

For iPhone or Android

How to make a Skype video call on your own device



We understand how important it is for you to receive support from your loved ones and friends while you are in the hospital. **First, confirm your contact/loved one has also downloaded the app you intend to use.** Below are instructions on how to stay connected using a video call.

Get your phone ready



Make sure your phone is charged. You don't want your call dropped!



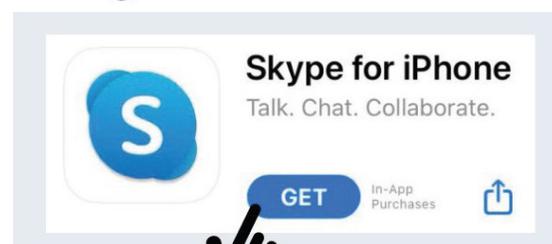
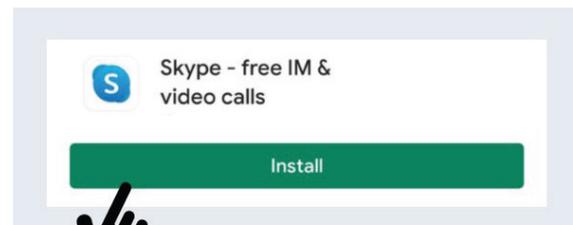
Make sure you are connected to Cleveland Clinic's public Wi-Fi.

To ensure your privacy, we ask that you end calls when your care team is in the room and providing care.

Download the Skype app on your device



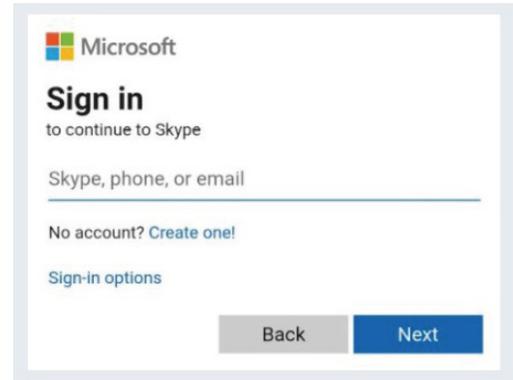
Go to your device's app store to download the Skype app.



1 Tap on the Skype app to launch it on your device.



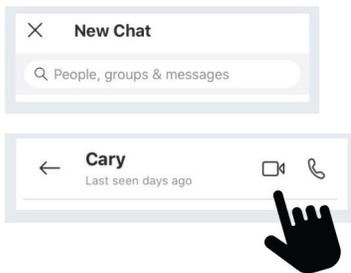
2 Sign into your account.



3 **Apple iPhone:**
Tap on pencil icon to start new chat.



Type a person's name and select them from the search results.

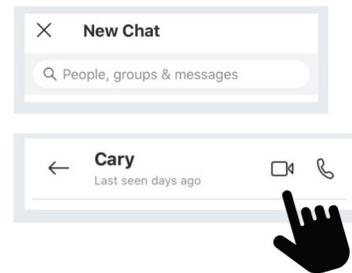


Tap on video button.

Android:
Tap on blue pencil icon to start a new chat.



Type a person's name and select them from the search results.



4 Tap the red phone button to hang up or close a call.



Tap the red phone button to hang up or close a call.

