

Florida Focus

News for benefactors and friends of Cleveland Clinic Florida



I A Letter from the CEO and President



Dear Friends:

The first half of the year has been an extremely busy one, and I'd like to take you on a virtual road trip to provide you with an update on how we are expanding access to our world-class care across southeast Florida.

We begin in Vero Beach, where Cleveland Clinic and Indian River Medical Center (IRMC) and the Indian River County Hospital District have been working on finalizing an agreement to bring our model of medicine to the residents of the Treasure Coast. I'm excited about the opportunity this partnership presents, as Cleveland Clinic becomes an integrated, regional network in Florida.

Heading south on I-95, we make our way to Stuart-based Martin Health System, a nonprofit, community-based healthcare organization with three hospitals. At the beginning of the year, we launched a partnership between Cleveland Clinic's Sydell and Arnold Miller Family Heart & Vascular Institute and the Martin Health Frances Langford Heart Center to share best practices in cardiovascular medicine and heart surgery. Recognizing the synergies between our organizations, we now are exploring a broader strategic affiliation that could lead to integration and the regional expansion of Cleveland Clinic's services in Martin County.

As we continue south, we reach Palm Beach County, where in March, we opened our Wellington office. Since the opening, we have expanded our primary care team, adding two family medicine and internal medicine specialists. We soon will welcome a gastroenterologist, broadening the scope of care offered in Wellington.

About 30 miles south on the Florida Turnpike and a jog west, we come to our newly constructed Coral Springs Family Health Center. In July, we celebrated the opening of this facility, which offers specialty care, outpatient surgery, endoscopy and advanced imaging services. Our Parkland office, where patients can receive primary care services, is just two miles away, so the residents of Coral Springs and Parkland now have access to a full spectrum of Cleveland Clinic services right in their own backyard.

The last leg of our virtual road trip brings us to our main campus in Weston, which once again is home to South Florida's Best Hospital. *U.S. News & World Report* recently ranked us the No. 1 hospital in the Miami-Fort Lauderdale metropolitan area, with two nationally ranked specialties: Gastroenterology and GI surgery ranked No. 25 and Orthopaedics ranked No. 42.

This achievement is particularly gratifying as we prepare for the opening of our new 221,000-square-foot hospital bed tower and expanded Emergency Department in Weston. Combined with outpatient surgery in Coral Springs, the expansion of our Weston hospital allows us to meet the complex needs of our patients and the communities we serve.

I am proud of our outstanding team of caregivers, who continue to elevate the level of care we provide our patients, reflected in the industry recognition we receive. We recently were honored with the 2018 Health-grades Outstanding Patient Experience Award, placing us in the top 15 percent of hospitals in the nation for overall patient experience.

Cleveland Clinic Florida also was the first medical center in Florida and the second in the nation to achieve accreditation for rectal cancer care. In addition, we recently received national recognition for stroke care from the American Heart Association/American Stroke Association. Last, but not least, Cleveland Clinic Florida was named a Top 100 Hospital by IBM Watson as a result of achieving better survival rates, fewer complications and infections, shorter length of stay, shorter emergency department wait times and higher patient satisfaction scores.

For all these reasons and more, on Friday, Nov. 9, we will celebrate Cleveland Clinic Florida's 30th anniversary and our incredible growth and achievements. I hope you will join us for this celebration at the Marriot Harbor Beach Resort & Spa in Fort Lauderdale.

I thank all of you, our dedicated supporters, who help us fulfill the Cleveland Clinic mission.

With warm regards,

Wael Barsoum, MD CFO and President

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Cleveland Clinic Florida Yesterday and Today I

30 years of Medical Excellence



Cleveland Clinic purchases 320 acres of land in a prime location in Weston.



Internal Medicine Residency Program is accredited.



Cleveland Clinic Florida opens its first outpatient facility in Fort Lauderdale with a staff of 28 physicians.



Cleveland Clinic breaks ground on a 43-acre site in Weston.



The Colorectal Surgery Residency Program becomes the first accredited residency program in any specialty in Broward or Palm Beach Counties.



A fully integrated, academic medical campus opens in Weston. It is co-owned with Tenet Health. With 81 physicians, the campus includes diagnostic centers, outpatient surgery and a 24-hour emergency department located in the innovative, 153-bed hospital.



Cleveland Clinic Florida doubles in size and expands North Beach Hospital.



Opening of West Palm Beach Health and Wellness Center, now known as the Tomsich Health and Medical Center of Palm Beach County, which offers 11 medical specialties and innovative specialty care.



Medical staff of 63 physicians exceeds the space in the original Cypress Creek location, and adjacent buildings are leased to accommodate them.



To accommodate needed expansion, Cleveland Clinic Florida leases space in the office park across from the Weston hospital and opens the Krupa Center.

Cleveland Clinic expanded its footprint beyond Ohio and opened Cleveland Clinic Florida in 1988. The first locations were Cypress Creek and North Beach Hospital in Fort Lauderdale. Today, Cleveland Clinic Florida is a fully integrated academic medical center with locations in Weston, Coral Springs, Parkland, Wellington, Palm Beach Gardens and West Palm Beach, with 254 physicians and 2,977 employees.









Cleveland Clinic Florida is granted a Certificate of Need from the state to open Transplant Program (Heart, Liver and Kidneys).

Medical offices are opened in Palm Beach Gardens and Parkland.

Kickoff celebration and launch of The Campaign for Cleveland Clinic Florida, a \$100 million capital expansion fund to shape the future of healthcare in South Florida and beyond.

The Weston hospital is designated a Comprehensive Stroke Center.

The newest Weston campus building, the Egil and Pauline Braathen Center, opens to house the expanded Pauline Braathen Neurological Center and Maroone Cancer Center.

Cleveland Clinic's Board of Trustees approves a \$302 million plan for Cleveland Clinic Florida that includes expansion of the Weston campus and a new medical building and ambulatory surgery center in Coral Springs.

Cardiac care is significantly expanded in Palm Beach County.





U.S. News & World Report ranks Cleveland Clinic Florida No.1 in the Miami-Fort Lauderdale Market (2016-17)

A physical therapy suite opens in the Palm Beach Gardens facility.

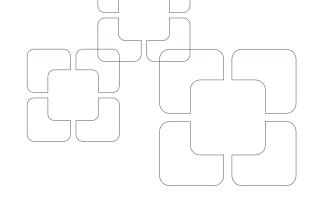
Cleveland Clinic Florida becomes **Broward County's** largest provider of solid organ transplantation and the fastest-growing program in the state with the program's 500th transplant.





New medical facility in Wellington (March) and 72,000-square-foot Family Health Center in Coral Springs (July) opens.

U.S. News & World Report ranks Cleveland Clinic Florida No. 1 in the Miami-Fort Lauderdale Market (2018-19)



CELEBRATING 30 YEARS

Longtime Caregivers I



Betty Davis, RN I 45 yrs Medical/Surgery

Not only do I get to care for patients, but also their families, and when you have touched someone's life, it's remembered for years to come.



My most rewarding experiences at Cleveland Clinic Florida are being able to put a smile on an ill person's face and to try to help people cope with their illness as best I can.





Lou Burckart | 41 yrs Information Services

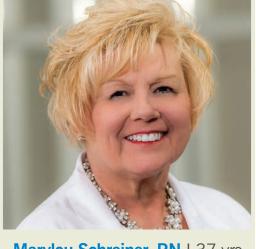
It makes me feel good when I am out in the community after work and I'm wearing my Cleveland Clinic Florida shirt. People come up to me and tell me that Cleveland Clinic saved their lives, and they are so grateful. Our people care.



Twenty of our longest-serving caregivers who have been at Cleveland Clinic for 25 years or more.

Lorraine Lopez I 40 yrs Office Coordinator

The best part of my job is we all work as a team, and we have great support. It takes everyone to make an organization work.



Marylou Schreiner, RN I 37 yrs Cardiac Catheter Lab

After 37 years, I am still very proud to be a Cleveland Clinic Florida caregiver. I feel I have made a difference in healthcare and in patients' lives. I see it all the time when long-term patients recognize me and said I made a difference.



tion in 1983 in Cleveland as a certified nurse anesthetist. My most rewarding experience was to watch Cleveland Clinic Florida grow into the wonderful institution it is today. It started with just a few core people and has developed into a multidimensional hospital available to the people of South Florida and internationally.





30th Anniversary Longtime Caregivers I



Mark Grove, MD I 33 yrs Vascular Surgery

I think the best part of any doctor's job is the satisfaction of taking care of patients. One of the benefits of working at Cleveland Clinic is that we can focus nearly all of our efforts on patient care, allowing us to indeed place "Patients First."



I started as a temp July 6, 1987, and was hired Sept. 9, 1987. My first role was to type the first Certificate of Need on a typewriter.





Lawrence Frank, MD | 31 yrs Anesthesiology

When I started practicing anesthesiology, I wanted to be part of a high-quality, reputable, multispecialty hospital. Only Cleveland Clinic Florida met those goals, and still does. This is how I felt and still do, about being a part of something bigger than myself – a multispecialty group practice, providing the best care for our patients.



Eileen Foley I 30 yrs Laboratory

One of my most rewarding accomplishments is helping to set up the first lab computer systems at Cleveland Clinic.



I am a people person and love to work with all departments and be able to help in any way I can. Cleveland Clinic Florida is my second home, and it's like a large family to me. After being with Cleveland Clinic Florida for a little more than 28 years, I have really been able to learn so much and put what I have learned throughout the years to work. Thank you so much Cleveland Clinic Florida for believing in me.





Howard Bush, MD I 28 yrs Cardiology

What makes Cleveland Clinic so special is the culture. I believe one major reason that physicians and support staff come to Cleveland Clinic Florida is for the intangibles – the things that are difficult to measure, the things that make us feel good at the end of the day. I go home every night knowing that we have worked hard to help our patients and their families get through some difficult times.

Rebecca L. Caputo | 31 yrs

Human Resources

The best part of my job is being surrounded by many brilliant professionals from all walks of life, who continue to challenge me to "think differently," "be bold," and "always stay true to my calling to serve others."



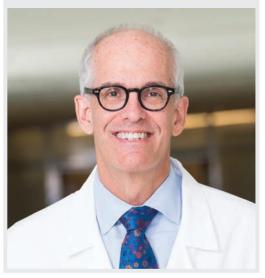


Renee Bennett | 31 yrs Transplant Center

The most rewarding role has always been calling a patient to tell them that you have a new organ for them. The most rewarding accomplishment has been to participate in the development and growth of the Cleveland Clinic Florida Transplant Center.

Steven Wexner, MD 130 yrs Colorectal Surgery

One of the best parts of my job is helping improve and prolong the lives of patients from around the world, especially with the techniques and technologies that we have developed at Cleveland Clinic Florida.



Todd Idalski I 27 yrs Finance and Accounting

I work for a great organization and with some great people who share my values and work ethic. They treat our patients the way they would want their loved ones to be treated.





Juan Nogueras, MD I 27 yrs Colorectal Surgery

On July 15, 1991, I joined Cleveland Clinic Florida as a staff colorectal surgeon. At that time, there were only 40 physicians on staff. I am proud to have witnessed and been a part of our growth in these past 27 years to the point where we have now been named the No. 1 hospital in South Florida. This is truly a testament to our caregivers and Cleveland Clinic's model of medicine of always placing "Patients First."

SAVE THE DATE



Friday, November 9, 2018 Marriott Harbor Beach Resort & Spa Fort Lauderdale Beach

HONORING CLEVELAND CLINIC FLORIDA'S 2018 MASTER CLINICIANS

> Viviane Connor, MD John Donohue, MD Dalia McCoy, MD Preetesh Patel, MD Raul Rosenthal, MD

To purchase tickets, please visit giving.ccf.org/celebrate or call 954.659.6720.

Patient Tributes

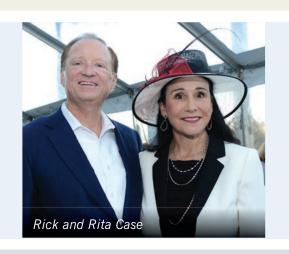


Larry Haberman | 78 years

I became a patient in Cleveland in 1940, when there was only one building on Euclid Avenue. I have since had follow-up care as Cleveland Clinic kept expanding to Weston, Palm Beach, and beyond.

Rick Case | 50 years

We have watched Cleveland Clinic in Weston grow over the past 20 years as our car dealerships are next door, along I-75. Cleveland Clinic has a beautiful campus with leading-edge facilities, but the big difference is the people who work in those buildings. The service and care they provide are beyond comparison, anywhere in the world.



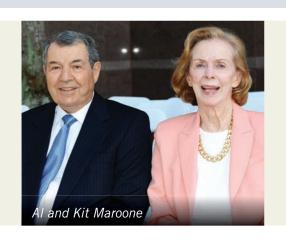


John P. Burch, Jr. 130 years

I became a patient of Cleveland Clinic Florida some 30 years ago when we were fortunate enough to have their hospital in Fort Lauderdale. I have continued to use their services because the nurses and physicians seem to take a personal interest in their patients. Equipment is the latest, physicians are true specialists and their passion and interest in the patient are beyond reproach. It makes the trip from Fort Lauderdale well worth the effort.

Al Maroone | 29 years

My wife, Kit, and I started using Cleveland Clinic for our healthcare needs in 1989, when it was located at Cypress Creek Road. We appreciate the caregiving teams who spend high-quality time with each patient in a highly professional manner. This is an ingrained "culture of caring" provided by every caregiver. There are not enough words in the dictionary to help describe Cleveland Clinic Florida and the people who represent Cleveland Clinic.





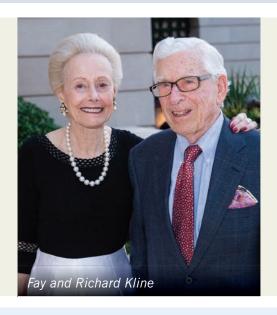
Sarah McTigue Tuthill | 27 years

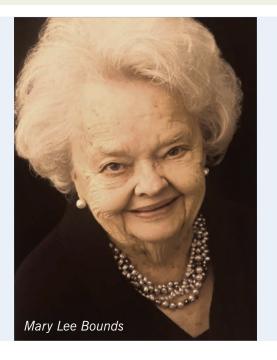
My husband and I remain patients of Cleveland Clinic Florida because of the comprehensive clinical care. All of our records over the years are with one institution. Test results and history can be easily shared from one specialist to another.

Dr. Zimberg has been an invaluable doctor and surgeon for three generations of women in my family. I am forever grateful for his kind care and expertise.

Fay Kline | 18 years

We have been patients since 2000. Many doctors at Cleveland Clinic Florida have helped us reach our age, and we are very grateful for their care. The quality and interest shown by all of our physicians have been outstanding. The willingness of the physicians to seek other opinions with colleagues in Cleveland is "A" plus.





Glenda Abbate | 17 years

My mother, Mary Lee Bounds, was one of the first patients admitted to the emergency department at the newly opened Cleveland Clinic Florida in Weston in 2001. Even in those early days, the professionalism for which Cleveland Clinic is known was evident. My mother was treated with courtesy and kindness throughout the successful conclusion of her medical crisis.

We are very grateful to have a hospital that offers the highestcaliber medical care in our hometown. Our medical outcomes have exceeded our expectations.

Philanthropy's Impact I

Life-changing Medical Equipment for Stroke Survivor

On Oct. 11, 2016, 46-year-old Jason Stevenson finished work and began his daily sprint up eight flights of stairs to his car in the parking garage. But this day was different. As he reached the sixth floor, he says his right side suddenly "turned to jelly." He crawled out of the stairwell and slowly made his way to the elevator, pushed the emergency call button and dialed 911 before collapsing.

Jason was having a hemorrhagic stroke.

After nine days in the intensive care unit, Jason spent two weeks in inpatient rehabilitation. Since then, he's

had two more brain surgeries, and his recovery continues.

As a CrossFit athlete, Jason was eager to improve his motor skills after his stroke. so he began weekly physical therapy sessions at Cleveland Clinic Florida, Michelle Pearl, PT, a neurology

physical therapist at the Pauline Braathen Neurological Center at Cleveland Clinic Florida, realized that despite his hard work, Jason wasn't progressing as quickly as he could be. She had a hunch that a special piece of equipment called LiteGait® could substantially help in his rehabilitation.

LiteGait is a mobile gait training device that simultaneously controls weight bearing, posture and balance while an individual walks on a treadmill or the ground. It creates an ideal environment for treating patients with a wide range of impairments and functional levels. LiteGait provides proper posture, reduces weight bearing, eliminates concerns about balance, and facilitates the training of coordinated lower extremity movement.

However, the device is expensive and wasn't in the annual budget. Knowing the impact it would have on Jason's treatment and other patients with mobility issues, Michelle approached the leadership at Cleveland Clinic Florida. After hearing her appeal, Cleveland Clinic Florida CEO and President Wael Barsoum. MD. immediately allocated funds from Cleveland Clinic Florida's Strategic Priorities Fund to purchase the LiteGait.

The Strategic Priorities Fund was established to provide support for areas of greatest need: equipment, medical education and research. Thanks to the generosity of patients and benefactors, the fund has been used to acquire leading-edge equipment such as a 3D imaging system used in the cardio-oncology program, a nuclear camera that detects underlying coronary artery disease, a Holter monitoring system that interfaces with electronic medical records – and now, the LiteGait.

LiteGait is a mobile gait training device that simultaneously controls weight bearing, posture and balance while an individual walks on a treadmill or the ground. It creates an ideal environment for treating patients with a wide range of impairments and functional levels. LiteGait provides proper posture, reduces weight bearing, eliminates concerns about balance, and facilitates the training of coordinated lower extremity movement.



Jason Stevenson with Physical Therapist Michelle Pearl, PT

Within weeks of using the new equipment, Jason began to show marked improvement. The difference in adding this therapy? "Life-changing," Jason says. He continues to heal and hopes that his life soon will be back to normal with his wife and three children.

Today, as Michelle predicted, many Cleveland Clinic Florida patients are benefiting from LiteGait. "This device is helping so many patients each week, improving their confidence and overall health," Michelle says. "I am so grateful to our supporters who made contributions to this fund."

Q&A with the Polzler Family: Benefactors of Cleveland Clinic Florida I

In 1980, Frank Polzler co-founded REMAX Integra and REMAX Europe. Today, alongside his children and grandchildren, Mr. Polzler has seen the business grow to more than 40,000 sales associates worldwide. Cold Canadian winters found the Polzler family spending more time in sunny Florida, and they became patients at Cleveland Clinic Florida.

How were you first introduced to **Cleveland Clinic Florida?**

We are blessed with good health for the most part; however, some medical issues started to arise, and we were referred by good friends to Cleveland Clinic Florida.

How would you describe the care?

The care is second to none because of the staff. You can tell that patients are the priority. The nurses and physicians take their time, are competent, show empathy and understanding, and are professional. People enter the hospital smiling and leave smiling. You can tell it's much more than a job. The staff at Cleveland Clinic Florida are some of the finest people in the medical field.

Why is it important for you to give back?

It's important to contribute to support a top-notch institution. There is so much passion and commitment to healthcare and patients at every level and such a focus on the community. It is a pleasure having our family be a part of this world-class institution.



Frank Polzler and daughter Pamela Alexander

Expanding Our Footprint I

Wellington

Cleveland Clinic Florida's Wellington office had an open-house in March to show the community its new 7,500-square-foot space, which includes 22 exam rooms and offers primary care, cardiology and gastroenterology services.



From left, Jessica Garcia, MD; Shari Robins, MD; Gary Shifrin, MD; Li Zhang, MD

Coral Springs Family Health Center

The Coral Springs Family Health Center opened on July 16 with 15 full-time physicians and 21 rounding physicians.



The Sheriff's Department teaches the importance of CPR

Harry T. Mangurian Jr. Simulation Center

The construction kickoff for the Harry T. Mangurian Jr. Simulation Center took place Aug. 7 at the Weston Campus with special guests and Foundation Trustees Gordon Latz and Steve Mehallis. The center will provide learning opportunities for medical students, physicians, nurses, technicians, emergency medical service staff, and others in the medical community.



From left, Eric Weiss, MD, Gordon Latz, Steve Mehallis and Wael Barsoum, MD

Weston Hospital Tower Preview

The expanded hospital tower and Emergency Department were previewed on Aug. 16. Guests toured the Emergency Department and observation unit, two floors of intensive care unit beds and two floors of acute care beds.



From left, James Roach, DO, Emergency Medicine Chair; Rod and Carole Hartless; Wael Barsoum, MD; Tom Mihaljevic; MD; CEO and President of Cleveland Clinic; and Debbie Riggs. Director of Emergency Services

I Couple Honors Cleveland Clinic Care and Strong Friendship with Major Gift

A longtime friendship with then-Cleveland Clinic CEO Floyd "Fred" Loop, MD, and his wife, Bernadine Healy, MD, and lifesaving heart care at Cleveland Clinic in Ohio in 1997 led Arnold and Pamela Sheiffer to direct a major gift to Cleveland Clinic Florida's Heart and Vascular Center.

Now residents of Vero Beach, Florida, Mr. and Mrs. Sheiffer made a seven-figure gift to support an additional threeyear cardiology fellowship position for a physician who is continuing to train in cardiology following a residency program. The couple's gift fortuitously coincides with a new affiliation between Cleveland Clinic and Indian River Medical Center in Vero Beach, which was important to them.

While Dr. Healy and Dr.Loop passed away in 2011 and 2015, respectively, the Sheiffers still think of them fondly and remain grateful for Dr. Loop's help in connecting Mr. Sheiffer with the physicians who took care of him at Cleveland Clinic after his heart attack.

"I'm 86, and I credit 21 years of Cleveland Clinic care as the reason I have such an incredible quality of life," says

Mr. Sheiffer, who has a long family history of heart disease. He has become well-known at his John's Island home's fitness center for his daily workouts.

"We saw the importance of a cardiac fellowship and thought we should support something that adds to the research and educational area of Cleveland Clinic Florida," Mrs. Sheiffer says. "The cardiology staff was so passionate about the importance of fellowships, and Fred and Bernadine were so dedicated to the future education of new doctors, we felt this was what we were meant to do. We sincerely hope that Cleveland Clinic Florida is able to build on this gift as without education, there is no future in medicine."

During a recent meeting with Mr. and Mrs. Sheiffer, Howard Bush, MD, an interventional cardiologist at Cleveland Clinic Florida, noted that he was hired by Dr. Loop to join Cleveland Clinic Florida nearly 30 years ago.

"I was recruited as an interventional cardiologist from my fellowship in Houston by Dr. Loop, who was the CEO in Cleveland, and by Dr. Carl Gill, who was our first CEO in Florida," he says. The program has grown considerably since then, he notes. "The most rewarding accomplishment has been the growth and development of our programs. When I started, we were about 15 physicians," Dr. Bush says. "Now, we have over 250 world-class physicians located on a magnificent and ever-expanding integrated medical campus. For some of the most complex medical and surgical problems, the residency and fellowship training programs have quickly become well-respected and very competitive."



Pamela and Arnold Sheiffer

Robert Cubeddu, MD, Director of the Robert and Suzanne Tomsich Department of Cardiology, says the Sheiffers' gift is important to Cleveland Clinic Florida and to medical training.

"These resources allocated to education ultimately translate to a better place to work, a better quality of care," he says. "Patients benefit from that, and their children will also benefit

from it. Adding a third fellowship position for the 2018-2019 academic year has been a goal for many years."

Elsy Navas, MD, who manages the cardiology fellowship program, also completed her fellowship training at Cleveland Clinic Florida, where she is on staff.

"Having this program means that we can take care of much sicker patients," she says. "The cardiology fellows under our attending physicians are practicing very high-quality care. Fellows are our eyes in the hospital, actively monitoring all of our heart patients. They are in the ICU at night, taking calls, and they participate in surgeries with the lead heart and vascular surgeons, enabling us to provide exceptional care for our patients. Philanthropy has allowed us to expand our fellowship program and, as a result, the care we offer to our patients."



The Power of Every *One*. CAMPAIGN FOR CLEVELAND CLINIC

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Upcoming Events



Friday, November 9, 2018 Marriott Harbor Beach Resort & Spa Fort Lauderdale Beach

To purchase tickets, please visit giving.ccf.org/celebrate or call 954.659.6720.



Cleveland Clinic Florida Ball: A Night in Monte Carlo Saturday, February 23, 2019

For more information, visit

clevelandclinicflorida.org/palmbeachball

or call 561.804.0264.

Locations

WESTON

Cleveland Clinic Florida 2950 Cleveland Clinic Blvd. Weston, FL 33331 877.463.2010

KRUPA CENTER

3250 Meridian Parkway Weston, FL 33331 877.463.2010

WESTON FAMILY HEALTH CENTER

1825 N. Corporate Lakes Blvd. Weston, FL 33326 954.349.1111

PARKLAND

7857 University Drive Suite 401 Parkland, FL 33067 954.518.7000

PALM BEACH GARDENS

4520 Donald Ross Rd. Palm Beach Gardens, FL 33418 561.904.7200

WEST PALM BEACH CARDIOLOGY

1401 Forum Way 3rd Floor Suite 300 West Palm Beach, FL 33401 561.478.1104

TOMSICH HEALTH AND MEDICAL CENTER

525 Okeechobee Blvd., 14th Floor West Palm Beach, FL 33401 561.804.0200

CORAL SPRINGS FAMILY HEALTH CENTER

5701 North University Drive Coral Springs, FL 33076 877.463.2010

WELLINGTON

2789 S. State Road 7, Suite 100 Wellington, FL 33414 561.898.5100

CLEVELAND CLINIC FLORIDA IS GRATEFUL FOR EACH GIFT

To learn how you can make a difference, contact the Philanthropy Institute at 954.659.6720 or philanthropy@ccf.org.

To make an online gift to Cleveland Clinic Florida, visit giving.ccf.org/florida

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