

Effective March 25, 2020

Cleveland Clinic Community Care (excludes FL, ACMC)

## New tools streamline COVID-19 encounters and home monitoring

Last updated March 25, 8:00am

### COVID-19 Express Lane

A new Express Lane enables clinicians to document COVID-19 related encounters in one screen. Automatically launching when a provider selects **COVID19 Concern** as the Chief Complaint, all applicable documentation is centralized:

- Default selection of the COVID19 Telemedicine Evaluation note template
- Instructions on routing the encounter for testing
- One-click selection of Diagnosis and Patient Instructions
- One-click ordering of MyChart Home Monitoring
- One-click access to Communication Manager for Letter creation

This Express Lane can be launched at any time by using Chart Search (search field in the Storyboard and upper right-hand corner of Epic.)

### MyChart Home Monitoring

This order initiates Epic's Care Companion, which automates the send of daily symptom questionnaires to patients who are recovering at home.

An elevated temperature, low oxygen saturation, or worsening symptoms will trigger an In Basket message, enabling clinicians to quickly intervene if a patient begins to deteriorate.

This order can also be placed from the Storyboard alert that will display for patients diagnosed with COVID-19. For detailed instructions, review the Reference Guides:

- [For providers](#)
- [For patients](#)

## Questions?

If you have questions or need assistance, please contact the [physician specialist](#) / [COA](#) for your area.

