

Cleveland Clinic

Express Care **Online**

Center for Human Nutrition

Wish you didn't have to leave the comfort of home for your next appointment?
Try a virtual consultation through Express Care **Online** today.

What is Express Care **Online**?

Simply put, Express Care **Online** is healthcare that fits into your life. Instead of coming into the office for your first or follow-up visit, patients can now opt to participate in this innovative program and visit their Cleveland Clinic provider live and online using a computer, tablet or smartphone.

At the Center for Human Nutrition, we are now using Express Care **Online** to see select patients for first or follow-up visits.

How can Express Care **Online** benefit me?

FASTER, EASIER

- Mobile or web
- Less waiting
- No travel or parking
- Save 2-3 hours per visit

Your Express Care **Online** appointment has been scheduled for:

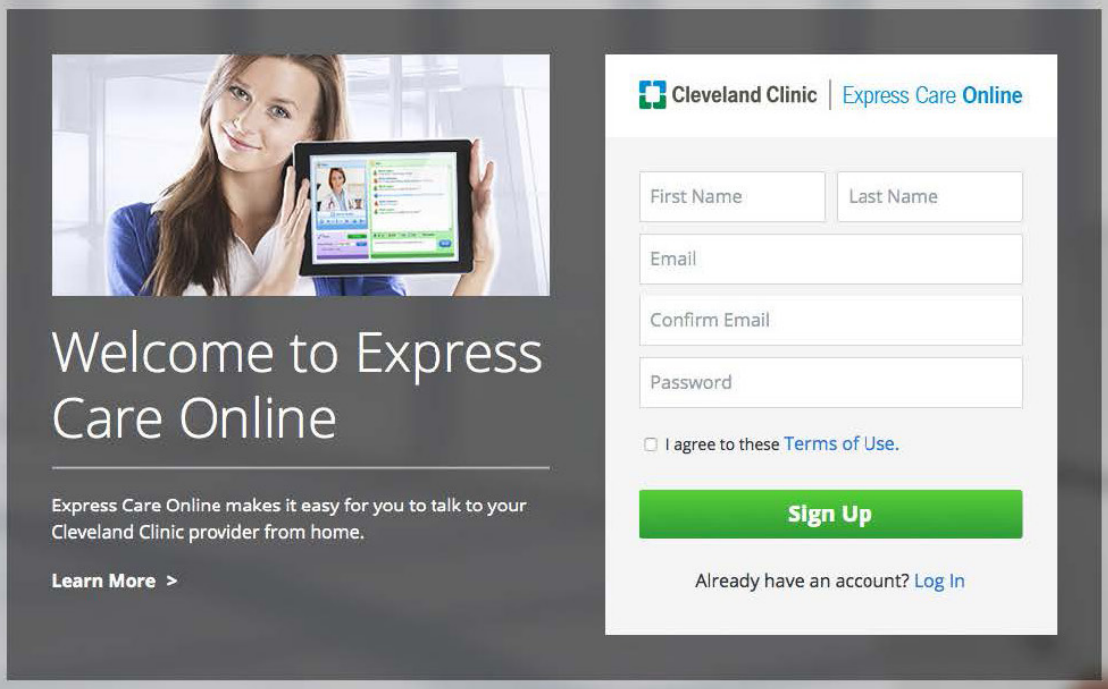
Date: _____

Time: _____

Provider: _____

Need to Reschedule?

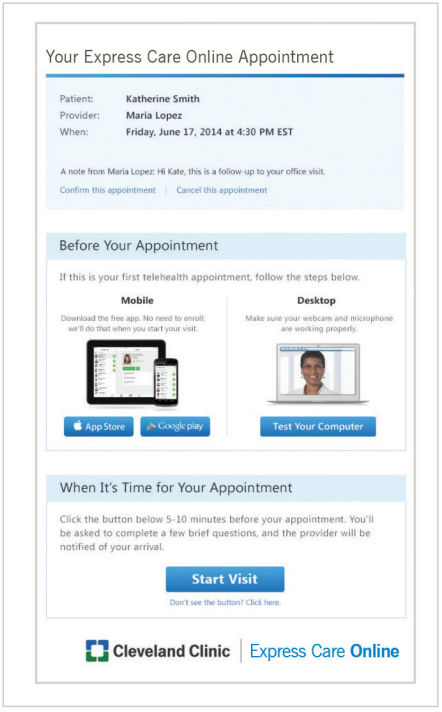
Contact us at
216.444.3046



How do I get started?

1. Open the invitation for your Express Care **Online** appointment. This email will be sent to the address you provided and has all of the information you'll need.
   *Mobile devices: Download the Express Care **Online** app and follow the prompts.
   *Computer with webcam: Click the "Test Your Computer" button to make sure you're ready for your visit.
2. To make sure your technology is ready, take a few minutes to call our pre-visit support at 855.426.9355 Mon – Fri between 9 a.m. and 5 p.m. EST. You can also look at our brief guides online at clevelandclinicexpresscare.org/OnlineApp.
3. When it's time for your visit, simply click the "Start Visit" button in the Express Care **Online** appointment email or email reminder you received.
4. At this time, your Cleveland Clinic provider will be notified that you're ready for your visit, and will join you shortly.

Please note: If you try starting your visit more than 10 minutes after your appointment's start time, you may receive a message asking you to reschedule.



Questions?

Contact technical support at 855.786.3899.

Need to Reschedule?

Contact us at 216.444.3046

Express Care

Available on the App Store

ANDROID APP ON Google play