Caregiver Resources to Educate Patients on SelfCheck

Updated: 3/12/2021

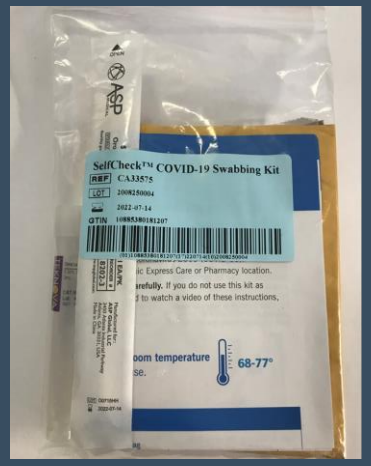
Click to review:

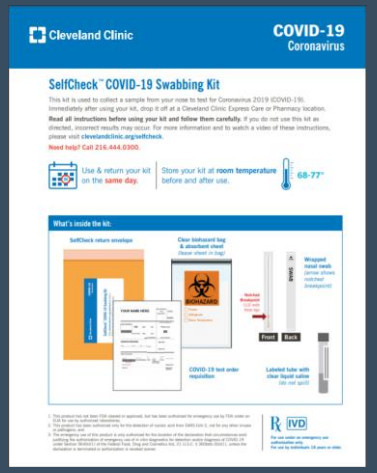
SelfCheck Primer

SelfCheck FAQ

Order Panel Slides

The Patient SelfCheck Process





SelfCheck order placed

Patient picks up kits at any CC Pharmacy

Patient takes kit home & stores until 3 days prior to procedure

- Patient may swab immediately after kit pick-up if it within 3 days prior to surgery / procedure

Patient follows included instruction sheet

- Patient must **record date / time of swabbing** on the test order paperwork
- Patient should swab & drop off the sample on the same day

Patient drops off sample in collection bin at a CC Pharmacy or Express Care

Job Aid

Establishing Patient Confidence

- Frame SelfCheck as the new testing protocol for the Cleveland Clinic
- Availability of information, instructional video and pick-up / drop-off locations at: www.clevelandclinic.org/selfcheck
- An informational hotline is available for patients to ask questions (PLMI Client Services: 216.444.0300)

Important Things for the Patient to Know

- Kit must be picked up from a CC pharmacy
- Kit can be stored at home, at room temperature for up to 3 months
- Patient needs to record **date & time of swabbing** on the test order paperwork provided
- Patient should use the kit **3 days prior** to their procedure & drop off the sample the same day
  - Patient is welcome to pick-up, swab, & drop-off on the same day
- Patient should call ahead to confirm hours for pick-up / drop-off
- Building staff at drop-off locations (i.e. COVID screeners at the entrances) can direct patients to the collection box

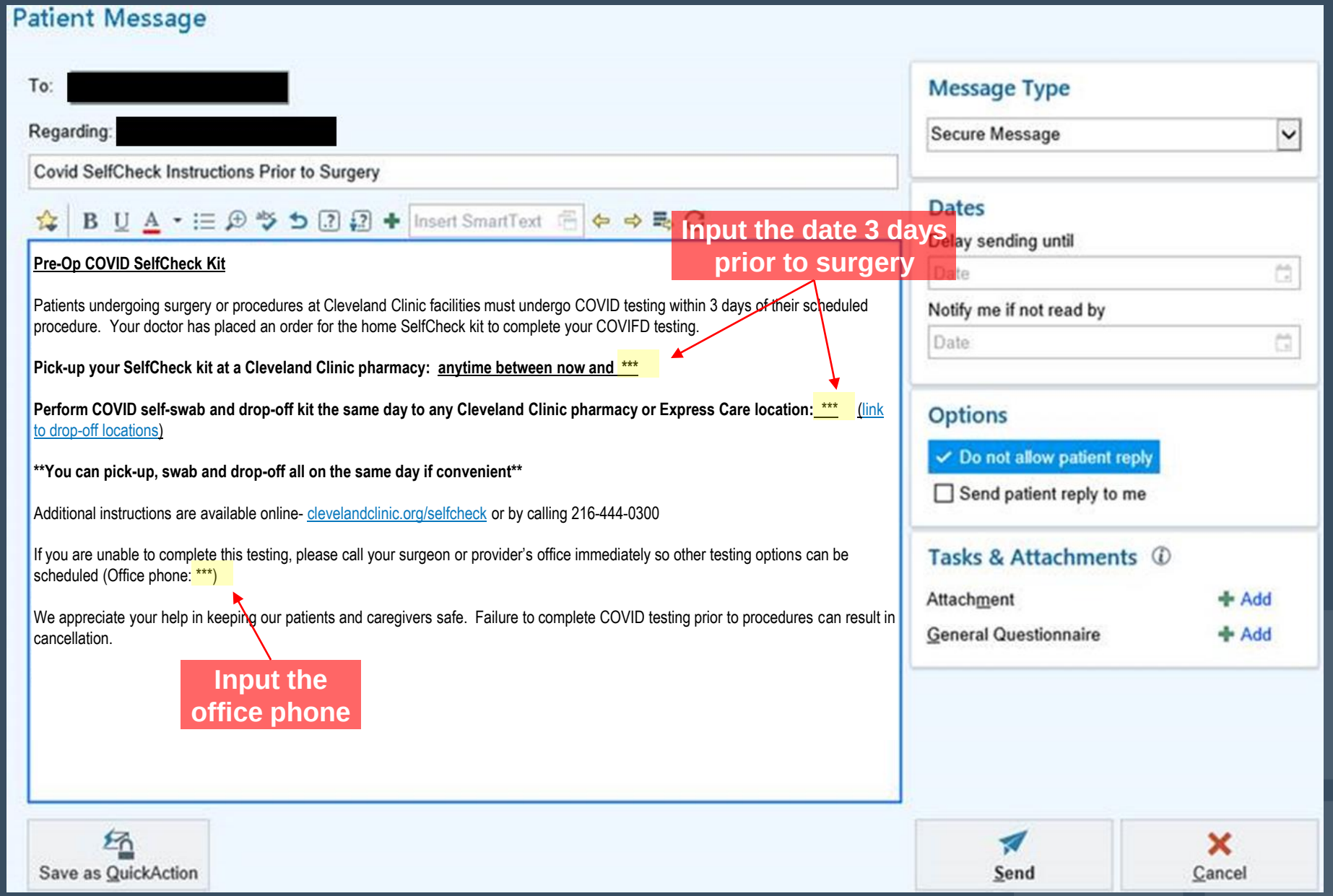
Best Practices to Assist Patients

- Provide the patient with a print out of the SelfCheck instructions with the date written at the top indicating when it should be completed / dropped off
- Use the printable locations reference sheet to assist patients in finding a pick-up / drop-off site
- Use Smartphrase (SELFCHECKCOVIDPATINSTR) to send a MyChart message and / or including it in the AVS by putting it in the patient education part of “wrap up” on an in-person visit
  - Smartphrase allows the caregiver to enter the key dates for the patient to pick-up and drop-off their kit as well as linking to the instructions and contacts for assistance (see next slide)
- Check the Master Daily Schedule (or similar report of upcoming surgeries) to confirm that the COVID test has resulted – contact patient if it has not
  - Depending on the timeframe, an intermediate rapid COVID test may need to be ordered & scheduled at Walker

Smartphrase: .SELFCHECKCOVIDPATINSTR

Excellent messaging tool to give patients a clear timeline and direction to source of information

Used anywhere a note can be placed, i.e. MyChart, After Visit Summary, patient letter, etc.



After Visit Summary

AFTER VISIT SUMMARY

Cleveland Clinic

Dramaqueen Zzzec MRN: 97000432

1/22/2021 Family Medicine Independence 216-369-2525

Fax: 216-369-2531

Instructions from Diane E Test CP, MD, MD

Labs ordered today

SELF CHECK COVID
Expected 1/22/2021
Expires 5/22/2021
Your doctor has ordered a test for Coronavirus 2019 (COVID-19) in preparation for your upcoming procedure. For your convenience, your doctor requested a SelfCheck™ COVID-19 Swabbing Kit that you can use at home to collect a sample from your nose. You can pick up your kit at any Cleveland Clinic Pharmacy during regular operating hours - visit my.clevelandclinic.org/departments/pharmacy/locations to find a location near you.

You must use and return your kit three days before your procedure or surgery. On the same day you use your kit, please return it to a SelfCheck Kit Drop-off Box located at any Cleveland Clinic Express Care Clinic or Pharmacy.

For more information and to watch an instructional video on how to use your kit, please visit clevelandclinic.org/selfcheck

FDA Statements of Authorization Related to use of the SelfCheck Kit

- This product has not been FDA cleared or approved, but has been authorized for emergency use by FDA under an EUA for use by authorized laboratories;
- This product has been authorized only for the detection of nucleic acid from SARS-CoV-2, not for any other viruses or pathogens; and
- The emergency use of this product is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Federal Food, Drug and Cosmetics Act, 21 U.S.C. § 360bbb-3(b)(1), unless the declaration is terminated or authorization is revoked sooner.