ACCESS COVID-19 DISTANCE HEALTH PLAYBOOK FROM YOUR PHONE

April, 2020

In an effort to provide the most up to date information regarding Telehealth resources, a <u>Distance</u> <u>Health Playbook</u> has been created. The playbook is accessible to all caregivers through the Connect Today page; an enterprise network connection is not needed to access the sites.

We are now excited to announce that a digital pocket card has been developed and will be automatically pushed to all Cleveland Clinic-issued iPhones on April 7, 2020. The <u>digital pocket card</u> provides the most pertinent information from the Distance Health Playbook at your fingertips on your mobile phone. Please see additional information below:

• No action necessary to download the shortcuts for providers with enterprise iPhones.

The information will be available under the Distance Health icon:



- Caregivers without Cleveland Clinic-issued iPhone who are interested in accessing the digital pocket card on their personal mobile devices, can create shortcuts on their mobile home screens to the desktop websites. Please see the 5-step instructions on the following 2 pages.
- For further assistance with the Digital Pocket Card website and mobile shortcut, contact the Help Desk at 216-444-HELP.

DOWNLOADING THE DIGITAL DISTANCE HEALTH PLAYBOOK

Mobile Shortcut Installation Reference Guide (Steps 1- 6) pg. 1 of 2

April, 2020

AA • eweb4.ccf.org $こ$ Pocket Card =	Pocket Card Distance Health Playbook	Pocket Card - Distance Health Pl × eweb4.ccf.org Options >
E/M Critical Care Read this	We have been asked to help expedite the conversion of ambulatory outpatient visits to Distance Health offerings. This playbook is designed to be informational and actionable in order to assist your Institute in making the changes.	AirDrop Messages Mail Teams
Critical Care Services Critical care is direct delivery by a physician(s) or other qualified health care professional of medical care for a critically ill or critically injured patient.	Program (Types) Phone appointment calls (audio only) Purpose	Add Bookmark □ Add to Favorites ☆
Admission Status Guide	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the	Find on PageQAdd to Home Screen+
Comorbidity Distance Health Playbook	previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment. How To Bill	Markup (S) Print (E)
Open Safari and enter website address for the Digital Pocket Card you want to install in the address bar: Distance Health: https://eweb4.ccf.org/PCard/ DistanceHealth	Instructions on how to create a shortcut will briefly display at bottom of the screen in pop-up window. Tap 📋 the icon at bottom of the browser.	Swipe left on the menu that appears and tap Add to Home Screen .

DOWNLOADING THE DIGITAL DISTANCE HEALTH PLAYBOOK

Mobile Shortcut Installation Reference Guide (Steps 1-6) pg. 2 of 2

April, 2020



The name of the shortcut will be autopopulated to **Distance Health Playbook**. Tap **Add** at the top right corner of the screen. Tap Add at the top right corner of the screen.



The shortcut to the **Distance Health Digital Pocket Card** will now display on your iPhone Home Screen.

SUPPORT CENTER

If you have further questions or need assistance, please contact the **Help Desk** at **216-444-HELP**.

Florida caregivers, call 5-5555, option 1.

Akron caregivers, contact the Help Desk at 330-344-6604