Ambulatory Care COVID-19 Ordering and Testing

**Test Results**
- Sent to Epic InBasket for ordering provider and Infection Prevention
- Results, once processed, will be released to patient in My Chart immediately; processing at drive-through facilities takes 5-10 days
- At this point, patients with positive COVID-19 results who are stable in the ambulatory setting will be followed by COVID-19 Home Monitoring Team

LIP = Physician, APPs
*Links to an additional workflow

**COVID-19 Provider Guidance**

**SITE:**
- No Point of Care Testing to be done at this time at any ambulatory site
- Only Designated Testing ("swabbing") site at Walker Building with scheduled appointment

**EPIC ORDER: "COVID-19" CORONAVIRUS PANEL**
- All patients need an Epic order from a provider for testing (LIP) to arrive to the designated testing site

**SPECIMEN COLLECTION**
- One nasopharyngeal swab to be obtained at the designated testing site
- Testing includes Influenza, RSV, and COVID-19

**RESULTS**

**CASCADE TESTING:**
- Influenza and RSV will be performed first
- If Influenza or RSV is POSITIVE, further testing to be done
- If Influenza or RSV is NEGATIVE, COVID testing will then be performed

**RESULT MESSAGING:**
- Both positive and negative results for Influenza, RSV and COVID will automatically be placed in Epic InBasket of Infection Prevention and the ordering provider
- Results, once processed, will be released to patient in My Chart immediately; processing at drive-through facilities takes 5-10 days
- If Influenza positive, provider to address treatment option

**IF COVID-19 POSITIVE:**
- Infection Prevention will be in communication with local health department
- Patient will be contacted by the Home Monitoring Team
- Provider/Nurse care coordinator to notify patient with following information:
  - "Your COVID-19 test is positive. Please continue isolation at home and avoid public areas. The local health department has been notified and will be contacting you regarding next steps. If your symptoms get worse, including difficulty breathing, please go to the local emergency department."

**IF COVID-19 NEGATIVE:**
- Results, once processed, will be released to patient in My Chart immediately; processing at drive-through facilities takes 5-10 days
- No other formal contact will be made at this time

**ISOLATION**
- Once order is placed for testing, patients must be educated on need for isolation until testing results:
  - No close contact
  - Stay at home
  - Use social distancing
  - Hand washing
  - Cough etiquette
  - Separate bathroom if available