

Effective March 25, 2020

Cleveland Clinic Community Care (excludes FL, ACMC)

## New tools streamline COVID-19 encounters and home monitoring

Last updated March 25, 8:00am

## **COVID-19 Express Lane**

A new Express Lane enables clinicians to document COVID-19 related encounters in one screen. Automatically launching when a provider selects **COVID19 Concern** as the Chief Complaint, all applicable documentation is centralized:

- Default selection of the COVID19 Telemedicine Evaluation note template
- Instructions on routing the encounter for testing
- One-click selection of Diagnosis and Patient Instructions
- One-click ordering of MyChart Home Monitoring
- One-click access to Communication Manager for Letter creation

This Express Lane can be launched at any time by using Chart Search (search field in the Storyboard and upper right-hand corner of Epic.)

## **MyChart Home Monitoring**

This order initiates Epic's Care Companion, which automates the send of daily symptom questionnaires to patients who are recovering at home.

An elevated temperature, low oxygen saturation, or worsening symptoms will trigger an In Basket message, enabling clinicians to quickly intervene if a patient begins to deteriorate.

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	To have COVID-19 testing performed on this patient, route this encounter to P COVID19 HOTLINE in the follow up section routing area. For respiratory conditions such as influenza or sinusitis, consider using the URI express lane for ordering medications. COVID19 ORDERS ≈				
	MyChart COVID-19 Home Monitoring (This will initiate MyChart home self- monitoring of symptoms, fever, and oxygen levels for 14 days. Positive responses will be sent to a nurse pool for evaluation and outreach)				
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	COVID19 DI	AGNOSIS ≈			
	Viral illnes	5 [B34.9]			
	Suspected Covid-19 Virus Infection [R68.89]				
	Covid-19 Virus Infection [J22, B97.29]				
	Exposure to Covid-19 Virus [Z20.828]				
	Advice Giv	en About Covid-19 Virus Infection [Z71	.89]		
PATIENT ≈ INSTRUCTIONS	🔎 Filter				Collaps
	COVID19 PATIENT INSTRUCTIONS ≈ □ COVID19 PREVENTION PT INSTRUCTIONS (General prevention instructions)				
	COVID19 BEGIN HOME ISOLATION (How to start home isolation)				
	COVID 19	DISCONTINUE HOME ISOLATION (How	/ to di	scontinue hom	e isolation)
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This order can also be placed from the Storyboard alert that will display for patients diagnosed with COVID-19. For detailed instructions, review the Reference Guides:

- For providers
- For patients

## **Questions?**

If you have questions or need assistance, please contact the physician specialist / COA for your area.