Caregiver COVID-19 Testing Workflow Overview
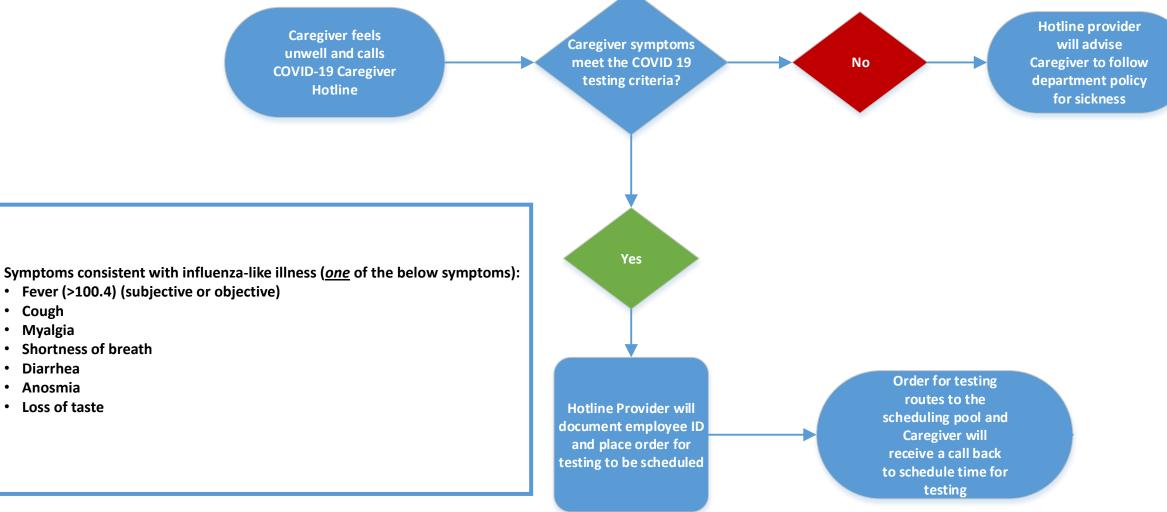
Caregiver feels unwell and calls COVID-19 Caregiver Hotline

Caregiver symptoms meet the COVID 19 testing criteria?

No

Hotline provider will advise Caregiver to follow department policy for sickness

Yes

Symptoms consistent with influenza-like illness (_one_ of the below symptoms):

- **Fever (>100.4) (subjective or objective)**
- **Cough**
- **Myalgia**
- **Shortness of breath**
- **Diarrhea**
- **Anosmia**
- **Loss of taste**

Hotline Provider will document employee ID and place order for testing to be scheduled

Order for testing routes to the scheduling pool and Caregiver will receive a call back to schedule time for testing

Last Update: 5/13/2020 @1125