CLEAN COMMITTED

We commit to employ safe practices.

As a business in the hospitality and travel & tourism industries, we are Clean Committed.

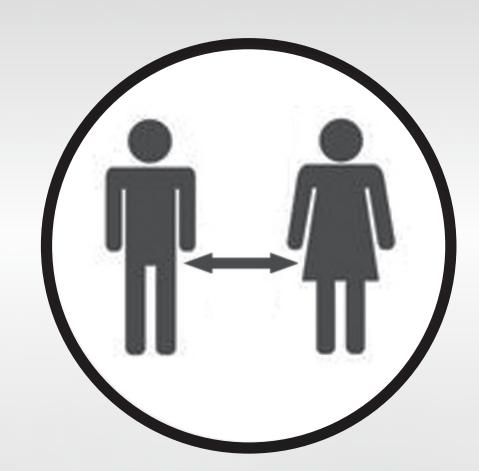
To help minimize the spread of COVID-19, we have voluntarily agreed to take a consistent approach to safety as summarized by Destination Cleveland, in partnership with our region's healthcare experts at the Cuyahoga County Board of Health, Cleveland Department of Public Health, City of Cleveland, the Cleveland Clinic, The MetroHealth System and University Hospitals.

The Clean Committed approach includes*:



KEEPING OUR ENVIRONMENT CLEAN AND DISINFECTED

- Enhanced cleaning and sanitation, including cleaning merchandise before stocking.
- Modified hours as needed for additional cleaning.



MAINTAINING PHYSICAL DISTANCE

- Capacity limits and updated floor plans to create at least 6 ft. all around.
- Staggered entry of customers/guests.



LIMITING PHYSICAL CONTACT

- Installation of physical barriers between employees/customers where possible.
- Touchless solutions to limit staff contact where practical.



HELP PREVENT THE SPREAD OF GERMS

- For employees: Requiring face coverings at all times (per state/local guidelines) and more frequent hand washing. Reviewing ADA requests for not wearing masks.
- Conducting daily health assessments to determine if employees are "fit for duty."
- Asking employees who have symptoms to stay home and follow CDCrecommended steps.



ASKING CUSTOMERS TO EMPLOY SAFE PRACTICES

- Request that clients/customers wear face coverings,
- Encouraging hand hygiene with washing facilities and sanitizer in highcontact places.

CLEAN COMMITTED was developed in consultation with the healthcare experts listed above. Appropriate responses to COVID-19 continue to evolve as we learn more about the virus and the best techniques to address risks. We are committed to staying informed and to implement any additional state, local and industry specific requirements. For more information about CLEAN COMMITTED, visit MYWORDMYCLE.COM/LEGAL.

*As practical and applicable



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