

## **SUBJ: Updates to the Caregiver Support Housing Program – modified eligibility, options for caregivers with COVID-19**

Updated April 13, 2020

Throughout this pandemic, our top priority is the health and safety of our caregivers and patients. Last week, we announced the Caregiver Support Housing Program and have since adjusted the program to make it accessible to more caregivers.

### **Updated eligibility**

Caregivers are eligible for the Caregiver Support Housing program if they meet the following criteria:

1. Caregiver provides direct patient care (hands-on, face-to-face contact with patients for the purpose of diagnosis, treatment and monitoring); **and**
2. Caregiver lives with others and has no way to isolate in their own household.

### **Housing for caregivers with COVID-19**

When caregivers are ill with COVID-19, we are here to support them. Our Caregiver Support Housing Program now accommodates eligible caregivers who are recovering from COVID-19 and do not require medical care.

This accommodation provides caregivers with a safe place to isolate away from family members. Please note that these accommodations are separate locations from the [accommodations for well caregivers](#). Currently, housing is available in Cleveland, Ohio, and Weston and Vero Beach, Florida.

### **Application process**

If you wish to apply for the Caregiver Support Housing program and meet the above criteria, [please complete this survey](#). The Caregiver Support Team, who contacts every caregiver diagnosed with COVID-19, will also inform caregivers about this program. Note that it can take up to 72 hours after applying to be assigned an accommodation.

Cleveland Clinic will cover the cost of the room for the duration of a caregiver's stay. The caregiver will be responsible for all other costs (e.g., food and beverage, other services offered at housing site).

You may have questions about the Caregiver Support Housing program. Please refer to [these FAQs](#). If you have additional questions, reach out to the [Strategic Space Plan](#) team.

### **Additional housing options**

Other sponsoring organizations have established housing programs for first responders and select healthcare providers. Our caregivers may qualify for these programs. If you do not meet eligibility criteria for Cleveland Clinic's housing program, we encourage you to find more information about alternatives on this [Connect Today page](#).

## **SUBJ: Caregiver Support Housing Program established**

*Updated April 6, 2020*

We care deeply about our caregivers and their families. Part of our commitment is helping caregivers to protect their families and loved ones during the COVID-19 pandemic. That is why we have established a housing program for well caregivers providing direct patient care.

To accommodate caregivers across Northeast Ohio and Florida, housing sites are organized into the following regions — Main Campus, East, West, South and Florida.

Caregivers are eligible for the Caregiver Support Housing program if they meet the following criteria:

1. Caregiver provides direct patient care as defined by the CDC (hands-on, face-to-face contact with patients for the purpose of diagnosis, treatment and monitoring); **and**
2. Caregiver lives with someone who is at higher risk for developing severe illness from COVID-19, defined as:
  - a. Age 65 and older
  - b. Chronic lung disease or moderate to severe asthma
  - c. Serious heart conditions
  - d. Immunocompromised
    - i. Many conditions can cause a person to be immunocompromised, including cancer treatment, smoking, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications
  - e. Severe obesity (body mass index [BMI] of 40 or higher)
  - f. Diabetes
  - g. Chronic kidney disease undergoing dialysis
  - h. Liver disease; **and**
3. Caregiver has no way to isolate in their own household; **and**
4. Caregiver is symptom-free.

If you wish to apply for the Caregiver Support Housing program and meet the above criteria, [please complete this survey](#). You will be able to select your preferred regional housing site. Note that it can take up to 72 hours after you apply to be assigned an accommodation.

Cleveland Clinic will cover the cost of the room for the duration of a caregiver's stay. The caregiver will be responsible for all other costs (e.g., food and beverage, other services offered at housing site).

You may have questions about the Caregiver Support Housing program. Please refer to [these FAQs](#). If you have additional questions, reach out to the [Strategic Space Plan](#) team.