

Professional Staff Frequently Asked Questions about COVID-19 Voluntary Service April 2020

This FAQ provides detail on the physician voluntary roles at New York-Presbyterian Hospital and Henry Ford Health System.

- **What locations could I be sent to perform this voluntary service?**
You may be sent anywhere within the New York-Presbyterian Hospital health system or the Henry Ford Health System in Michigan — wherever your skills would be most valuable in the areas of greatest need. If you have a preference for a particular location, discuss it with your Institute Chair.
- **How do I obtain approval for this voluntary assignment after I have submitted my interest?**
Your request will be reviewed by your Institute Chair for approval and you will be notified directly regarding the decision.
- **After I'm approved for this assignment, how soon will I be required to leave?**
The intent would be to deploy individuals within a week of their approval.
- **How will I get to my assigned location?**
This is currently under discussion. Details to come.
- **How will I be compensated for this assignment?**
You will continue to receive regular pay and benefits during the duration of your assignment.
- **Will I be receiving additional pay while on this assignment?**
Supplemental pay will be provided at the completion of the assignment. Details are still in discussion.
- **How will my time away from Cleveland Clinic be recorded? Do I have to use vacation?**
This assignment is considered a Cleveland Clinic business trip. Your absence can be recorded in the Absence Request Management System (ARMS) via the "New Meeting Request" form and selecting reason for absence as "Clinic Business" – "Institutional." Your vacation will not be impacted.
- **Am I covered from a medical malpractice perspective?**
Individuals will be covered by Cleveland Clinic professional liability insurance. They are also covered under the emergency immunity laws that have been enacted.
- **Will any additional expenses be covered?**
Transportation, housing, meals and laundry will all be provided at no cost to you.
- **Will we have appropriate PPE available for us to use during medical care?**
Per CDC guideline, the appropriate PPE will be available for clinical use.
- **Will I need a license for that state that I am deployed to for practice?**
No, emergency procedures have been put in place to grant those currently licensed in their current state privileges to practice in another state during this crisis.
- **How long will I need to commit to this assignment?**
The duration of the assignment will be based on staffing needs at Cleveland Clinic and your personal preference as approved by your Institute Chair. Individuals are able to go home at any time during the assignment.

- **What happens if there is a surge at a location within the Cleveland Clinic health system?**
Through careful planning, we are positioned at this time to serve the needs of our own health system. If we experience an increased need at our locations, Cleveland Clinic will bring our physicians and PAs (caregivers) back to meet the needs throughout our health system.
- **What happens if I get sick or test positive for COVID-19?**
We will make arrangements for individuals who get sick or test positive for COVID-19 to come home.
- **Upon my return, will I need to self-quarantine or get cleared by Occupational Health before returning to work at CCF?**
When you return from assignment you will need to call the COVID-19 Hotline at 216.445.8246 to be screened and cleared by Occupational Health to return to work.
- **Will I be allowed to take any time off when I return from the assignment?**
Any time off requests will need to be approved by your current manager. Vacation will need to be taken.
- **Will I be in contact with the Cleveland Clinic during this assignment?**
Yes. We encourage you and your department leadership to stay in touch and schedule regular check-ins as appropriate.
- **What type of training/orientation will be provided to me?**
You will be assigned an on-site coordinator upon arrival at your deployment location who will assist you with the details of the assignment (e.g. shift, contact information, training etc.).
- **Who do I contact if I am interested or have any further questions?**
Please contact Brian Johnson, OPSA, at 216.287.3145 or johnsob8@ccf.org.