Enterprise COVID-19 Community: To share latest information, clinical guidelines & internal communications on COVID-19

Communication with Patients & Visitors

Empathic Messaging of COVID-19 Policies and Procedures: Resources for caregivers to provide empathic explanations for procedural changes such as screening guidelines and suspending visitation

Emotional Support for Caregivers

Caring for Caregivers: Offering confidential services that preserve, restore & enhance wellbeing of Cleveland Clinic caregivers

Self-Care and Well-Being

ONECLICK Well-Being: All resources for emotional, physical, spiritual and social well-being in one place

OPSA ONECLICK to Well-Being: Well-being information and resources for staff

Connect Today/Learner Connect: Resiliency resources to help caregivers manage complex, changing times (virtual meetings, change & stress management, and communication)

Workplace Wellness: Tool for collaboration to start discussions, share materials, ask questions & connect with colleagues

Gratitude & Appreciation

Gifts of Gratitude Portal: Pausing to show a “Gifts of Gratitude” to another caregiver could mean the world to him or her

Caregiver Celebrations: Send recognition to fellow caregivers based on Cleveland Clinic’s values

Caregiver Experience Wellness Portal: Disconnect, unwind or say thank you virtually

Moral Distress

Moral Distress Resources: To share resources to support caregivers experiencing moral distress, enable peers and leaders to identify moral distress and provide general education

Moral Distress Reflective Debriefs and Dialogues (MDRD): Provides a safe forum for individuals and teams experiencing moral distress. To request an MDRD, e-mail Georgina Morley at morleyg@ccf.org

Ethics Consultation Services (ECS) Flyer: Provides information about the Ethics Consultation Service and how to request an ethics consult