MyPractice | Updates
Electronic Health Record Communications

Questions? Contact your physician specialist / COA or Help Desk:

Akron General	330.344.6604 or Ag-helpdesk@ccf.org
Akron PPG	330.344.EPIC (3742)
Florida Weston	954.659.5555, option 1
Indian River	772.567.4311, ext. 3375
Main Campus / all other areas	216.444.HELP (4357)

Effective July 29, 2021   **US patients (excludes Martin Health & Mercy)**

COVID-19 section in MyChart displays vaccination record and recent results

A new COVID-19 feature in the MyChart website and mobile app makes it easy for patients to access vaccination records and test results for return to school, travel, and other documentation needs.

The COVID-19 page can be accessed from the main menu under My Medical Record and displays all details needed to confirm vaccination and/or test status, including name and date of birth for identity verification. The page includes the five most recent COVID-19 test results (if applicable).

Patients can also print a paper record of this information from the MyChart website by clicking the printer icon. The printed version also includes the patient's name and date of birth.

Note: in order to view vaccination status in the MyChart mobile app, patients must be using version 9.7 or higher.