you for the great care you provide our patients.*
- *Hello Dr. X, I know you have a lot of patients to see today, but I have an important patient safety issue I need to mention. I noticed you sometimes forget to wear your gown when entering your patients' rooms. This is just a friendly reminder for our patients' safety and to thank you for the great care you provide.*
- *Hi George, I noticed that you were prompt in answering Mr. Smith's call light. During that time, I saw you forgot to put on gloves and an isolation gown before caring for him. This could be a safety issue, so we all need to make it a priority and remind each other when we forget. I really do appreciate your quick response to our patients' needs. You're a great example of a compassionate caregiver. Thank you!*