

VISITOR INFORMATION

We have always believed that patients and their loved ones are important partners in healing. We want to thank our amazing community for your patience during these difficult times. We look forward to welcoming more visitors to our facilities. As we gradually decrease our visitation restrictions, we appreciate all visitors as our partners in maintaining safe environments for our patients and caregivers.

You may notice that things look a little different while visiting or accompanying a patient at our facilities. To keep our patients and caregivers safe, and to help contain the spread of COVID-19, we require you and all visitors to:

- Limit the number of items you bring with you when visiting a patient at our facilities.
- Plan to enter through the main entrance when you arrive to our facility.
- Bring your photo ID to show at the entrance.
- Have your temperature taken upon entering our facilities.
- Answer screening questions upon entry.
- Wear a mask while inside.
- Sanitize your hands before and after entering clinical areas and waiting rooms.
- Remain in the same room as the patient you are visiting.
- Stay near the patient you are visiting while inside their room. Do not sit at the end of their bed to help us maintain physical distancing.
- Respect SAFE: Six (feet) Away From Everyone.

We must maintain social and physical distancing in all areas to keep our community safe from this highly contagious virus. Because of this, you may be redirected or asked to leave an area if this distancing is not possible due to space issues.

Please note: Visiting hours are from 7 a.m. to 9 p.m., unless a compassionate exception applies.

The care team for the patient you are visiting can help answer any questions you may have.

Thank you for helping us maintain a safe environment for our patients, visitors and caregivers.

Visit clevelandclinic.org/coronavirus for our current visitation guidelines.