2013 Community Health Needs Assessment – Cleveland Clinic Children’s Hospital for Rehabilitation

Founded in 1895 as Children’s Fresh Air Camp of Cleveland, Cleveland Clinic Children’s Hospital for Rehabilitation is a pediatric rehabilitation hospital with 25 staffed beds that provides inpatient and outpatient care for infants and children through age 21. The comprehensive rehabilitation hospital offers advanced medical and surgical care, sophisticated technology, research and education, with specialties in autism, dialysis, pain management, neurology and orthopaedics. The facility has been a part of Cleveland Clinic since 1998.

Cleveland Clinic’s health system in Northeast Ohio consists of an academic medical center, two children’s hospitals and eight community hospitals. Each hospital is dedicated to the communities it serves. We verify the health needs of our communities by performing periodic community health needs assessments (CHNAs). These formal assessments are analyzed using widely accepted criteria to determine and measure the health needs of a specific community. In accordance with Internal Revenue Code Section 501(r)(3), each hospital has conducted its own community health needs assessment.

Upon review of all of the community health needs assessments for all of our Northeast Ohio facilities, Cleveland Clinic has identified five community health needs that are present in the majority of hospital communities we serve. They are: Chronic Disease, Wellness, Access to Affordable Health Care, Access to Community Services, and Economic and Community Development.

Cleveland Clinic Children’s Hospital for Rehabilitation identified all five needs in its CHNA.

We are pleased to share the following CHNA report with you.
CLEVELAND CLINIC
CHILDREN’S HOSPITAL
FOR REHABILITATION
COMMUNITY HEALTH
NEEDS ASSESSMENT
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INTRODUCTION

CHNA Purpose
In response to its community commitment, the Cleveland Clinic engaged Tripp Umbach to facilitate a comprehensive Community Health Needs Assessment (“CHNA”) for the Cleveland Clinic Children’s Hospital for Rehabilitation. The community health needs assessment was conducted between October 2011 and February 2012.¹

During the community health needs assessment process, the Cleveland Clinic Children’s Hospital for Rehabilitation collaborated with other Cleveland Clinic Health System hospitals:

- Cleveland Clinic Main Campus
- Cleveland Clinic Children's Hospital
- Euclid Hospital
- Fairview Hospital
- Hillcrest Hospital
- Lakewood Hospital
- Lutheran Hospital
- Marymount Hospital
- Medina Hospital
- South Pointe Hospital

This report fulfills the requirements of a new federal statute established by the Patient Protection and Affordable Care Act (“PPACA”) requiring that non-profit hospitals conduct community health needs assessments every three years. This Cleveland Clinic Children’s Hospital for Rehabilitation community health needs assessment, with project management and consultation by Tripp Umbach, includes extensive input from persons representing the broad interests of the communities served by the hospital facility, including those with special knowledge of public health issues. Tripp Umbach worked closely with senior leadership from the Cleveland Clinic Children’s Hospital for Rehabilitation to accomplish the assessment. Separate reports were written for each collaborating hospital listed above.

¹ The 2012 County Health Rankings and the 2011 YRBSS data, both released after the community health needs assessment for Cleveland Clinic Children’s Hospital was completed, shed additional light and updated information on needs already identified for the hospital’s service area. As a result, certain secondary data were updated in this report accordingly.
Background

Cleveland Clinic Children's Hospital for Rehabilitation (CCCHR) is a 25-bed pediatric rehabilitation hospital located on the Shaker Heights, Ohio campus. The Cleveland Clinic Children’s Hospital for Rehabilitation is accredited by the Commission on Accreditation of Rehabilitation Facilities and is the only CARF-accredited, freestanding pediatric rehabilitation hospital in Ohio.

The Cleveland Clinic Children’s Hospital for Rehabilitation offers both inpatient and “Day Hospital” services for children recovering from trauma, surgery, or a complex, acute hospital stay. Through our inpatient program, outpatient rehabilitation, and a range of therapy services, infants through children age 18 receive the right treatment mix to overcome chronic medical challenges.

The Cleveland Clinic Children’s Hospital for Rehabilitation provides the following services:

- Aquatic Therapy Program
- Community Programs
- Day Hospital: Regular, intensive therapy without requiring overnight hospitalization.
- Dialysis Unit (Judith M. Powers): treatment for young patients with chronic renal disease. Also serves as a training center for parents whose children are on peritoneal dialysis.
- Feeding Disorders Program
- Motor Control Program: specially constructed computer protocols and devices designed to help speed motor learning
- NICU Follow-Up Clinic: Neonatologists, developmental pediatricians and nurse practitioners evaluate and support the developmental needs of premature infants or medically complex babies.
- Outpatient Therapy Services
- Pediatric Pain Rehabilitation Program: The first and only pediatric specialty pain rehabilitation program in the world to be accredited by CARF. Staffed by an interdisciplinary team of experts in behavioral health, medical sciences and rehabilitation. The CCCHR Pediatric Pain Rehabilitation Program is specifically designed for children and teens whose chronic pain interferes with their normal activities.
- Seating & Wheelchair Clinic
- Spasticity Program
- Technology Resource Center: Customized alternative/augmentative communication systems for children and adults who have never spoken or who have lost their ability to speak due to accidents, injuries or other medical conditions.
The Cleveland Clinic Children’s Hospital Center for Autism: The only center in Ohio offering diagnostic services and treatment based on applied behavioral analysis in an educational setting. The state-of-the-art facility is dedicated to treatment, education, and research for children, adolescents, young adults and families dealing with autism spectrum disorders. The Center for Autism leads an outreach program provides in-home behavioral programming, consultation and training. Within the center, the Lerner School for Autism is a chartered,
Community Health Needs Assessment
Cleveland Clinic Children's Hospital for Rehabilitation

PROJECT MISSION

The mission of the CHNA completed for the Cleveland Clinic Children’s Hospital for Rehabilitation is to understand and plan for the current and future health needs of patients and residents in all the communities served by the Cleveland Clinic Children’s Hospital for Rehabilitation. The goal of the CHNA process is to identify the health needs of the communities served by the hospital, while developing a deeper understanding of community needs and identifying community health priorities. Important to the success of the community needs assessment process was meaningful engagement and input from a broad cross-section of organizations and individuals who represent the Cleveland Clinic’s Children’s Hospital for Rehabilitation community.
OBJECTIVES

The objective of this assessment is to analyze traditional health-related indicators and social, demographic, economic and environmental factors of the Cleveland Clinic Children’s Hospital for Rehabilitation communities. The overall CHNA objectives are to:

- Obtain information on population health status, as well as socio-economic and environmental factors;
- Assure that community members, including under-represented residents, were included in the needs assessment process;
- Identify key community health needs in the hospital’s local community, as well as in a seven-county region in Northeast Ohio;
- Provide an inventory of available resources in the local and regional communities that may provide programs and services to meet such needs; and
- Develop a CHNA document as required by PPACA.
COMMUNITY DEFINITION

The Cleveland Clinic’s Children’s Hospital for Rehabilitation services patients in the local neighborhoods surrounding the hospital and the seven-county region in Northeast Ohio.\(^2\) (See Table 1 & Figure 1.)

- **Local Neighborhoods:** Cleveland Clinic Children’s Hospital for Rehabilitation serves its local community in the 10 zip codes surrounding the hospital.
  - The hospital’s local community has a slightly higher under 18 population (26.9%) than both the seven-county region (23.1%) and Ohio (23.6%).
  - There is a significantly higher African American population in the local community (72.2%) than the regional community (17.3%) and Ohio (11.8%).
  - Per capita and median household income levels are lower in the local community than those in the regional community and Ohio.
  - There is a higher rate of single parents with children’ living in poverty in the local community (20.3%) when compared with the regional community (6.3%) and Ohio (6.2%).
  - Over a quarter of the residents in the local community are uninsured (27.3%).
  - The unemployment rate in the local community (17.4%) is much higher than Ohio (7%) and the nation (approximately 9%).\(^3\)

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\(^2\) Cuyahoga, Geauga, Lake, Lorain, Medina, Portage and Summit Counties.

\(^3\) Unemployment statistics as of March 2011.
Table 1: Local Neighborhoods

<table>
<thead>
<tr>
<th>Zip</th>
<th>Neighborhood</th>
<th>County</th>
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<tbody>
<tr>
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<td>Cuyahoga</td>
</tr>
<tr>
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<td>Cuyahoga</td>
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<tr>
<td>44118</td>
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<td>Cuyahoga</td>
</tr>
</tbody>
</table>

Figure 1: Local Neighborhood Map
**Seven-County Region:** Sixty percent of Cleveland Clinic Children’s Hospital for Rehabilitation patients, based on inpatient discharges, reside in seven Northeast Ohio counties: Cuyahoga, Geauga, Lake, Lorain, Medina, Portage and Summit.

- Per capita and median household income levels are higher in the regional community than in the local community and slightly higher than in Ohio.
- Over 12% of residents in the regional community are uninsured.
- The unemployment rate in the regional community (7.6%) is slightly higher than Ohio (7%) and lower than the nation (approximately 9%).

**Figure 2: Seven-County Map**
SUMMARY

This assessment confirms the need for the wide range of programs and services offered in the communities served by the Cleveland Clinic Children’s Hospital for Rehabilitation. Children’s hospitals are in a unique position to identify and address health needs of their communities, especially as those needs relate to the provision of healthcare for children.

Using the secondary and primary data sources the following community health needs were identified:

- MANAGING PREVALENT HEALTH CONDITIONS
- SPECIALTY CARE: AUTISTIC SPECTRUM DISORDER
- PROMOTION OF HEALTHY LIFESTYLES
- ACCESS TO HEALTH CARE
- ACCESS TO COMMUNITY SERVICES
- ECONOMIC IMPROVEMENT

These are further described in the section on “Key Community Health Needs” herein.
METHODOLOGY

Tripp Umbach facilitated and managed a comprehensive community health needs assessment on behalf of Cleveland Clinic Children's Hospital for Rehabilitation resulting in the identification of community health needs. The assessment process included input from persons who represent the broad interests of the community served by the hospital facility, including those with special knowledge and expertise of public health issues.

Consultant Engagement: The Cleveland Clinic contracted with Tripp Umbach, a private healthcare consulting firm headquartered in Pittsburgh, Pennsylvania to complete the community health needs assessment. Tripp Umbach is a recognized national leader in completing community health needs assessments, having conducted more than 275 community health needs assessments over the past 20 years. Today, more than one in five Americans lives in a community where Tripp Umbach has completed a community health assessment.

Paul Umbach, founder and president of Tripp Umbach, is among the most experienced community health planners in the United States, having directed projects in every state and internationally. Tripp Umbach has written two national guide books on the topic of community health, and has presented at more than 50 state and national community health conferences.

Tripp Umbach facilitated a series of meetings with a CHNA project team consisting of leadership from the Cleveland Clinic Children’s Hospital for Rehabilitation.

Secondary Data: The first phase of the data collection process was reviewing and analyzing secondary data on demographics, potentially avoidable hospitalizations, disease prevalence, health behaviors and socio-economic barriers to care in the Children’s Hospital for Rehabilitation geographic communities. See Appendix A for a detailed demographic data profile of the Children’s Hospital for Rehabilitation communities.

Secondary data may be limited due to a lack of local and county-level pediatric data for certain health indicators, including youth behavioral conditions and obesity.

Tripp Umbach obtained, reviewed and analyzed information from the following sources:

- Behavioral Risk Factor Surveillance System (“BRFSS”): Data for disease prevalence and health behaviors were obtained from BRFSS, a state-based system of health surveys that collects information on health risk behaviors,

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preventive health practices and healthcare access primarily related to chronic
disease and injury. BRFSS data were provided by Thomson Reuters.

- **Youth Risk Behavioral Surveillance System (“YRBSS”):** Data for health risk
behaviors that contribute to the leading causes of death and disability among
youth and young adults were obtained from YRBSS, a national and state-
based system of school-based health surveys that collects information on
health risk behaviors and preventive health practices. YRBSS data were
provided by Thomson Reuters.

- **Community Need Index (“CNI”):** In 2005 Catholic Healthcare West, in
partnership with Thomson Reuters, pioneered the nation’s first standardized
CNI. CNI was applied to quantify the severity of health disparity for every
zip code in Ohio based on specific barriers to healthcare access. Because the
CNI considers multiple factors that are known to limit healthcare access, the
tool may be more accurate and useful than other existing assessment methods
in identifying and addressing the disproportionately unmet health-related
needs of neighborhoods. CNI quantifies five prominent socio-economic
barriers: Income, Insurance, Education, Culture/Language and Housing. The
scores range from 1.0 (lowest need) to 5.0 (highest need).

- **Prevention Quality Indicators (“PQI”):** PQI was developed by the Agency for
Healthcare Research and Quality (“AHRQ”). The AHRQ model was applied
to quantify the PQI for the Cleveland Clinic Children’s Hospital for
Rehabilitation community and Ohio. The PQI index identifies potentially
avoidable hospitalizations for the benefit of targeting priorities and overall
community health based on inpatient discharges by zip code using ICD
diagnosis and procedure codes. There are 14 quality indicators. Lower index
scores represent fewer admissions for each PQI.

PQI scores based on the adult population in the Cleveland Clinic Children's
Hospital for Rehabilitation local and regional communities are important to
note as the habits and health behaviors of the adult population are passed
along to the children and adolescents of a community. Trends of preventable
hospital admissions, such as diabetes and hypertension, will impact the overall
health and well-being of the children and adolescents within the community.

- **Ohio Trauma Registry (“OTR”):** Statistical data were collected from OTR, a
Division of Emergency Medical Services in the Ohio Department of Public
Safety. OTR trauma data provide the ability to quantify the overall frequency
of trauma cases by occurrence type during 2010. There are five types of
trauma quantified by OTR: asphyxia, blunt, burns, penetrating and “other.”

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5 “Community Need Index.” Catholic Healthcare West Home. Web. 16 May 2011,
http://www.chwhealth.org/Who_We_Are/Community_Health/STGSS044508.
Tripp Umbach identified the percentage of penetrating traumas compared to the overall number of trauma cases in a zip code-defined hospital community. Trauma incidence is based on residence zip code, not the location of treatment. The resulting percentage provides a secondary data source quantifying the number of violent traumas related to a foreign object or shattered bone.

- Healthy People 2020: Healthy People 2020 provides science-based, 10-year national objectives for improving the health of the public at large by identifying nationwide health improvement priorities and increasing public awareness of the determinants of health and wellness.

- Cleveland Department of Public Health: Statistical data on local community health indicators were obtained from the Cleveland Department of Public health.

- Ohio Department of Health: Statistical data on statewide health indicators were obtained from the Ohio Department of Health.

- Centers for Disease Control and Prevention: Statistical data on national health indicators were obtained from the CDC.

- County Health Rankings: Using the latest publicly available data from nearly every county in the United States, the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute published the County Health Rankings to provide health status indicators and ranks to measure the overall health of counties. Counties are ranked within the state based on summary scores for health outcomes (length and quality of life) and health factors (determinants of health). The health outcomes score is based on a composite of mortality and morbidity statistics. The health factors score is on factors that affect health outcomes: health behaviors, clinical care, social and economic factors, and physical environment.

**Interviews with Key Stakeholders:** Tripp Umbach interviewed key community stakeholders with expertise in overall public health and/or experience in the Cleveland Clinic Children’s Hospital for Rehabilitation communities. The stakeholders’ expertise provided beneficial insight on the health needs of communities served by the Cleveland Clinic Children’s Hospital for Rehabilitation. A total of fifteen interviews were completed with key stakeholders. All interviewees were asked the same set of questions previously developed by Tripp Umbach and reviewed by the Cleveland Clinic Children’s Hospital for Rehabilitation executive leadership project team. See Appendix B for the key community stakeholder list of participating organizations.

**Focus Groups with Community Residents:** Tripp facilitated three focus groups to gather more information about the health needs of the residents, especially those that are medically
underserved, have low incomes or are affected by specialty care needs (e.g. autism, rehabilitation services) in the Children’s Hospital for Rehabilitation communities. Focus groups were chosen by hospital leadership utilizing secondary data to identify health needs of targeted populations. Approximately 31 residents from the Cleveland Clinic Children’s Hospital for Rehabilitation community participated in the focus groups, each providing direct input related to their top community health needs, and those of their children and communities. Focus group participants included: Community Endeavors Foundation, Inc. Adult Father Members, March of Dimes Employees and Help Me Grow Program Participants, and Adult Parents of Autistic Children. See Appendix C.

- **Inventory of Community Resources**: Tripp Umbach completed an inventory of community resources available in the Cleveland Clinic Children’s Hospital for Rehabilitation communities using resources identified by the Cleveland Clinic, Internet research and United Way’s 211 First Call for Help community resource database. More than 200 community resources were identified with the capacity to meet the community health needs identified in the Cleveland Clinic Children’s Hospital for Rehabilitation CHNA. See Appendix D for the complete list of resources.

- **Community Health Needs Assessment Report**: This final report was developed to summarize key findings from the assessment process and identify the top community health needs.
PRIORITIZATION CRITERIA

Tripp Umbach conducted an independent review of the existing secondary data, in-depth interviews with key stakeholders and input provided by three focus groups to identify and analyze the needs raised by each source. The top health needs of the Children’s Hospital for Rehabilitation communities are those that were both supported by secondary data, where available, and addressed by key stakeholders and focus groups. Some health needs, such as community services, cannot be quantified by secondary data, but have been identified as a top need based on the strong consensus of the key stakeholders and the focus group participants.
KEY COMMUNITY HEALTH NEEDS

MANAGING PREVALENT HEALTH CONDITIONS

Childhood Asthma
A leading chronic illness among children and adolescents and a leading cause of emergency department visits and hospitalizations in the United States, asthma is the most common reason for hospital admissions in the local community of Children’s Hospital for Rehabilitation.

In 2010, the CDC estimated that 25.7 million Americans currently have asthma, of which 7.0 million are children. Asthma is more prevalent in children under age 17 years than adults (10% versus 8%) and is more likely to have ever been diagnosed in boys (16%) and non-Hispanic black children (21%). Prevalence is greater among the poor and in the Northeast and Midwest areas of the United States. The ODH reports significant associations between asthma prevalence and socio-economic barriers such race, ethnicity, educational attainment and household income.

Asthma is also a leading causes of school absenteeism. On average, in a classroom of 30, about three children are likely to have asthma. Compared with children who did not have asthma, children with asthma have significantly more chronic special health care needs. More than one-half (58.1%) of asthmatic children need or use medications, and more than one-quarter (28.3%) have atypical medical or educational needs, 16.7% have activity limitation, and 13.4% have some mental health problems.

Secondary data suggest asthma health outcomes for children and adults can be improved by addressing gaps in health-care coverage and access and by providing preventive measures.

Childhood Diabetes
In the Children’s Hospital for Rehabilitation service area, diabetes is among the top 10 reasons for admission in the local community and in the seven-county region. Overall diabetes prevalence rates are higher within the local community of Children’s Hospital for Rehabilitation (109 per 1000 pop.) than the seven-county regional area (83) and Ohio (78).

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6 Tolomedo C., et al., Predictors of asthma-related pediatric emergency department visits and hospitalizations, J. Asthma, 2009 (October); 46(8): 829-34.
According to the CDC, 25.8 million Americans are affected by diabetes, with about 215,000 youth under age 20 having diabetes in 2010. Research indicates a trend in the rising rates of "diabesity" — Type 2 diabetes brought on by obesity. A third of American children and teens are overweight or obese and at higher risk of developing Type 2 diabetes, in turn creating a greater risk of vision loss, nerve damage, kidney failure, limb amputation, heart attacks and strokes. Type 2 diabetes was thought to be rare in children, but the percentage of newly diagnosed Type 2 diabetes cases in adolescents has risen significantly from 3% a few decades earlier to approximately 50% today. A report in the April 2012 New England Journal of Medicine states a critical need “to improve prevention and treatment strategies for affected youth, including focus on promotion of healthy food options and safe environments that require physical movement.”

According to a report by the American Diabetes Association, Ohio was estimated to have spent $5.9 billion a year on diabetes, including $3.9 billion in medical expenditures and $2 billion in reduced state productivity and premature mortality. This estimate includes only persons diagnosed with diabetes.

Heart-related Diseases
Cardiovascular disease (CVD) is the leading cause of death among U.S. adults. However, risk factors for CVD are present during childhood and adolescence. During a survey period of 1999-2008, the overall prevalence of three CVD risk factors (pre-hypertension/hypertension; borderline-high/high levels of low-density lipoprotein cholesterol; pre-diabetes/diabetes) among adolescents aged 12-19 was greater than 10%.

The prevalence of hypertension is much higher in the Children’s Hospital for Rehabilitation local community (337 per 1000) compared with the seven-county regional community (299) and Ohio (286). Stroke rates are also higher in the local community (38 per 1000) than the seven-county region (29) or Ohio (27). Key stakeholders and focus group participants believe that lifestyle choices are a potential underlying cause for hypertension and related heart disease.

Low Birth Weight
Secondary data support the concept that the reduction of unhealthy behaviors would not only decrease the prevalence of chronic diseases, but also decrease hospitalizations for serious

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conditions such as low birth weight. Low birth weight is of particular concern in the local community. The PQI score for low birth weight in the local community (10.37) is over three times the rate for the seven-county region (3.39) and nearly 10 times the rate for Ohio (1.21). According to the 2012 County Health Rankings, Cuyahoga County, where the local community is located, had the highest low birth weight rate (10.2%) among the seven counties in the regional community and exceeded Ohio (8.6%) and the national benchmark (6.0%).

Pregnant women who engage in or experience unhealthy behaviors and conditions, such as smoking, stress, infections, and violence, are more likely give birth to low-birth weight babies. Lower-birth weight increases a child's likelihood of having a school-age learning disability, being enrolled in special education classes, having a lower IQ, and dropping out of high school. Being born with a low-birth weight also incurs enormous economic costs, including higher medical expenditures, special education and social service expenses, and decreased productivity in adulthood.

**SPECIALITY CARE**

*Autism Spectrum Disorder*

Focus group participants perceived the developmental disability, Autism Spectrum Disorder (ASD), as a community health care need and reported an increased need for community awareness and support services for families with autistic children. Secondary data support the increasing prevalence of ASD, the fastest growing serious developmental disability in the U.S. which now affects 1 in 88 children, and 1 in 54 boys. More children will be diagnosed with autism than diabetes, cancer and AIDS combined. A significant majority of individuals with ASD (83%) exhibit other developmental, psychiatric, neurological, chromosomal, and genetic diagnoses. Individuals with an ASD incurred more annual medical expenses than those without an ASD by approximately $4,110–$6,200.

**PROMOTION OF HEALTHY LIFESTYLES**

Programs and activities that target behavioral health change and promote healthy lifestyles improve residents’ health status and can decrease the prevalence of chronic conditions such as heart disease and obesity.

Key stakeholders believe communities should focus on promoting and educating residents about healthy living, including diet and exercise. Stakeholders and focus group participants also believe that residents need to take more responsibility for their health status, stop engaging in unhealthy behaviors (e.g., smoking, drugs, risky sexual behaviors), and commit themselves to

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18 Ohio MCH Fact Sheet, Women’s Health, Birth Outcomes, Newborn Health Low Birth Weight and Very Low Birth Weight. Updated 1/23/09.
living healthy lifestyles to improve their health and decrease their risk factors for chronic diseases.

Key stakeholders and focus group participants believe that children emulate adult behavior, so healthy living promotion should be provided with intergenerational and multi-site purpose (e.g. home, school, community) for best outcomes.

**Youth Risk Behaviors**
High-risk behavior in youth is perceived by focus groups participants as a community concern. Many high-risk behaviors are choices with negative health consequences. Extra-familial variables play a role in the risk behaviors of youth. Negative school climate, poor neighborhood quality and low socioeconomic status, and poor (or no) relationships with non-parental adults also are risk factors for negative behaviors.23

The Ohio YRBSS is part of a national school-based survey conducted by the Centers for Disease Control and Prevention (CDC). Data from the 2011 national YRBSS are consistent with findings reported in the 2011 Ohio YRBSS. Themes from these surveys, specifically violence, alcohol, tobacco and drug use, obesity and diet, are consistent with themes identified within Cleveland Clinic Children's Hospital for Rehabilitation data collection process.24 25 In addition to education for diet and obesity, discussed separately below, behavioral issues impacting the health of adolescents living in the local community and the seven-county regional community include:

**Alcohol Use**
Certain state and national trends of adolescent alcohol use are nearly identical with 70.7% of Ohio students reported to have had at least one drink one or more times during their life while nationally, 70.8% of students reported to have ever had at least one drink during their life. However, 23.7% of Ohio students report binge drinking, greater than the national rate of 21.9%.

**Illicit Drug Use**
Marijuana is the most commonly used illicit drug among adolescents in the United States. Approximately 42.8% of Ohio students had used marijuana one or more times during their life compared to 39.9% of national students.

**Depression and Suicide**
In the twelve months before the survey, 14.3% of Ohio students report seriously considering suicide, and 9.1% report actually attempting suicide compared to national

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23 High-Risk Behaviors Among Youth, University of Nebraska-Lincoln Extension, Institute of Agriculture and Natural Resources, at http://www.ianrpubs.unl.edu/pages/publicationD.jsp?publicationId=786.
averages of 15.8% and 7.8%, respectively. In addition, 27.1% of Ohio students report feeling depressed.

**Youth Violence**
Violence affecting youth is also a concern in the Ohio. During the 2006-2007 academic year, 162 students reported that they carried a firearm to school at some point, which is a 13.75% increase from the prior year (140 students in 2005-06). Per the YRBSS, national and state trends are comparable with 16.4% of Ohio teens reporting that they carried a weapon, compared to 16.6% nationally. In addition, 22.7% of Ohio teens reported they were bullied on school grounds, compared to the national rate of 20.1%.

**Use of Technology**
Risky or unhealthy behavior associated with the use of high-tech devices is an emerging trend affecting the nation’s youth. The 2011 YRBSS included additional questions about the use of technology by students in grades 9-12. Approximately one-third of students nationwide reported that they texted or emailed while driving a vehicle on at least one day during the 30 days before the survey. Using a high-tech device while operating a vehicle can lead to unintended injuries or death.

In Ohio 14.7% of high school students reported they had been electronically bullied (through e-mail, websites, texts, instant messaging, or chatrooms) during the 12 months before the survey while the nationwide rate is 16.2%. Female students were disproportionately affected by cyberbullying. In Ohio 21.8% of girls were electronically bullied compared to 7.7% of boys.

More than a quarter (27.4%) of Ohio students used computers three or more hours per day to play video or computer games or for other non-school related uses on an average school day, while nearly a third (31.1%) engaged in this behavior nationwide.

**Physical Activity**
In light of the childhood obesity epidemic, the lack of physical activity is a concern at both the national and state levels. In Ohio, 16.4% of students, and 13.8% of students nationwide, did not participate in at least 60 minutes of physical activity (i.e., doing any kind of physical activity that increased their heart rate and made them breathe hard some of the time during the seven days before the survey) on any day.

**Childhood Obesity**
Secondary data indicate that childhood obesity is a major issue in Ohio and a concern in the local and regional communities. Overall, obesity is more prevalent in the local community of Children’s Hospital for Rehabilitation (273.9 per 1000 pop.) than in the region (256.7) or Ohio (261.8).

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The prevalence of high body mass index (BMI), an important indicator of obesity, is high in U.S. youth. In 2009-2010, 31.8% of children ages 2-19 years were at or above the 85th percentile and below the 95th percentile for BMI, an indicator of overweight status, and 16.9% were at or above the 95th percentile for BMI, indicating obese status. In a surveillance of Ohio third graders, the Ohio Department of Health found that more than one-third of schoolchildren were overweight or obese, and specifically 18% were obese, in 2009-2010. According to the 2011 Ohio YRBSS, 15.3% of high school students were overweight, and 14.7% were obese.

Differences in obesity/overweight prevalence have been found to occur by race/ethnicity and by income. In Ohio, African-American and Hispanic third graders were significantly more overweight (20.5% and 23.0% respectively) or obese (19.8% and 30.7%) than their Caucasian classmates (15.2% overweight and 17.7% obese) in 2009-2010. Hispanic children in particular seem to face significant impacts of the childhood obesity epidemic. Between 2004 and 2010, obesity rates declined gradually in every demographic (age, gender, race/ethnicity) but for Hispanic third graders whose obesity rates increased. Low-income third graders were significantly more likely to be obese as demonstrated by the enrollment of 23.4% of obese schoolchildren in free and reduced-priced meal programs compared to 13.8% who were not enrolled in school meal programs.

Childhood obesity is a major concern because it can lead to other long-term health issues such as diabetes, cardiovascular disease, and cancers. Researchers have reported 70% of obese youth ages 5-17 years had at least one cardiovascular disease risk factor. Obese adolescents are more likely to have pre-diabetes, a condition in which blood glucose levels indicate a high risk for development of diabetes. Obese children and adolescents also face greater risk for other health conditions such as bone and joint problems, sleep apnea, and social and psychological issues, such as stigmatization and poor self-esteem.

Healthy Food Options
The promotion of healthy lifestyles includes accessible healthy food and maintenance of a healthy diet. Hunger and obesity are often viewed as two unrelated health issues, yet researchers are identifying a connection between the two community health concerns. Hunger and obesity are often prevalent in “food deserts:” areas in the industrialized world where healthy, affordable food is difficult to obtain. Food deserts are prevalent in rural and urban areas, and in poorer communities. They are associated with a variety of diet-related health problems, including

hunger and obesity, because low-income Americans often rely on high-calorie, low-nutrition foods to avoid hunger.32

Key stakeholders and focus groups believe residents need improved access to healthy food options, especially in high-CNI and minority neighborhoods. They perceive that fast food and unhealthy food choices are cheaper and/or more accessible to residents. Stakeholders encourage schools, communities and local businesses to collaborate to help improve affordability of healthy food and also believe community gardens could improve access to healthy fresh food.

Secondary data support these perceptions as indicated by the high CNI scores in the local community of Children’s Hospital for Rehabilitation. Results from the 2011 U.S. and Ohio YRBSS also support the notion that a large portion of youth do not engage in healthy dietary behaviors. In Ohio, 42.2% of high school students ate vegetables less than one time per day, higher than the national rate of 37.7%.

National studies have consistently demonstrated that unhealthy diets contribute to the prevalence of chronic diseases such as diabetes and obesity.33 (See also the discussion on childhood obesity under Prevalent Health Conditions for more information.) For example, national studies demonstrate that residents living in “food deserts” have limited access to healthy, affordable food and are more likely to suffer from obesity because of their diets of cheaper, unhealthier food.34 In addition, children are more vulnerable to food-borne pathogens from unsafe food supplies, and illness and death from food-borne illness than the general populations.35

Preventive Health Education
Also important to the promotion of healthy lifestyles is prevention education. Key stakeholders and focus group participants believe that residents need to be educated on healthy lifestyles and preventive health. Focus group participants are especially concerned about preventive health, because they believe residents in the Children’s Hospital for Rehabilitation communities are too influenced by television, internet articles, and other external sources and thus are misinformed about health and their health conditions.

Key stakeholders and focus group participants in the regional communities express the need for more community health education resources focused on disease prevention. They support prevention health education for children and youth in schools, faith-based organizations, community centers and homes.

Stakeholders mentioned that in the next five to ten years the community should be educating its residents on healthy lifestyle choices, focusing on social determinants of health, and ensuring

that residents have access to healthy food and space for physical activity. They recognize that successfully educating residents on preventive health and healthy lifestyles can be difficult and believe that research should be conducted on “best practices” for adequately educating residents on preventive health, especially in underserved areas.

ACCESS TO HEALTH CARE
Access to health care is imperative to the health and wellness of the community. Access to health care is multi-faceted and includes the need for:

- Entry Point of Care: Knowledge of where care is provided for any particular treatment, such as flu shots and health screenings
- Medical Home: Access to primary care physicians that are knowledgeable and have oversight of all aspects of patient’s care
- Patient Navigation: Elimination of barriers to timely access to health care
- Financial Assistance: Knowledge of financial assistance programs and access to care for under/uninsured patients

Residents that have adequate access to primary and preventive care are generally healthier, better able to manage and prevent chronic diseases, and avoid hospitalizations for more serious conditions.

The high CNI scores in the local community and the concerns raised by key stakeholders and focus groups in each of the communities, as described below, indicate that residents’ access to health care is significantly impacted by traditional socio-economic barriers and that there is a need for increased awareness of services in the communities to improve overall health status.

Socio-economic Barriers to Care
The local community has an overall CNI score of 4.8, indicating nearly the highest possible level of socio-economic barriers to healthcare. The regional community has a CNI score of 3.4, indicating a slightly elevated level of socio-economic healthcare barriers.

- Slavic Village (44127), Hough-Fairfax (44103), Buckeye-Woodland Hills (44104), and Downtown Cleveland (44114 and 44115) record CNI scores of 5.0, the highest possible score, evidence that residents struggle with every socio-economic barrier to care.

- The overall unemployment rate of the local community is 17.4%. Buckeye-Woodland Hills (44104) has an unemployment rate over 30%, which is much higher than the local community as a whole as well as Ohio (7%) and the nation (approximately 9%).

- Nearly 28% of the population in the local community is uninsured. Downtown Cleveland (44115) has the highest percentage of uninsured citizens (44%) of all zip codes in the local community and one of the highest in the regional community and Ohio.

- Hough-Fairfax (44103) has the highest rate of married families with children in poverty (26.8%). Downtown Cleveland (44115) has the highest percentage of single families with
children living in poverty (89.9%) and the highest rate of citizens age 65 and older living in poverty (17.8%) among the local and regional communities.

CNI scores for the local and regional communities coincide with data from the 2012 County Health Rankings. Of the seven counties in the regional community served by Children’s Hospital for Rehabilitation, Cuyahoga County, in which the ten-zip code local community is located, has the highest percentage uninsured (15%), children in poverty (29%), and children living in single parent households (44%), exceeding measures for Ohio (14%, 23%, and 33% respectively) and national benchmarks (11%, 13%, and 20%).

Focus group participants in the communities perceive that funding cuts to medical services have reduced availability of medical services and residents’ access to medical facilities. Participants in the local community focus groups believe there is a need to increase awareness of the services available in their communities.

Focus group participants identified a need for increased access to behavioral health services because of the increased prevalence of behavioral health issues and inadequate resources for behavioral health services for the under/uninsured population.

Focus group participants in the local communities are concerned about physician shortages in both in primary and specialty care services. Residents in the local community already perceive a need for more healthcare professionals or clinics for the under/uninsured population. A shortage of physicians will detrimentally affect patient care by leading to longer waits for appointments, increased use of emergency medical care for non-emergent issues, and the need to travel farther for medical care. Physician shortages will have the greatest impact on the populations that are already underserved like the poor or elderly.

**Health Insurance Coverage**

Access to affordable, quality healthcare was identified by stakeholders as significant to the definition of a healthy community. Socio-economic barriers and unemployment rates impact residents’ ability to afford health care and insurance. Key stakeholders and focus group participants perceive that uninsured residents cannot afford to access the quality healthcare facilities and institutions in the communities. They believe this need is exacerbated by increased unemployment and the likelihood that unemployed residents cannot afford health insurance and/or lose health insurance benefits.

Similarly, community focus group participants are concerned that certain residents may not qualify for, or have knowledge of, traditional financial assistance programs. They believe uninsured patients are less likely to seek medical care resulting in untreated illness and a poorer health status.

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ACCESS TO COMMUNITY SERVICES
The availability of community services to meet the needs of the community contributes to the health of the community. These services provide and coordinate activities that help residents achieve healthy outcomes. The need for community services includes both general community services (e.g., recreational activities for children) and health outreach services (e.g., health screenings). The availability of community services is a concern in the local and regional communities. Focus group participants and key stakeholders believe that many services exist in the community, but they perceive that services have been restricted because of funding cuts. They also perceive an increased demand for community services due to an increase in unemployment. Key stakeholders perceive the need for improved collaboration between community organizations to better meet the need for community services.

ECONOMIC IMPROVEMENT
Socio-economic barriers and poor economic conditions have a negative effect on the health status of the local and regional communities. Key stakeholders and focus group participants are concerned that weak economic conditions have increased unemployment, crime and other socio-economic barriers to care and caused funding cuts to community and transportation services. These issues prevent residents from attending community programs, medical appointments, employment, and educational opportunities, which ultimately affect their health status.

Stakeholders perceive a current lack of adequate housing in their neighborhood and believe that access to adequate, affordable housing is essential to a healthy community.

Secondary data indicate that crime and safety are issues in the local community. The penetrating trauma rate is 21.5%, which is significantly higher than the regional community and Ohio (6.4% and 6.7%, respectively). Crime is also a concern in the regional communities. Stakeholders in these communities are concerned about crime prevalence in their communities and are especially concerned about youth violence. (See also the discussion on youth violence under Promotion of Healthy Lifestyles.)

Secondary data support the influence of social and economic barriers to children’s health. As the level of parent education increased, the percentage of children with excellent health also increased. Poverty status was associated with children’s health. About 42% of children in poor families were in excellent health compared with 64% of children in families that were not poor. Children with private health insurance were more likely to be in excellent health (63%) than children with Medicaid or other public coverage (44%).

Stakeholders believe that the availability of employment and educational opportunities are important elements of a healthy community. Secondary data indicate that these elements are of particular concern because the per capita and median household income and education levels are lower in the local community than those in the regional community and Ohio. See Appendix A for details.

Contents

Cleveland Clinic Children's Hospital for Rehabilitation
Service Area Community Health Needs Profile

- Overview of Secondary Data Methodology
- Key Points
- Demographic Profile
- Community Need Index (CNI)
- Disease Prevalence
- Prevention Quality Indicators Index (PQI)
- Penetrating Trauma Data
- Health Behavior Profile
- Children & Youth Health Data
Overview of Secondary Data Methodology

- Tripp Umbach obtained information on the health status and socio-economic/environmental factors related to health and needs of residents of multi-community service areas comprising each of the Cleveland Clinic Hospitals.

- Example data sources included the Behavioral Risk Factor Surveillance System (BRFSS), Community Need Index (CNI), Prevention Quality Indicators Index (PQI), Healthy People 2020, Ohio Trauma Registry (OTR) and other existing data sources.

- The Children’s Hospital and Children’s Rehabilitation Hospital profiles include an overview of health behavior risks specific to youth. Data were summarized from the Youth Risk Behavior Surveillance System (YRBSS). The most recent reports of national and Ohio data are from 2011.

- The process developed accurate comparisons to the state baseline of health measures utilizing the most current validated data.

- The secondary data contained in each individual hospital community profile is designed to encourage discussion and additional research findings. To that extent, each hospital profile is considered a “working” draft.
Overview of Key Data Sources

Community Need Index (CNI)

- In 2005 Catholic Healthcare West, in partnership with Thomson Reuters, pioneered the nation’s first standardized Community Need Index (CNI). CNI was applied to quantify the severity of health disparity for every zip code area in Ohio based on specific barriers to healthcare access.

- Because the CNI considers multiple factors that are known to limit health care access, the tool may be more accurate and useful than existing assessment methods at identifying and addressing the disproportionate unmet health-related needs of neighborhoods.

- The five prominent socio-economic barriers to community health quantified in CNI include: Income, Culture/Language, Education, Insurance, and Housing.

- CNI quantifies the five socio-economic barriers to community health utilizing a 5 point index scale where 5 indicates the greatest need and 1 indicates the lowest need.

- A CNI score above 3.0 will typically indicate a specific socio-economic factor impacting the community’s access to care.
Overview of Key Data Sources

**Prevention Quality Indicators Index (PQI)**

- The Prevention Quality Indicators index (PQI) was developed by the Agency for Healthcare Research and Quality (AHRQ). The AHRQ model was applied to quantify the PQI within the Cleveland Clinic market and Ohio. PQI is similarly referred to as Ambulatory Care Sensitive Hospitalizations.

- The quality indicator rates are derived from inpatient discharges by zip code using ICD diagnosis and procedure codes. There are 14 quality indicators.

- The PQI index identifies potentially avoidable hospitalizations for the benefit of targeting priorities and overall community health.

- Lower index scores represent less admissions for each of the PQIs.
Community Demographic Profile

- **Hospital community** is defined as a zip code geographic area based on the immediate surrounding area of the Children’s Rehab. Hospital community, as part of the Cleveland Clinic Main Hospital community. The hospital community consists of ten zip code areas within Cuyahoga County. The consultants utilized a seven-county service region for comparison purposes, generally based on 80% of the hospital inpatient volumes.

- The Children’s Rehab. Hospital community has a slightly higher under 18 population (26.9%) compared to both the seven-county area (23.1%) and Ohio (23.6%) percentages.

- The break-down of races in the Children’s Rehab. Hospital community shows much higher percentages of African American citizens (72.2%) when compared with the seven-county area (17.3%) and Ohio (11.8%) rates.

- Approximately 20% of the population of the Children’s Rehab. Hospital community have not received a diploma, compared with approximately 12% within the seven-county area and Ohio.

- Per capita and median household income levels are lower in the Children’s Rehab. Hospital community than the seven-county area and Ohio income averages and medians.

- There is a much higher rate of single parents with children living in poverty in the Children’s Rehab. Hospital community (20.3%) when compared with the seven-county area (6.3%) and Ohio (6.2%).

- The Children’s Rehab. Hospital community unemployment rate (17.4%) is much higher than the overall Ohio rate (7.0%) and the national rate (approximately 9%).
Key Points – Community Needs in the Children’s Rehab. Hospital Community

- For the purposes of the CHNA secondary data profile, the Children’s Rehab. Hospital community consists of ten zip code areas within the seven-county area, the majority of which are in great need of community health services based on CNI analysis.
- Based on the CNI composite of the Children’s Rehab. Hospital community, 5 of the 10 zip code areas have the highest CNI score of 5.0.
  - Slavic – Village (44127)
  - Downtown (44114 and 44115)
  - Buckeye – Woodland Hills (44104)
  - Hough – Fairfax (44103)

- The Children’s Rehab. Hospital community unemployment rate (17.4%) is much higher than the overall Ohio rate (7.0%) and the national rate (approximately 9%).

- High unemployment levels contribute to other traditional socio-economic barriers to health care access including poverty and access to care.
- An interesting disparity is between the Hough-Fairfax area (44103) which has the highest rate of married families with children living in poverty (26.8%), whereas Downtown (44115) has the highest percentage of single families with children living in poverty (89.9%) and a very low rate of married families with children living in poverty (6.8%).
- The Buckeye-Woodland Hills community (44104) has the highest percentage of minorities (98.2%).
Key Points – Community Needs in the Children’s Rehab. Hospital Community

- There is a much higher rate of single parents with children living in poverty in the Children's Rehab. Hospital community (20.3%) when compared with the seven-county area (6.3%) and Ohio (6.2%).

- Children’s Rehab. Hospital, as part of the Cleveland Clinic Main Hospital community, has the highest penetrating trauma rate (21.5%) across all Cleveland Clinic hospital communities.

- Hypertension prevalence is much higher in the Children’s Rehab. Hospital community (337 per 1000 pop.) when compared with the seven-county area and Ohio (299 and 286 respectively).

- Diabetes prevalence rates are higher in the Children’s Rehab. Hospital community (109 per 1000 pop.) than the seven-county area (83) or Ohio (78).

- Stroke rates are higher in the Children’s Rehab. Hospital community (38 per 1000 pop.) than the seven-county area (29) or Ohio (27).
Key Points – Community Needs in the Children’s Rehab. Hospital Community

- The following are the PQIs in which the Children’s Rehab. Hospital community has much higher rates than Ohio, indicating a greater number of avoidable hospitalizations:
  - Low Birth Weight (+9.16)
  - Adult Asthma (+3.69)
  - Congestive Heart Failure (+3.04)

- PQI scores in the Children’s Rehab. Hospital community are at or above Ohio PQIs for most factors.

- The Children’s Rehab. Hospital community shows higher rates of obese citizens, citizens who smoke and citizens with chemical dependency when compared with the seven-county area and Ohio. Trends among the adult population also impact the youth population as parents and guardians who are obese, smoke and use drugs set poor health examples for at-risk youth. Adult’s health habits translate to the habits of youth in the community.
The consultant team has identified the following data trends and their potential impact on the transition into the primary data collection of the Community Health Needs Assessment.

- Overall, the Children’s Rehab. Hospital community is a high need area with a number of socio-economic factors impacting community health needs. Topics such as high unemployment, poverty, and limited access to care will be addressed with appropriate community groups.

- CNI identifies specific higher need zip code areas relative to the overall Children's Rehab. Hospital community. Identifying the needs of the specific areas such as Slavic Village (44127), Downtown (44114 and 44115), Buckeye – Woodland Hills (44104) and Hough – Fairfax (44103) will be important.

- The Low-Birth Weight PQI is exceedingly high in the Children’s Rehab. Hospital community. Additional primary research will be gathered on this topic.

- The Children’s Rehab. Hospital community shows higher rates of obese citizens, citizens who smoke and citizens with chemical dependency when compared with the seven-county area and Ohio. Trends among the adult population also impact the youth population as parents and guardians who are obese, smoke and use drugs set poor health examples for at-risk youth.

- Themes from the Youth Risk Behavior Surveillance System, specifically violence, obesity and diet, should be examined within the primary data collection process to understand the issues impacting the health of youth living in the Children’s Rehab. Hospital community.
Data Appendix

Demographics
Community Need Index (CNI)
Disease Prevalence
Prevention Quality Indicators Index (PQI)
Penetrating Trauma Data
Health Behavior Profile
Children & Youth Health Data
Overview

Demographic Profile

- **Hospital community** is defined as a zip code geographic area based on the immediate surrounding area of the Children’s Rehab. Hospital community, as part of the Cleveland Clinic Main Hospital community. The hospital community consists of ten zip code areas within Cuyahoga County. The consultants utilized a seven-county service region for comparison purposes, generally based on 80% of the hospital inpatient volumes.

- **The Children’s Rehab. Hospital community has a slightly higher under 18 population (26.9%)** compared to both the seven-county area (23.1%) and Ohio (23.6%) percentages.

- **The break-down of races in the Children’s Rehab. Hospital community** shows much higher percentages of African-American citizens (72.2%) when compared with the seven-county area (17.3%) and Ohio (11.8%) rates.

- **Approximately 20% of the population of the Children’s Rehab. Hospital community** have not received a diploma, compared with approximately 12% within the seven-county area and Ohio.

- **Per capita and median household income levels are lower** in the Children’s Rehab. Hospital community than the seven-county area and Ohio income averages and medians.

- **There is a much higher rate of single parents with children living in poverty** in the Children’s Rehab. Hospital community (20.3%) when compared with the seven-county area (6.3%) and Ohio (6.2%).

- **The Children’s Rehab. Hospital community unemployment rate** (17.4%) is much higher than the overall Ohio rate (7.0%) and the national rate (approximately 9%).
## Population

<table>
<thead>
<tr>
<th>Total Population</th>
<th>Children's Rehab. Hospital Service Area</th>
<th>7 - County</th>
<th>Ohio</th>
</tr>
</thead>
<tbody>
<tr>
<td>2000</td>
<td>268,782</td>
<td>2,843,564</td>
<td>11,353,136</td>
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<tr>
<td>2010</td>
<td>236,863</td>
<td>2,772,952</td>
<td>11,496,028</td>
</tr>
<tr>
<td>2015</td>
<td>221,251</td>
<td>2,716,129</td>
<td>11,471,127</td>
</tr>
</tbody>
</table>

*Source: Thomson Reuters*
Source: Thomson Reuters
Source: Thomson Reuters
Source: Thomson Reuters
Household Income

Source: Thomson Reuters
Unemployment Rate


- Children's Rehab. Hospital - Service Area: 17.4%
- 7 - County: 7.6%
- Ohio: 7.0%

Source: Thomson Reuters
Insurance Status

- Children's Rehab. Hospital - Service Area:
  - Uninsured: 27.3%
  - Private: 32.9%
  - Medicare: 11.9%
  - Medicaid: 27.9%

- 7 - County:
  - Uninsured: 12.3%
  - Private: 58.1%
  - Medicare: 13.7%
  - Medicaid: 15.8%

- Ohio:
  - Uninsured: 12.5%
  - Private: 57.2%
  - Medicare: 14.6%
  - Medicaid: 15.7%

Source: Thomson Reuters
Average Work Commute (mins)

<table>
<thead>
<tr>
<th>Location</th>
<th>Average Commute (mins)</th>
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<tr>
<td>Children's Rehab. Hospital - Service Area</td>
<td>28.2</td>
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<tr>
<td>7 - County</td>
<td>26.0</td>
</tr>
<tr>
<td>Ohio</td>
<td>24.9</td>
</tr>
</tbody>
</table>

Source: Thomson Reuters
Overview

Community Need Index (CNI)

- **Access to care and socio-economic factors are barriers to community health.**
  - The unemployment rate is highest within the Buckeye-Woodland Hills community (44104), over 30%. This zip code area also has the highest rate of minority citizens.
  
  - Downtown Cleveland (44115) has the highest percentage of uninsured citizens (44%) across all zip code areas in the Children’s Rehab. Hospital community.
  
  - Hough – Fairfax area (44103) has the highest rate of married families with children in poverty (26.8%). On the other hand, Downtown (44115) has the highest percentage of single families with children living in poverty (89.9%) and a very low rate of married families with children living in poverty (6.8%).
  
  - In contrast, Cleveland Heights (44118) has the lowest percentages of citizens living in poverty and the lowest unemployment rate (5.9%). This unemployment rate is much lower than Ohio (7.0%) and national (approximately 9%) rates.

- **The number of families and adults 65 and older living in poverty is a barrier to community health.**
  - The Downtown area (44114) has the highest rate of citizens 65 and older living in poverty (17.8%). Hough-Fairfax area (44103) has the highest percentage of married families with children living in poverty (26.8%). And finally, the Downtown area (44115) has the highest percentage of single parents with children living in poverty (89.9%).
Community Need Index (CNI)

Five prominent socio-economic barriers to community health quantified in the CNI

- **Income Barriers** – Percentage of elderly, children, and single parents living in poverty

- **Cultural/Language Barriers** – Percentage Caucasian/non-Caucasian and percentage of adults over the age of 25 with limited English proficiency

- **Educational Barriers** – Percentage without high school diploma

- **Insurance Barriers** – Percentage uninsured and percentage unemployed

- **Housing Barriers** – Percentage renting houses
Assigning CNI Scores

To determine the severity of barriers to health care access in a given community, the CNI gathers data about the community’s socio-economy. For example, what percentage of the population is elderly and living in poverty; what percentage of the population is uninsured; what percentage of the population is unemployed, etc.

Using this data we assign a score to each barrier condition. A score of 1.0 indicates a zip code area with the lowest socio-economic barriers (low need), while a score of 5.0 represents a zip code area with the most socio-economic barriers (high need). The scores are then aggregated and averaged for a final CNI score (each barrier receives equal weight in the average).

A CNI score above 3.0 will typically indicate a specific socio-economic factor impacting the communities access to care.

Source: Thomson Reuters

<table>
<thead>
<tr>
<th>Zip</th>
<th>City</th>
<th>County</th>
<th>Tot Pop</th>
<th>HH</th>
<th>Rental %</th>
<th>Unemp %</th>
<th>Uninsu %</th>
<th>Minor %</th>
<th>Lim Eng</th>
<th>No HS Diploma</th>
<th>65+ Pov</th>
<th>M w/ Chil Pov</th>
<th>Sin w/ Chil Pov</th>
<th>Inc Rank</th>
<th>Insur Rank</th>
<th>Educ Rank</th>
<th>Cult Rank</th>
<th>Hous Rank</th>
<th>CNI Score</th>
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</thead>
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<tr>
<td>44127</td>
<td>Slavic Village</td>
<td>Cuyahoga</td>
<td>7,819</td>
<td>2,792</td>
<td>40.5%</td>
<td>24.3%</td>
<td>30.8%</td>
<td>62.4%</td>
<td>11.9%</td>
<td>38.2%</td>
<td>9.0%</td>
<td>14.5%</td>
<td>59.4%</td>
<td>5</td>
<td>5</td>
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<td>5</td>
<td>5.0</td>
</tr>
<tr>
<td>44120</td>
<td>Shaker Heights</td>
<td>Cuyahoga</td>
<td>42,254</td>
<td>18,181</td>
<td>45.2%</td>
<td>13.1%</td>
<td>21.6%</td>
<td>81.8%</td>
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<td>14.8%</td>
<td>5.7%</td>
<td>8.7%</td>
<td>40.7%</td>
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<td>44118</td>
<td>Cleveland Heights</td>
<td>Cuyahoga</td>
<td>39,543</td>
<td>15,660</td>
<td>31.7%</td>
<td>5.9%</td>
<td>11.1%</td>
<td>45.7%</td>
<td>9.7%</td>
<td>5.7%</td>
<td>4.1%</td>
<td>1.9%</td>
<td>25.7%</td>
<td>2</td>
<td>3</td>
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<td>5</td>
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<tr>
<td>44115</td>
<td>Downtown</td>
<td>Cuyahoga</td>
<td>8,009</td>
<td>2,786</td>
<td>66.4%</td>
<td>40.1%</td>
<td>44.0%</td>
<td>86.4%</td>
<td>6.7%</td>
<td>31.3%</td>
<td>5.3%</td>
<td>6.8%</td>
<td>89.9%</td>
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<tr>
<td>44114</td>
<td>Downtown</td>
<td>Cuyahoga</td>
<td>4,131</td>
<td>2,304</td>
<td>55.6%</td>
<td>24.7%</td>
<td>37.2%</td>
<td>75.2%</td>
<td>31.2%</td>
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<td>17.8%</td>
<td>18.4%</td>
<td>68.2%</td>
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<tr>
<td>44112</td>
<td>East Cleveland</td>
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<td>11,702</td>
<td>42.9%</td>
<td>19.1%</td>
<td>29.7%</td>
<td>95.2%</td>
<td>5.1%</td>
<td>22.2%</td>
<td>8.8%</td>
<td>10.8%</td>
<td>50.9%</td>
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<td>39.2%</td>
<td>18.1%</td>
<td>28.0%</td>
<td>96.2%</td>
<td>3.4%</td>
<td>24.8%</td>
<td>8.6%</td>
<td>16.2%</td>
<td>48.7%</td>
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<td>19.3%</td>
<td>31.0%</td>
<td>63.8%</td>
<td>12.2%</td>
<td>18.4%</td>
<td>9.6%</td>
<td>7.1%</td>
<td>52.4%</td>
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<td>5</td>
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<td>5</td>
<td>5</td>
<td>4.6</td>
</tr>
<tr>
<td>44104</td>
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<td>Cuyahoga</td>
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<td>52.4%</td>
<td>30.2%</td>
<td>39.2%</td>
<td>98.2%</td>
<td>3.2%</td>
<td>32.5%</td>
<td>8.6%</td>
<td>25.4%</td>
<td>64.1%</td>
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<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5.0</td>
</tr>
<tr>
<td>44103</td>
<td>Hough - Fairfax</td>
<td>Cuyahoga</td>
<td>21,941</td>
<td>8,297</td>
<td>47.1%</td>
<td>26.1%</td>
<td>36.2%</td>
<td>88.9%</td>
<td>9.7%</td>
<td>34.8%</td>
<td>9.3%</td>
<td>26.8%</td>
<td>55.9%</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5.0</td>
</tr>
<tr>
<td>Children’s Rehab. Hospital</td>
<td>Children’s Rehab. Hospital</td>
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<td>236,863</td>
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<td>45.5%</td>
<td>17.4%</td>
<td>27.3%</td>
<td>78.9%</td>
<td>10.9%</td>
<td>20.9%</td>
<td>35.2%</td>
<td>10.3%</td>
<td>52.1%</td>
<td>5</td>
<td>5</td>
<td>4</td>
<td>5</td>
<td>5</td>
<td>4.8</td>
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</table>

Source: Thomson Reuters
## Community Need Index (CNI)

<table>
<thead>
<tr>
<th>Zip</th>
<th>City</th>
<th>County</th>
<th>Inc Rank</th>
<th>Insur Rank</th>
<th>Educ Rank</th>
<th>Cult Rank</th>
<th>Hous Rank</th>
<th>CNI Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>44127</td>
<td>Slavic Village</td>
<td>Cuyahoga</td>
<td>5</td>
<td>5</td>
<td>5</td>
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<tr>
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<td>Cuyahoga</td>
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<td>5</td>
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<td>5</td>
<td>5.0</td>
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<tr>
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<td>5.0</td>
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<td>5</td>
<td>5.0</td>
</tr>
<tr>
<td>44103</td>
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<td>Cuyahoga</td>
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<td>5</td>
<td>5</td>
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</tr>
<tr>
<td>44108</td>
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<td>Cuyahoga</td>
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<tr>
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<td>Cuyahoga</td>
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<td>3</td>
<td>1</td>
<td>5</td>
<td>5</td>
<td>3.2</td>
</tr>
</tbody>
</table>

**Children’s Rehab. Hospital Community** | 5 | 5 | 4 | 5 | 5 | 4.8

- 5 out of the 10 zip code areas have a CNI score of 5.0 out of 5.0. It is clear that these areas are in need of substantial community health assistance to combat traditional barriers to health care such as income, access and education.

*Source: Thomson Reuters*
Community Need Index (CNI)

<table>
<thead>
<tr>
<th>Zip</th>
<th>Tot Pop</th>
<th>HH</th>
<th>Rental %</th>
<th>Unemp %</th>
<th>Uninsu %</th>
<th>Minor %</th>
<th>Lim Eng</th>
<th>No HS Dip</th>
<th>65+ Pov</th>
<th>M w/ Chil Pov</th>
<th>Sin w/ Chil Pov</th>
<th>Inc Rank</th>
<th>Insur Rank</th>
<th>Educ Rank</th>
<th>Cult Rank</th>
<th>Hous Rank</th>
<th>CNI Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>44127</td>
<td>7,819</td>
<td>2,792</td>
<td>40.5%</td>
<td>24.3%</td>
<td>30.8%</td>
<td>62.4%</td>
<td>11.9%</td>
<td>38.2%</td>
<td>9.0%</td>
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<tr>
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<td>40.1%</td>
<td>44.0%</td>
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<td>4,131</td>
<td>2,304</td>
<td>55.6%</td>
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<td>17.8%</td>
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<td>68.2%</td>
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<td>44104</td>
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<td>30.2%</td>
<td>39.2%</td>
<td>98.2%</td>
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<td>32.5%</td>
<td>8.6%</td>
<td>25.4%</td>
<td>64.1%</td>
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<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
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<td>8,297</td>
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<td>9.7%</td>
<td>34.8%</td>
<td>9.3%</td>
<td>26.8%</td>
<td>55.9%</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
</tr>
</tbody>
</table>

- The CNI zip code summary provides the community hospital with valuable background information to begin addressing the community needs.
- A closer look at the hospital community reveals the highest unemployment and uninsured rates Downtown (44115).
- The Buckeye-Woodland Hills community (44104) has the highest percentage of minorities (98.2%).
- Downtown (44114) shows the highest rates of 65 and older citizens living in poverty and citizens with limited English within the Children's Rehab. Hospital community (17.8%).
- An interesting disparity is between the Hough – Fairfax area (44103) which has the highest rate of married families with children living in poverty (26.8%); whereas Downtown (44115) has the highest percentage of single families with children living in poverty (89.9%) and a very low rate of married families with children living in poverty (6.8%).
- The CNI provides greater ability to diagnose community need as it explores zip code areas with significant barriers to health care access. The overall unemployment rate for the Children's Rehab. Hospital community is 17.4%; above the Ohio rate of 7.0% and the national unemployment rate currently fluctuating around 9%. The top 5 zip code areas with the highest CNI scores all show substantially higher unemployment rates than the hospital community, Ohio or the country (range in the 5 worst areas: 24.3 – 40.1%).

Source: Thomson Reuters
Community Need by Zip
Evaluates: Income, Language, Educational, Insurance, Housing Barriers
- Highest Quintile
- 2nd Highest Quintile
- Mid Quintile
- 2nd Lowest Quintile
- Lowest Quintile

Source: Thomson Reuters
Community Need by Zip
Evaluates: Income, Language, Educational, Insurance, Housing Barriers
- Highest Quintile
- 2nd Highest Quintile
- Mid Quintile
- 2nd Lowest Quintile
- Lowest Quintile

Source: Thomson Reuters
The Children's Rehab. Hospital community has a higher CNI score than the 7-county area.

Source: Thomson Reuters
The Children's Rehab. Hospital community, as part of the Main Campus, and the Lutheran Hospital community have the highest CNI scores across all Cleveland Clinic hospital communities.

Source: Thomson Reuters

* community includes Children's Hospital and Children's Rehab.
Overview

Disease Prevalence Profile

- **Breast cancer & prostate cancer** are the two most prevalent forms of cancer, therefore the consultants specifically reference the rate for each of the 12 Cleveland Clinic hospital communities. However, the Children’s Rehab. Hospital community has lower prevalence rates for all cancers (except prostate) than the seven-county area and Ohio.

- **Hypertension prevalence is much higher** in the Children’s Rehab. Hospital community (337 per 1000 pop.) when compared with the seven-county area and Ohio (299 and 286 respectively).

- **Diabetes prevalence rates are higher** in the Children’s Rehab. Hospital community (109 per 1000 pop.) than the seven-county area (83) or Ohio (78).

- **Stroke rates are higher** in the Children’s Rehab. Hospital community (38 per 1000 pop.) than the seven-county area (29) or Ohio (27).
Cancer Prevalence Rates

Source: Thomson Reuters
Aches/Pains Prevalence Rates

- Arthritis: Children's Rehab. Hospital Service Area 216.2, County 236.9, Ohio 231.3
- Low Back Pain: Children's Rehab. Hospital Service Area 248.9, County 273.6, Ohio 274.4
- Migraine: Children's Rehab. Hospital Service Area 135.0, County 134.3, Ohio 136.5
- Pain/Aching of Joints: Children's Rehab. Hospital Service Area 283.8, County 310.2, Ohio 307.1

Source: Thomson Reuters
Heart-Related Prevalence Rates

- **Coronary Heart Disease**
  - Children's Rehab. Hospital Service Area: 42.1
  - County: 49.2
  - Ohio: 47.6

- **Heart Attack**
  - Children's Rehab. Hospital Service Area: 32.9
  - County: 38.1
  - Ohio: 36.8

- **Angina**
  - Children's Rehab. Hospital Service Area: 18.8
  - County: 24.0
  - Ohio: 23.4

- **Congestive Heart Failure**
  - Children's Rehab. Hospital Service Area: 19.6
  - County: 20.3
  - Ohio: 19.4

Source: Thomson Reuters
Hypertension – Heart Related Prevalence Rates

Source: Thomson Reuters
Lung-Related Prevalence Rates

<table>
<thead>
<tr>
<th>Condition</th>
<th>Children’s Rehab. Hospital Service Area</th>
<th>7 - County</th>
<th>Ohio</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chronic Bronchitis</td>
<td>39.5</td>
<td>42.2</td>
<td>41.8</td>
</tr>
<tr>
<td>Emphysema</td>
<td>12.4</td>
<td>20.1</td>
<td>20.0</td>
</tr>
</tbody>
</table>

Source: Thomson Reuters
Disease Prevalence Rates

- Diabetes: 109.2, 83.3, 77.5
- Hay Fever: 70.4, 80.8, 81.7
- Hearing Impairment: 30.4, 51.3, 51.2
- Depression/Anxiety: 102.6, 97.1, 96.8
- Sinusitis: 130.8, 137.3, 137.4

- Children's Rehab. Hospital Service Area
- 7 - County
- Ohio

Source: Thomson Reuters
Disease Prevalence Rates

Source: Thomson Reuters
Overview

Prevention Quality Indicators Index (PQI)

- PQI scores in the Children’s Rehab. Hospital community are at or above Ohio for all factors. The Children’s Rehab. Hospital community is substantially higher within the following PQIs:

<table>
<thead>
<tr>
<th>Prevention Quality Indicators (PQI)</th>
<th>Children’s Rehab. Service Area</th>
<th>Ohio</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Birth Weight Rate (PQI 9)</td>
<td>10.37</td>
<td>1.21</td>
<td>+9.16</td>
</tr>
<tr>
<td>Adult Asthma Admission Rate (PQI 15)</td>
<td>5.68</td>
<td>1.99</td>
<td>+3.69</td>
</tr>
<tr>
<td>Congestive Heart Failure Admission Rate (PQI 8)</td>
<td>7.70</td>
<td>4.66</td>
<td>+3.04</td>
</tr>
</tbody>
</table>

- PQI scores in the Children’s Rehab. Hospital community show admission rates that are equal to Ohio rates for only Perforated Appendix (Both = 0.48).
- There are no PQIs in which the Children’s Rehab. Hospital community shows lower hospital admission rates than Ohio, indicating preventive care services are not utilized or readily available.

Source: Ohio Hospital Association
Prevention Quality Indicators Index (PQI)

PQI Subgroups

- Chronic Lung Conditions
  - PQI 5 Chronic Obstructive Pulmonary Disease Admission Rate
  - PQI 15 Adult Asthma Admission Rate

- Diabetes
  - PQI 1 Diabetes Short-Term Complications Admission Rate
  - PQI 3 Diabetes Long-Term Complications Admission Rate
  - PQI 14 Uncontrolled Diabetes Admission Rate
  - PQI 16 Lower Extremity Amputation Rate Among Diabetic Patients

- Heart Conditions
  - PQI 7 Hypertension Admission Rate
  - PQI 8 Congestive Heart Failure Admission Rate
  - PQI 13 Angina Without Procedure Admission Rate

- Other Conditions
  - PQI 2 Perforated Appendix Admission Rate
  - PQI 9 Low Birth Weight Rate
  - PQI 10 Dehydration Admission Rate
  - PQI 11 Bacterial Pneumonia Admission Rate
  - PQI 12 Urinary Tract Infection Admission Rate
Chronic Lung Conditions

PQI 5  Chronic Obstructive Pulmonary Disease Admission Rate
PQI 15  Adult Asthma Admission Rate

Source: Ohio Hospital Association
Diabetes

**PQI 1**  Diabetes Short-Term Complications Admission Rate
**PQI 3**  Diabetes Long-Term Complications Admission Rate
**PQI 14**  Uncontrolled Diabetes Admission Rate
**PQI 16**  Lower Extremity Amputation Rate Among Diabetic Patients

*Source: Ohio Hospital Association*
Heart Conditions

**PQI 7** Hypertension Admission Rate
**PQI 8** Congestive Heart Failure Admission Rate
**PQI 13** Angina Without Procedure Admission Rate

Source: Ohio Hospital Association
Other Conditions

- PQI 2  Perforated Appendix Admission Rate
- PQI 9  Low Birth Weight Rate
- PQI 10 Dehydration Admission Rate
- PQI 11 Bacterial Pneumonia Admission Rate
- PQI 12 Urinary Tract Infection Admission Rate

Source: Ohio Hospital Association
Penetrating Trauma Data

- Tripp Umbach collected statistical data from the Ohio Department of Public Safety, Division of Emergency Medical Services, Ohio Trauma Registry, also known as OTR. The data refers to all trauma cases resulting in severe injury occurring in Ohio during 2010. OTR trauma data provides the ability to quantify the overall frequency of trauma cases by occurrence type.

- There are five types of trauma quantified by OTR: asphyxia, blunt, burns, penetrating and “other”. The consultants identified the percentage of penetrating traumas compared to the overall number of trauma cases in a zip code defined hospital community. The resulting percentage provides a secondary data source quantifying the number of violent traumas related to a foreign object or shattered bone.

- Penetrating trauma can be caused by a foreign object or by fragments of a broken bone. Usually, penetrating trauma occurs in violent crime or armed combat; penetrating injuries are commonly caused by gunshots and stabbings.

- Children’s Rehab. Hospital, as part of the Cleveland Clinic Main Hospital community, has the highest penetrating trauma rate (21.5%) across all hospital communities. The rate for the Cleveland Clinic Hospital is also much higher than the average for the seven-county area (6.4%) and Ohio (6.7%).
2010 Trauma: % Penetrating

Source: Ohio Trauma Registry

Penetrating trauma data is based on the residence zip code of the trauma patient, not where the trauma was treated or occurred.

2010 Trauma by Community: % Penetrating

* community includes Children's Hospital and Children's Rehab
Data for obesity, smoking and high blood pressure were obtained from the 2010 Behavioral Risk Factor Surveillance System. The Behavioral Risk Factor Surveillance System (BRFSS) is a state-based system of health surveys that collects information on health risk behaviors, preventive health practices, and health care access primarily related to chronic disease and injury. Data for this analysis was provided by Thomson Reuters.

Data related to chemical dependency and depression were obtained from the Ohio Hospital Association (OHA), based on 2010 substance abuse and depression related Diagnosis Related Groups (DRGs) prevalence within the zip code defined area of each hospital community.

The Children’s Rehab. Hospital community shows higher rates of obese citizens, citizens who smoke and citizens with chemical dependency when compared with the seven-county area and Ohio. Trends among the adult population also impact the youth population as parents and guardians who are obese, smoke and use drugs set poor health examples for at-risk youth. Adult’s health habits translate to the habits of youth in the community.
Source: Ohio Hospital Association
Overview

Children & Youth Health Data

- Tripp Umbach prepared a summary of available data sources related specifically to the health and well-being of children and youth. Data was collected from the Ohio Department of Health and The Centers for Disease Control at a statewide and national level.

- The Youth Risk Behavior Surveillance System (YRBSS) monitors priority health-risk behaviors and the prevalence of obesity and asthma among youth and young adults. The YRBSS includes a national school-based survey conducted by the Centers for Disease Control and Prevention (CDC). The most recent reports of national and Ohio data are from 2011.

- The 2011 Ohio YRBSS was conducted by the Ohio Department of Health under the direction of the CDC. It focuses on 11 major categories: youth development, injury, violence, mental health, tobacco, alcohol, illegal drugs and prescription drug abuse, sexual behaviors, nutrition, physical activity, and preventive health care. The 2011 YRBSS was completed by 1,442 Ohio students in 9th through 12th grade.

- Data from the 2011 national YRBSS are consistent with findings reported in the 2011 Ohio YRBSS. Themes from these studies, specifically violence, obesity and diet, should be examined within the primary data collection process to understand the issues impacting the health of youth living in the Children's Rehab Hospital community and the seven-county area of the Cleveland Clinic.
Youth Risk Behavior Data – Violence

- **2011 National Youth Risk Behavior Survey Overview:**
  - 16.6% of students had carried a weapon, (e.g., a gun, knife, or club) on at least one day during the 30 days before the survey.
  - 7.4% of students had been threatened or injured with a weapon (e.g., a gun, knife, or club) on school property one or more times during the 12 months before the survey.
  - 32.8% of students had been in a physical fight one or more times during the 12 months before the survey.
  - 20.1% of students had been bullied on school property during the 12 months before the survey.
  - 5.9% of students did not go to school because they felt they would be unsafe at school or on their way to or from school on at least one day during the 30 days before the survey.

- **2011 Ohio Youth Risk Behavior Survey Overview:**
  - 16.4% of Ohio teens carried a weapon (e.g., a gun, knife, or club) at least one day during the 30 days before the survey
  - 31.2% of Ohio teens report being involved in a physical fight.
  - 22.7% of Ohio teens report being harassed or bullied on school grounds.
  - 6.2% of Ohio teens report not going to school because they felt they would be unsafe at school or on their way to and from school on at least one day during the 30 days before the survey.
Youth Risk Behavior Data – Tobacco Use

2011 National Youth Risk Behavior Survey Overview:
- 44.7% of students had ever tried cigarette smoking (even one or two puffs).
- 18.1% of students smoked cigarettes on at least one day during the 30 days before the survey.
- 10.3% of students smoked a whole cigarette for the first time before age 13.
- 7.7% of students report currently using smokeless tobacco (e.g., chewing tobacco, snuff, or dip) on at least one day during the 30 days before the survey.
- 4.9% of students had smoked cigarettes on school property on at least one day during the 30 days before the survey.

2011 Ohio Youth Risk Behavior Survey Overview:
- 51.5% of Ohio teens had ever tried cigarette smoking.
- 21.1% of Ohio teens report smoking at least one day during the past month.
- 14.2% of Ohio teens report smoking a whole cigarette before age 13.
- 12.2% of Ohio teens report currently using smokeless tobacco.
- 5.7% of Ohio teens had smoked cigarettes on school property.
- 27.9% of Ohio teens report using any tobacco product during the past month.
Youth Risk Behavior Data – Alcohol Use

- **2011 National Youth Risk Behavior Survey Overview:**
  - 70.8% of students had had at least one drink of alcohol on at least one day during their life.
  - 38.7% of students report current alcohol use (i.e., having had at least one drink of alcohol on at least one day during the 30 days before the survey).
  - 5.1% of students had drunk at least one drink of alcohol on school property on at least one day during the 30 days before the survey.
  - 21.9% of students report binge drinking, defined as five or more drinks of alcohol in a row within a few hours, on at least one day during the 30 days before the survey.
  - 20.5% of students report drinking alcohol for the first time before age 13.

- **2011 Ohio Youth Risk Behavior Survey Overview:**
  - 70.7% of Ohio teens report having at least one drink one or more times during their life.
  - 38.0% of Ohio teens report current alcohol use.
  - 23.7% of Ohio teens report binge drinking on at least one day during the month before the survey.
  - 18.1% of Ohio teens report having their first drink before age 13.
Youth Risk Behavior Data – Drug and Other Substance Use

- **2011 National Youth Risk Behavior Survey Overview:**
  - 39.9% of students had ever used marijuana one or more times during their life.
  - 23.1% of students report current marijuana use one or more times during the 30 days before the survey.
  - 25.6% of students were offered, sold, or given an illegal drug by someone on school property during the 12 months before the survey.
  - 11.4% of students had ever sniffed glue, breathed the contents of aerosol spray cans, or inhaled any paints or sprays to get high one or more times during their life.
  - 3.8% of students had used methamphetamines (also called “speed”, “crystal”, “crank”, or “ice”) one or more times during their life.
  - 3.6% of students had taken steroid pills or shots without a doctor’s prescription one or more times during their life.

- **2011 Ohio Youth Risk Behavior Survey Overview:**
  - 42.8% of Ohio teens report using marijuana one or more times during their life.
  - 23.6% of Ohio teens report current marijuana use in the 30 days before the survey.
  - 24.3% of Ohio teens were offered, sold, or given an illegal drug on school property during the 12 months before the survey.
  - 5% of Ohio teens report sniffing glue, breathing the contents of aerosol cans, or inhaling any spray to get high one or more times during the past 30 days.
  - 3.8% of Ohio teens had taken steroids without a doctor’s prescription at least once in their life.
Youth Risk Behavior Data – Sexual Behaviors

- **2011 National Youth Risk Behavior Survey Overview:**
  - 47.4% of students had ever had sexual intercourse.
  - 33.7% of students report they are currently sexually active (having had sexual intercourse with at least one person during the three months before the survey).
  - Among the 33.7% of currently sexually active students, 60.2% used a condom during last sexual intercourse.
  - Among the 33.7% of currently sexually active students, 12.9% report not using any method to prevent pregnancy before last intercourse.
  - 15.3% of students had had sexual intercourse with four or more people during their life.

- **2011 Ohio Youth Risk Behavior Survey Overview:**
  - 41.8% of Ohio teens report they are currently sexually active (having had sexual intercourse with at least one person during the three months before the survey).
  - Among the 41.8% of currently sexually active Ohio teens, 40.4% report always using a condom when they had sexual intercourse during the three months before the survey.
  - Among the 41.8% of currently sexually active Ohio teens, 11.3% report not using any method to prevent pregnancy before last intercourse.
  - 17.5% of Ohio teens report they had sexual intercourse with four or more people during their life.
Youth Risk Behavior Data – Mental Health

- **2011 National Youth Risk Behavior Survey Overview:**
  - 28.5% of students report feeling depressed.
  - 15.8% of students had seriously considered attempting suicide.
  - 7.8% of students had attempted suicide one or more times during the 12 months before the survey.
  - 16.2% of students were electronically bullied.
  - 12.2% of students went without eating for 24 or more hours to lose weight or to keep from gaining weight during the 30 days before the survey.

- **2011 Ohio Youth Risk Behavior Survey Overview:**
  - 27.1% of Ohio teens report feeling depressed.
  - 14.3% of Ohio teens report seriously considering suicide.
  - 9.1% of Ohio teens report attempting suicide.
  - 14.7% of Ohio teens were electronically bullied.
  - 13.1% of Ohio teens went without eating for 24 or more hours to lose weight or keep from gaining weight during the 30 days before the survey.
Youth Risk Behavior Data - Obesity and Diet

- **2011 National Youth Risk Behavior Survey Overview:**
  - 13.0% of students were obese, and 15.2% of students were overweight.
  - 33.9% of students had eaten fruit or drank 100% fruit juices two or more times per day during the seven days before the survey.
  - 37.7% of students ate vegetables less than once per day during the seven days before the survey.
  - 13.8% of students ate vegetables three or more times per day during the seven days before the survey.
  - 27.8% of students had drunk a can, bottle, or glass of soda or pop (not including diet soda or diet pop) at least one time per day during the seven days before the survey.

- **2011 Ohio Youth Risk Behavior Survey Overview:**
  - 14.7% of Ohio teens were obese, and 15.3% of Ohio teens were overweight.
  - 13.7% of Ohio teens report being told by a doctor or nurse that they are overweight, obese, too heavy, or needed to lose weight.
  - 26.7% of Ohio teens ate fruit or drank 100% fruit juices two or more times per day during the seven days before the survey.
  - 42.2% of Ohio teens ate vegetables less than once per day during the seven days before the survey.
  - 17.3% of Ohio teens report eating fruits and vegetables five or more times per day during the past seven days.
  - 25.2% of Ohio teens report drinking soda/pop (excluding diet soda/pop) one or more times per day during the past seven days.
Youth Risk Behavior Data – Physical Activity

2011 National Youth Risk Behavior Survey Overview :
- 13.8% of students had not participated in at least 60 minutes of any kind of physical activity on any day (i.e., activity that increased their heart rate and made them breathe hard some of the time during the seven days before the survey).
- 28.7% of students had been physically active at least 60 minutes per day on all seven days before the survey.
- 31.1% of students used computers for purposes not related to school work (e.g., playing video or computer games) three or more hours on an average school day.

2011 Ohio Youth Risk Behavior Survey Overview :
- 16.4% of Ohio teens did not participate in at least 60 minutes of any kind of physical activity on any day.
- 35.7% of Ohio teens attended physical education classes on one or more days in an average school week.
- 25.4% of Ohio teens had been physically active at least 60 minutes per day on all seven days before the survey.
- 27.4% of students used computers for purposes not related to school work (e.g., playing video or computer games) three or more hours on an average school day.
APPENDIX B:
Cleveland Clinic Children's Hospital for Rehabilitation
Community Key Stakeholder Organizations

Key Stakeholder Organizations
Representatives from the following community based organizations provided detailed input during the community health needs assessment process:

- Alcohol, Drug Addiction and Mental Health Services (Healthcare Service Organization)
- Benjamin Rose Institute (Healthcare Organization)
- Benedictine School (Private School System)
- Brunswick NAMI of Medina County (Service Organization)
- Community Endeavors Foundation (Service Organization)
- Help Me Grow (Healthcare Service Organization)
- March of Dimes (Healthcare Service Organization)
- Music Settlement (Service Organization)
- Ronald McDonald House of Cleveland (Healthcare Service Organization)
- Shaker Heights City School District (Public School System)
- Tri State Capital Bank (Business Organization)
- United Cerebral Palsy (Healthcare Service Organization)
- United Way of Wayne and Holmes County (Service Organization)
- Wayne County Family and Children First Council (Service Organization)
- Wooster Area Chamber of Commerce (Local Government)
APPENDIX C:  
Cleveland Clinic Children's Hospital for Rehabilitation Focus Group Organizations

Representatives from the following community based organizations provided detailed input during the community health needs assessment focus groups:

- Community Endeavors Foundation, Inc. Father Members Group
- Help Me Grow Program Participants
- Parents of Autistic Individuals
- March of Dimes Caregivers
APPENDIX D:
Cleveland Clinic Children's Hospital for Rehabilitation
Inventory of Community Resources
INVENTORY OF COMMUNITY RESOURCES AVAILABLE TO ADDRESS COMMUNITY HEALTH NEEDS IDENTIFIED IN THE CLEVELAND CLINIC CHILDREN’S HOSPITAL FOR REHABILITATION CHNA

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<th>Organization/Provider</th>
<th>Counties Served</th>
<th>Contact Information</th>
<th>Internet Information</th>
<th>Population Served</th>
<th>Services Provided</th>
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<tr>
<td><strong>211 / FIRST CALL FOR HELP</strong></td>
<td>Cuyahoga</td>
<td>3311 Euclid Ave., Cleveland, OH 44115</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Offers 24-hour telephone information about health and human services in Cuyahoga County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.</td>
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<td></td>
<td>Geauga</td>
<td>200 Center Street, Chardon, OH 44024</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Offers 24-hour telephone information about health and human services in Geauga County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.</td>
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<td>Lake</td>
<td>545 State Street, Painesville, OH 44077</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Offers 24-hour telephone information about health and human services in Lake County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.</td>
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<td></td>
<td>Lorain</td>
<td>1875 N Ridge Road E, Ste. H, Lorain, OH 44055</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Offers 24-hour telephone information about health and human services in Lorain County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.</td>
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<td>Medina</td>
<td>704 N Court Street, Medina, OH 44256</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Offers 24-hour telephone information about health and human services in Medina County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.</td>
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<td></td>
<td>Portage</td>
<td>218 West Main Street, Ravenna, OH 44266</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Offers 24-hour telephone information about health and human services in Portage County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.</td>
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<td></td>
<td>Summit</td>
<td>703 South Main Street, Suite 211, Akron, OH 44311</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Offers 24-hour telephone information about health and human services in Summit County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.</td>
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<tr>
<td>AIDS TASKFORCE OF GREATER CLEVELAND</td>
<td>Cuyahoga</td>
<td>3210 Euclid Ave., Cleveland, OH 44115</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides a compassionate response to HIV and AIDS in the Greater Cleveland community through supportive services, educational, and advocacy.</td>
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<tr>
<td>AKRON SUMMIT COMMUNITY ACTION, INC</td>
<td>Summit</td>
<td>55 E. Mill Street, Akron, Ohio 44409-2000</td>
<td>More Information</td>
<td>Summit County residents</td>
<td>Provides a food bank, dental care, eye care, prevention education, shelter and referrals.</td>
</tr>
<tr>
<td>ALL CARE TRANSPORTATION</td>
<td>Cuyahoga</td>
<td>13117 Cedar Rd., Cleveland Hts., OH 44118</td>
<td>More Information</td>
<td>Serves Cuyahoga County</td>
<td>Provides door-to-door non-emergency transportation for persons who are frail or disabled.</td>
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<tr>
<td>Organization/Provider</td>
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<td>ALTA HOUSE</td>
<td>Cuyahoga</td>
<td>12110 Mayfield Rd., Cleveland, OH 44105</td>
<td>More Information</td>
<td>More Information</td>
<td>Targets residents of Mayfield-Murray HI and University Circle neighborhoods</td>
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<td></td>
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<td>(216) 421-1536</td>
<td><a href="http://www.althouse.org">www.althouse.org</a></td>
<td>Provides a community center servicing seniors, youth, and families with social, educational, recreational and human services.</td>
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<tr>
<td>AMERICAN CANCER SOCIETY CUYAHOGA COUNTY HOPE LODGE</td>
<td>Cuyahoga</td>
<td>11812 Mayfield Rd., Cleveland, OH 44106</td>
<td>More Information</td>
<td>More Information</td>
<td>Serves cancer patients and families of cancer patients. Provides referral to resources including financial assistance and clinical trials, help with arrangements such as transportation, assistance with insurance or Medicare questions, and answering questions about the disease. Provides free housing to any adult who has come to Cleveland to receive cancer treatment at a local hospital.</td>
</tr>
<tr>
<td>AMERICAN CANCER SOCIETY NORTH REGIONAL OFFICE</td>
<td>Cuyahoga</td>
<td>10501 Euclid Ave., Cleveland, OH 44106</td>
<td>More Information</td>
<td>More Information</td>
<td>Cuyahoga County residents with cancer and their families. Works toward the elimination of cancer as a major health problem by preventing cancer, saving lives, and diminishing suffering from cancer via research funding, education, advocacy and service. Provides information about both cancer and resources for cancer patients. Also sponsors a range of support groups and one-to-one visitation programs for cancer patients.</td>
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<tr>
<td>AMERICAN CARE MEDICAL TRANSPORTATION</td>
<td>Cuyahoga</td>
<td>3615 Superior Ave. E Ste. 3107, Cleveland, OH 44114</td>
<td>More Information</td>
<td>More Information</td>
<td>No restrictions</td>
</tr>
<tr>
<td>AMERICAN LUNG ASSOCIATION OF OHIO NORTHEAST REGION</td>
<td>Cuyahoga and Summit</td>
<td>6100 Rockside Woods Blvd. #201, Independence, OH 44131</td>
<td>More Information</td>
<td>More Information</td>
<td>No restrictions</td>
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<tr>
<td>AMERICAN RED CROSS GREATER CLEVELAND CHAPTER</td>
<td>Cuyahoga</td>
<td>3747 Euclid Ave., Cleveland, OH 44115</td>
<td>More Information</td>
<td>More Information</td>
<td>No restrictions</td>
</tr>
<tr>
<td>AMERICAN RED CROSS MEDINA COUNTY CHAPTER</td>
<td>Medina</td>
<td>780 E. Smith Rd. Ste. A, Medina City, OH 44256</td>
<td>More Information</td>
<td>More Information</td>
<td>No restrictions</td>
</tr>
<tr>
<td>AMERICAN RED CROSS SUMMIT COUNTY CHAPTER</td>
<td>Summit and Portage</td>
<td>501 W. Market St. Akron, OH 44303</td>
<td>More Information</td>
<td>More Information</td>
<td>No restrictions</td>
</tr>
<tr>
<td>BATTLERED WOMEN'S SHELTER OF MEDINA COUNTY</td>
<td>Medina</td>
<td>3677 Medina Road, Medina, OH 44256</td>
<td>More Information</td>
<td>More Information</td>
<td>Women, men or children who are victims of domestic violence primarily from Medina County but will service clients outside the county if space is available.</td>
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<tr>
<td>BOY SCOUTS OF AMERICA</td>
<td>Cuyahoga and Summit</td>
<td>Greater Cleveland Council, 2241 Woodland Ave., Cleveland, Ohio 44115</td>
<td>More Information</td>
<td>More Information</td>
<td>Male youth 7-17 established troops/packs in all zip codes except 44127</td>
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<tr>
<td>BOYS &amp; GIRLS CLUBS OF CLEVELAND</td>
<td>All Counties</td>
<td>6114 Broadway Ave., Cleveland, OH 44127</td>
<td>More Information</td>
<td>More Information</td>
<td>Youth ages 6-18</td>
</tr>
<tr>
<td>CALVARY PRESBYTERIAN CHURCH</td>
<td>Cuyahoga</td>
<td>1023 E 79th St., Cleveland, OH 44105</td>
<td>More Information</td>
<td>More Information</td>
<td>Open to those in zip code 44103 who have income within USDA income limits.</td>
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<tr>
<td>CARE ALLIANCE HEALTH CENTER</td>
<td>Cuyahoga</td>
<td>1510 Saint Clair Ave., Cleveland, OH 44114</td>
<td>More Information</td>
<td>More Information</td>
<td>Anyone residing in Cuyahoga County who is uninsured or underinsured. Targets those who are homeless or living in public housing.</td>
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<tr>
<td>CARE ALLIANCE AT CARL B. STOKES CLINIC</td>
<td>Cuyahoga</td>
<td>6001 Woodland Ave., Cleveland, OH 44104</td>
<td>More Information</td>
<td>More Information</td>
<td>Uninsured or underinsured Cuyahoga County residents. Targets those who are homeless or living in public housing.</td>
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<td>Organization/Provider</td>
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<td>CASE WESTERN RESERVE UNIVERSITY - SCHOOL OF LAW</td>
<td>Cuyahoga</td>
<td>11075 East Blvd., Cleveland, OH 44106</td>
<td>More Information</td>
<td>Adults 18+, low-income, and residents of Cuyahoga County. Call for specific income limits. Will take calls regarding predatory lending issues for anyone with those issues, including individuals with property they live in and property they rent out. Criminal cases can be handled in Tuculent and Cleveland Heights courts.</td>
<td>Provides representation by 3rd-year law students, operating under the supervision of faculty. Cases handled include consumer home repair, predatory lending, misdemeanor criminal cases (in select suburban courts. See eligibility), benefits advocacy, Social Security Disability appeals, health care issues, guardianship removal, and organisations seeking non-profit status. The clinic CANNOT handle family law cases, health care personal injury or malpractice cases, bankruptcy or felonies, does not help with employment law concerns, and does not assist with expungement of criminal records.</td>
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<tr>
<td>CASE WESTERN RESERVE UNIVERSITY - SCHOOL OF MEDICINE</td>
<td>Cuyahoga</td>
<td>2109 Adelbert Rd., Cleveland, OH 44106</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Offers a non-commercial health web site, with information created and evaluated by Case Western Reserve University, The Ohio State University and University of Cincinnati Medical Schools. It features easy to understand information on hundreds of health topics, current health news, and allows people to ask health-related questions of a medical professional. Over 325 academic medical and research professionals from the partner universities donate their time by writing articles on health topics, and by answering visitors' questions via the site's Ask an Expert feature.</td>
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<tr>
<td>CASE WESTERN RESERVE UNIVERSITY - COMMUNITY OUTREACH ONLINE PROGRAM INVENTORY</td>
<td>Cuyahoga</td>
<td>2000 Euclid Ave, Cleveland, OH 44106</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Offers an extensive inventory of community outreach programs and partnerships throughout the Greater Cleveland region.</td>
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<tr>
<td>CATHOLIC CHARITIES - ST. PHILIP NERI FAMILY CENTER</td>
<td>Cuyahoga</td>
<td>793 E 8th St., (leveland, OH 44103</td>
<td>More Information</td>
<td>Targets residents in 44103, 44106 and 44108</td>
<td>Provides food and other types of assistance primarily for those in need. Also the site of the Catholic Charities alternative school program for pregnant teens.</td>
</tr>
<tr>
<td>CATHOLIC CHARITIES HEALTH AND HUMAN SERVICES - EMERGENCY ASSISTANCE SERVICES</td>
<td>Cuyahoga</td>
<td>1736 Superior Ave. Bishop William M. Considine Center, Cleveland, OH 44114</td>
<td>More Information</td>
<td>Targets residents of 3 CMHA high-rise estates: Bohn Tower, St. Clair Place, and Winton Manor (formerly Carter Manor). Also serves residents of Cleveland north of Orange Ave. who reside in zip codes 44114 or 44115. Service is provided to each client once each month. Program is limited to 175 individuals (not households).</td>
<td>Site which provides a food pantry and hot meals for those in need, and services for the homeless, including meals, a drop-in center for the general homeless population, showers, a pay phone, a mailing address, and referrals to relevant community resources.</td>
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<tr>
<td>CATHOLIC CHARITIES SERVICES OF CUYAHOGA COUNTY - EMPLOYMENT AND TRAINING</td>
<td>Cuyahoga</td>
<td>3135 Euclid Ave. Rm. 311, Cleveland, OH 44115</td>
<td>More Information</td>
<td>Adults 18+</td>
<td>Main and administrative site of Employment and Training services under Catholic Charities. Provides job readiness training and placement assistance to adults needing this service.</td>
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<tr>
<td>CATHOLIC CHARITIES SERVICES OF CUYAHOGA COUNTY - FATIMA FAMILY CENTER</td>
<td>Cuyahoga</td>
<td>6600 Lexington Ave., Cleveland, OH 44103</td>
<td>More Information</td>
<td>Targeted to residents within the Trouth Parish boundaries.</td>
<td>Human service organization, designed to promote maximum development of individuals and families. Founded as the social ministry arm of St. Agnes-Our Lady of Fatima Church. Provides nutritional, educational, social, and spiritual nourishment to largely African-American population. Serves as a location for a Head Start Program, and a site of GED instruction through the Cleveland Metropolitan School District.</td>
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<tr>
<td>CATHOLIC CHARITIES SERVICES OF CUYAHOGA COUNTY - ST. MARTIN DE PORRES FAMILY CENTER</td>
<td>Cuyahoga</td>
<td>1244 E 123rd St., Cleveland, OH 44108</td>
<td>More Information</td>
<td>Most services targeted to residents living in 44108</td>
<td>Provides a wide variety of services to youth, families, and seniors, including emergency food, congregate meals, recreation programs, life skills and parenting instruction mandated through the courts, juvenile delinquency prevention, and adult day care. Member of Neighborhood Centers Association.</td>
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<tr>
<td>CENTRAL NEIGHBORHOOD OPPORTUNITY CENTER AND WORKFORCE DEVELOPMENT</td>
<td>Cuyahoga</td>
<td>1835 Prospect Ave. Ste. 200, Cleveland, OH 44115</td>
<td>More Information</td>
<td>Must be County residents, age 18 or older, and have family income up to 125% of poverty level.</td>
<td>Provides community services to low income County residents, including information/referral, social work/case management, counseling, and income tax preparation assistance. Also site of workforce development services for CEOS.</td>
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<tr>
<td>CHURCH OF GOD AND TRUE HOLINESS</td>
<td>Cuyahoga</td>
<td>7750 Euclid Ave., Cleveland, OH 44103</td>
<td>More Information</td>
<td>Serves residents of zip code 44103</td>
<td>Provides worship services and food for those in need.</td>
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<td>Organization/Provider</td>
<td>Counties Served</td>
<td>Contact Information</td>
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| CITY MISSION          | All Counties    | 5330 Carnegie Ave., Cleveland, OH 44103  
(216) 431-3510  
www.thecitymission.org | More Information | No restrictions Provides primary and preventive care. Residential program at this site if for men only.  
Provides programs emphasizing spiritual growth, education, rehabilitation, employment readiness, leadership, and recreation. Services include housing, food, clothing, and medical care for homeless men, women, and children; no-cost clothing distribution, residential programs for men and women who have been in crisis and also want to develop skills to reinsert into society, recreational and educational opportunities for youth and services to inmates. | * * * * |
| CLEVELAND CITY OF - DEPARTMENT OF PUBLIC HEALTH | All Counties    | 75 Eirewee Place, 2nd Fl., Cleveland, OH 44114  
(216) 664-2124  
www.clevelandhealth.org | More Information | Residents of Cleveland  
Provides Cleveland residents with health information and education activities, primary care services through health clinics and at community locations, mental health and substance abuse programs, air pollution monitoring, lead hazard control, and oversight, inspection, and complaint investigation of health and food facilities that operate in the city of Cleveland. | * * * * |
| CLEVELAND CITY OF - DEPARTMENT OF PUBLIC SAFETY | All Counties    | 601 Lakeside Ave. Rm. 230, Cleveland, OH 44114  
(216) 644-2200  
www.city.cleveland.oh.us | More Information | Targets residents of the City of Cleveland  
Provides a wide range of services that protect the life and property of the Cleveland community. Operates the divisions of Police, Fire, and Emergency Medical Services as well as the House of Corrections and the Dog Kennels. | * |
| CLEVELAND CLINIC - AVON LAKE FAMILY HEALTH CENTER | All Counties    | 450 Avon Belden Road, Avon Lake, Ohio 44012  
(440) 930-6800 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - AVON POINTE FAMILY HEALTH CENTER | All Counties    | 5601 American Way, Avon, Ohio 44011  
(440) 930-6250 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - BEACHWOOD FAMILY HEALTH AND SURGERY CENTER | All Counties    | 20000 Cedar Road, Beachwood, Ohio 44122  
(216) 839-3000 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - BRUNSWICK FAMILY HEALTH CENTER | All Counties    | 1574 Center Road, Brunswick, Ohio 44212  
(330) 225-8888 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - CHAGRIN FALLS FAMILY HEALTH CENTER | All Counties    | 501 East Washington Street, Chagrin Falls, Ohio 44022  
(440) 803-9093 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - CHILDREN'S HOSPITAL FOR REHABILITATION - MAIN SITE | All Counties    | 2801 Martin Luther King Jr. Dr., Cleveland, OH 44104  
(216) 448-6170 | More Information | Children to 18 years of age, 21 years in some cases  
Provides pediatric, primary, preventive and rehabilitative care. Provides inpatient and outpatient services for children with chronic illnesses and disabilities. | * * * * |
| CLEVELAND CLINIC - ELYRIA FAMILY HEALTH AND SURGERY CENTER | All Counties    | 303 Chestnut Commons Drive, Elyria, Ohio 44035  
(440) 366-5644 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - INDEPENDENCE FAMILY HEALTH CENTER | All Counties    | 5061 Riverside Road, Crown Center II, Independence, OH 44137  
(216) 966-4000 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - LAKELAND FAMILY HEALTH CENTER | All Counties    | 18215 Madison Avenue, Lakewood, Ohio 44107  
(216) 521-4000 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - LORAIN FAMILY HEALTH AND SURGERY CENTER | All Counties    | 5700 Cooper Foster Park Road, Lorain, Ohio 44053  
(440) 398-7600 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - RICHARD E. JACOBS HEALTH CENTER | All Counties    | 13100 Cleveland Clinic Blvd., Avon, Ohio 44011  
(440) 695-4000 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - SOLON FAMILY HEALTH CENTER | All Counties    | 29600 Bamber Bridge Road, Solon, Ohio 44139  
(440) 519-6800 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - STEPHANIE TUBBS JONES HEALTH CENTER | All Counties    | 1394 Eucild Ave., East Cleveland, Ohio 44112  
(216) 767-5022 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - STRONGSVILLE FAMILY HEALTH AND SURGERY CENTER | All Counties    | 16761 South Park Center, Strongsville, Ohio 44136  
(440) 878-2500 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - TWINSBURG FAMILY HEALTH AND SURGERY CENTER | All Counties    | 8701 Darrow Road, Twinsburg, Ohio 44087  
(330) 888-4000 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - WILLOUGHBY HILLS FAMILY HEALTH CENTER | All Counties    | 2515 & 2570 SOM Center Road, Willoughby Hills, Ohio 44094  
(440) 949-2500 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC - WOOSTER FAMILY HEALTH CENTER | All Counties    | 1340 Cleveland Road, Wooster, Ohio 44691  
(330) 267-4500 | More Information | No restrictions  
Provides primary and preventive care. | * * |
| CLEVELAND CLINIC FOUNDATION - CLEVELAND CLINIC CHILDREN'S HOSPITAL | All Counties    | 2025 Clinic Dr. Bldg. M, Cleveland, OH 44105  
(216) 444-5437  
www.clevelandclinic.org | More Information | Women and children  
Provides pediatric primary and preventive care and women's health services. | * * * * |
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<th>Contact Information</th>
<th>Internet Information</th>
<th>Population Served</th>
<th>Services Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleveland Food Bank at Collinwood Public Library</td>
<td>Cuyahoga</td>
<td>615 East 15th St., Cleveland, OH 44110 *(216) 623-6934 <a href="http://www.cpl.org">www.cpl.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides benefits screening to find out if client is eligible for government assistance.</td>
</tr>
<tr>
<td>Cleveland Food Bank</td>
<td>Cuyahoga</td>
<td>15510 S Waterboro Rd., Cleveland, OH 44110 *(216) 736-2087 <a href="http://www.clevelandfoodbank.org">www.clevelandfoodbank.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides benefits screening to find out if client is eligible for government assistance.</td>
</tr>
<tr>
<td>Cleveland Police Athletic League</td>
<td>Cuyahoga</td>
<td>1301 Ontario St., Cleveland, OH 44113 *(216) 887-8115 <a href="http://www.clevelandpol.org">www.clevelandpol.org</a></td>
<td>More Information</td>
<td>Targets youth residents of Cuyahoga County</td>
<td>Provides a wide range of services that protect the life and property of the Cleveland community. Operates the divisions of Police, Fire, and Emergency Medical Services as well as the House of Corrections and the Dog Kennels. PALITES Program in 44102, 44104, 44109, 44110 and 44115.</td>
</tr>
<tr>
<td>Cleveland Public Library - Broadway Branch</td>
<td>Cuyahoga</td>
<td>5417 Broadway Ave., Cleveland, OH 44127 *(216) 623-6813 <a href="http://www.cpl.org">www.cpl.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides access to information, services and activities.</td>
</tr>
<tr>
<td>Cleveland Public Library - Main Library</td>
<td>Cuyahoga</td>
<td>525 Superior Ave. NE, Cleveland, OH 44114 *(216) 623-2800 <a href="http://www.cpl.org">www.cpl.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides access to educational materials and community programs for all ages with several branches.</td>
</tr>
<tr>
<td>Cleveland State University - Maxine Goodman Levin College of Urban Affairs</td>
<td>Cuyahoga</td>
<td>1117 Euclid Ave. UR9315, Cleveland, OH 44115 *(216) 887-2233 <a href="http://www.csuohio.edu">www.csuohio.edu</a></td>
<td>More Information</td>
<td>Students and alumni of Cleveland State University</td>
<td>Provides an online Internet service that lists job openings in non-profit organizations located in Northeast Ohio and that allows non-profit job seekers to post their resumes.</td>
</tr>
<tr>
<td>Cleveland Treatment Center</td>
<td>Cuyahoga</td>
<td>1127 Carnegie Ave., Cleveland, OH 44115 *(216) 881-4246 <a href="http://www.clevelandtreatmentcenter.org">www.clevelandtreatmentcenter.org</a></td>
<td>More Information</td>
<td>Cuyahoga County residents</td>
<td>A methadone maintenance/opioid agonist medication outpatient drug treatment facility for opiate and other drugs of addiction. Treatment includes individual or group counseling, medical evaluations, and a program for pregnant or postpartum addicted women which offers case management services and links to community resources. Provides alcohol and drug assessments as well as referrals to other appropriate programs. The center also offers educational and prevention programs targeted against drugs and urban violence.</td>
</tr>
<tr>
<td>Complete Home Health Services</td>
<td>Cuyahoga</td>
<td>25000 Euclid Ave. Ste. 206, Euclid, OH 44117 *(216) 261-0211 <a href="http://www.chhs.org">www.chhs.org</a></td>
<td>More Information</td>
<td>Residents of Cuyahoga County</td>
<td>Provides transportation and home health services, including health aids, personal care, physical therapy, occupational therapy and speech therapy.</td>
</tr>
<tr>
<td>Concord Baptist Church</td>
<td>Cuyahoga</td>
<td>1175 E 125th St., East Cleveland, OH 44112 *(216) 249-2465</td>
<td>More Information</td>
<td>Residents of Cuyahoga County who are low-income</td>
<td>Offers weekly worship services and a food pantry.</td>
</tr>
<tr>
<td>Continue Life</td>
<td>Cuyahoga</td>
<td>17917 Euclid Ave., Cleveland, OH 44112 *(216) 383-2384 <a href="http://www.continuelife.org">www.continuelife.org</a></td>
<td>More Information</td>
<td>Homeless pregnant and homeless parenting women</td>
<td>Addresses the physical, mental, and spiritual needs of homeless and pregnant women and families through programs and services in a home-like setting with the goal of returning the family to the community. Services include case management, transportation, structured program of instruction on parenting and/or birth, life skills, domestic violence, and substance abuse education.</td>
</tr>
<tr>
<td>Contract Transport Services</td>
<td>Cuyahoga</td>
<td>1225 Perkins Ave., Cleveland, OH 44114 *(216) 357-3277 <a href="http://www.cotsb.net">www.cotsb.net</a></td>
<td>More Information</td>
<td>Serves Cuyahoga County</td>
<td>Provides non-emergency transportation services.</td>
</tr>
<tr>
<td>Council for Economic Opportunities in Greater Cleveland - Head Start Center</td>
<td>Cuyahoga</td>
<td>14209 Euclid Ave., East Cleveland, OH 44112 *(216) 541-7878 <a href="http://www.ceogc.org">www.ceogc.org</a></td>
<td>More Information</td>
<td>Pregnant women, mothers, and children ages 6 weeks through 18 months at intake. Must live in East Cleveland, Glendale, Strong, Las Vegas, or Downtown Shoreway SPAs, unless child is registered with the Dept. of Mental Retardation/Developmental Disability (MR/DD), in which case can live anywhere in Cuyahoga County.</td>
<td>Site of CEOGC Early Head Start Program and customer service job training. Family income in most cases up to 100% of federal poverty level; children in foster care in the County and all children of Ohio Works first parents are eligible, and 10% of slots are reserved for special needs children, and 10% for those over income (up to 185% of poverty).</td>
</tr>
<tr>
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<tr>
<td>CUSTODY MEDIATION SERVICES</td>
<td>Cuyahoga</td>
<td>1900 Quincy Ave. 2nd Fl., Cleveland, OH 44106</td>
<td>(216) 443-3149</td>
<td><a href="http://www.cuyahogacounty.us/ja">www.cuyahogacounty.us/ja</a></td>
<td>More Information</td>
</tr>
<tr>
<td>CUSTODY MEDIATION SERVICES PRO SE CENTER AT CUYAHOGA SUPPORT ENFORCEMENT AGENCY</td>
<td>Cuyahoga</td>
<td>1640 Superior Ave., Cleveland, OH 44114</td>
<td>(216) 443-5282</td>
<td><a href="http://www.cuyahogacounty.us/ja">www.cuyahogacounty.us/ja</a></td>
<td>More Information</td>
</tr>
<tr>
<td>CUYAHOGA COUNTY BOARD OF DEVELOPMENTAL DISABILITIES</td>
<td>Cuyahoga</td>
<td>1275 Lakeside Ave. East, Cleveland, OH 44114</td>
<td>(216) 241-8230</td>
<td><a href="http://www.cuyahogabdd.org">www.cuyahogabdd.org</a></td>
<td>More Information</td>
</tr>
<tr>
<td>CUYAHOGA COUNTY CLERK OF COURTS – CIVIL DIVISION</td>
<td>Cuyahoga</td>
<td>1200 Ontario St. 1st Fl., Cleveland, OH 44113</td>
<td>(216) 443-7900</td>
<td>cpdocket.cp.cuyahogacounty.us</td>
<td>More Information</td>
</tr>
<tr>
<td>CUYAHOGA COUNTY DEPARTMENT OF CHILDREN AND FAMILY SERVICES</td>
<td>Cuyahoga</td>
<td>4055 Euclid Ave., Jane Edna Hunter Bldg., Cleveland, OH 44115</td>
<td>(216) 431-4000</td>
<td><a href="http://www.ccbh.net">www.ccbh.net</a></td>
<td>More Information</td>
</tr>
<tr>
<td>CUYAHOGA COUNTY DISTRICT BOARD OF HEALTH</td>
<td>Cuyahoga</td>
<td>5300 Venture Dr., Parma, OH 44130</td>
<td>(216) 201-2000</td>
<td><a href="http://www.chd.org">www.chd.org</a></td>
<td>More Information</td>
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<tr>
<td>CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES</td>
<td>Cuyahoga</td>
<td>1641 Payne Ave. Room 520, Cleveland, OH 44114</td>
<td>(216) 987-7000</td>
<td><a href="http://www.odjfsbenefits.ohio.gov">www.odjfsbenefits.ohio.gov</a></td>
<td>More Information</td>
</tr>
<tr>
<td>CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - FAIRFAX NEIGHBORHOOD FAMILY SERVICE CENTER AT QUINCY PLACE</td>
<td>Cuyahoga</td>
<td>8111 Quincy Ave., Cleveland, OH 44104</td>
<td>(216) 987-7000</td>
<td><a href="http://www.odjfsbenefits.ohio.gov">www.odjfsbenefits.ohio.gov</a></td>
<td>More Information</td>
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<tr>
<td>CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - OLD BROOKLYN NEIGHBORHOOD FAMILY SERVICE CENTER</td>
<td>Cuyahoga</td>
<td>4261 Fulton Road, Cleveland, OH 44144</td>
<td>(216) 987-7000</td>
<td><a href="http://www.odjfsbenefits.ohio.gov">www.odjfsbenefits.ohio.gov</a></td>
<td>More Information</td>
</tr>
<tr>
<td>CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - SOUTHGATE NEIGHBORHOOD FAMILY SERVICE CENTER</td>
<td>Cuyahoga</td>
<td>5300 122 Northfield Rd., Maple Hts., OH 44137</td>
<td>(216) 987-7000</td>
<td><a href="http://www.odjfsbenefits.ohio.gov">www.odjfsbenefits.ohio.gov</a></td>
<td>More Information</td>
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<tr>
<td>CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - VIRGINIA BROWN NEIGHBORHOOD FAMILY SERVICE CENTER</td>
<td>Cuyahoga</td>
<td>1641 Payne Ave. Bm. 310, Cleveland, OH 44114</td>
<td>(216) 987-7000</td>
<td>Cuyahoga County residents</td>
<td>Neighborhood service center which provides cash benefits including Food Assistance (food stamps), medical coverage through Medicaid including help with Medicare costs, child care vouchers, employment/training assistance and supportive services to Cuyahoga County residents who reside in the area and meet eligibility requirements. Goal is to provide assistance in a convenient location and in an efficient manner to help participants become self-sufficient and * * *</td>
</tr>
<tr>
<td>CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - WESTSHORE NEIGHBORHOOD FAMILY SERVICE CENTER</td>
<td>Cuyahoga</td>
<td>9810 Lorain Ave., Cleveland, OH 44102</td>
<td>(216) 987-7000</td>
<td>Cuyahoga County residents</td>
<td>Neighborhood service center which provides cash benefits including Food Assistance (food stamps), medical coverage through Medicaid including help with Medicare costs, child care vouchers, employment/training assistance and supportive services to Cuyahoga County residents who reside in the area and meet eligibility requirements. Goal is to provide assistance in a convenient location and in an efficient manner to help participants become self-sufficient and * * *</td>
</tr>
<tr>
<td>CUYAHOGA EMERGENCY COMMUNICATION SYSTEM</td>
<td>Cuyahoga</td>
<td>1255 Euclid Ave. Ste. 102, Cleveland, OH 44115</td>
<td>(216) 348-5000</td>
<td>No restrictions</td>
<td>Provides coordination of care through multiple neighborhood based service providers to meet the specific needs of young persons with severe emotional disturbances. *</td>
</tr>
<tr>
<td>Organization/Provider</td>
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<tr>
<td><strong>EMPLOYMENT CONNECTION - MAIN SITE</strong></td>
<td>Cuyahoga</td>
<td>1020 Belvoir Rd., Cleveland, OH 44115 <em>(216) 866-4673 <a href="http://www.employmentconnection.us">www.employmentconnection.us</a></em></td>
<td>More Information</td>
<td>Adults 18 years and older who are residents of Cuyahoga County. There may be income eligibility for some services and programs.</td>
<td>Provides job search and job readiness assistance and access to education and training for those who are unemployed or underemployed.</td>
</tr>
<tr>
<td><strong>EMPLOYMENT CONNECTION AT MT. PLEASANT NEIGHBORHOOD FAMILY SERVICE CENTER</strong></td>
<td>Cuyahoga</td>
<td>13815 Kimman Ave., Cleveland, OH 44120 <em>(216) 561-5649 <a href="http://www.employmentconnection.us">www.employmentconnection.us</a></em></td>
<td>More Information</td>
<td>Adults 18 who are residents of Cuyahoga County.</td>
<td>Provides access to vocational training, job placement and supportive social services for unemployed or under-employed individuals.</td>
</tr>
<tr>
<td><strong>EMPOWERMENT CENTER OF GREATER CLEVELAND</strong></td>
<td>Cuyahoga</td>
<td>5010 Euclid Ave. Ste. 100, Cleveland, OH 44115 <em>(216) 432-4770 <a href="http://www.encgcleveland.org">www.encgcleveland.org</a></em></td>
<td>More Information</td>
<td>Residents of Cuyahoga County. Restrictions apply for some programs.</td>
<td>Acts as an advocacy organization for low-income people. Educates and informs the public about the laws and regulations that impact low-income people. Works to stimulate personal development and to effect positive change for the benefit of low-income people. Provides outreach programs to connect eligible low-income people with the food stamp program and Ameritech telephone discounts.</td>
</tr>
<tr>
<td><strong>ENHANCEMENT MINISTRIES</strong></td>
<td>Cuyahoga</td>
<td>5246 Broadway Ave., Cleveland, OH 44127 <em>(216) 271-3650 <a href="http://www.enhancementministriesinc.org">www.enhancementministriesinc.org</a></em></td>
<td>More Information</td>
<td>Serves the city of Cleveland. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.</td>
<td>Provides weekly worship services, a food pantry, benefits screening, and a hot meal program.</td>
</tr>
<tr>
<td><strong>FAIRVIEW HOSPITAL</strong></td>
<td>All Counties</td>
<td>18110 Lorain Avenue, Cleveland, OH 44111 <em>(216) 676-7000</em></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td><strong>FAITH BAPTIST COMMUNITY CENTER</strong></td>
<td>Cuyahoga</td>
<td>2355 E 55th St., Cleveland, OH 44104 <em>(216) 881-8816 <a href="http://www.freehope.org">www.freehope.org</a></em></td>
<td>More Information</td>
<td>Adults 18 and older who are residents of the City of Cleveland.</td>
<td>Provides a wellness and medical clinic, a pregnancy clinic, a dental clinic, clothing, parenting skills classes for women with infants, basic computer classes, recreational opportunities and hot meals.</td>
</tr>
<tr>
<td><strong>FIRST CHOICE HOME HEALTH CARE SERVICES</strong></td>
<td>Cuyahoga, Lorain, Geauga, Lake, Medina</td>
<td>1457 W 137th St., Cleveland, OH 44107 <em>(860) 368-6216 <a href="http://www.firstchoiceohio.com">www.firstchoiceohio.com</a></em></td>
<td>More Information</td>
<td>18+</td>
<td>Non-emergency medical transportation</td>
</tr>
<tr>
<td><strong>FRAGILE X ALLIANCE OF OHIO</strong></td>
<td>Cuyahoga and Summit</td>
<td>970 Ridgecrest Dr., Solon, OH 44139 <em>(440) 919-2517 <a href="http://www.fragileohio.org">www.fragileohio.org</a></em></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides information, education and support to families and interested persons. Supports a Fragile X Syndrome clinic at Akron Children’s Hospital, and Works to find effective treatments for Fragile X Syndrome.</td>
</tr>
<tr>
<td><strong>FREE MEDICAL CLINIC OF GREATER CLEVELAND</strong></td>
<td>Cuyahoga</td>
<td>12301 Euclid Ave., Cleveland, OH 44106 <em>(216) 721-4010 <a href="http://www.trainwircleveland.org">www.trainwircleveland.org</a></em></td>
<td>More Information</td>
<td>Adults 18 and older</td>
<td>Provides medical and mental health care, and related services, for individuals who lack appropriate alternatives. Advocates for policy changes that make health care available for all.</td>
</tr>
<tr>
<td><strong>FREEDOM COVENANT CENTER</strong></td>
<td>Cuyahoga</td>
<td>3700 Kimman Rd., Cleveland, OH 44104 <em>(216) 341-2010</em></td>
<td>More Information</td>
<td>Must meet TEFAP (Emergency Food Assistance Program) income guidelines. May receive food once a month.</td>
<td>Offers clothing, a food pantry, and worship services.</td>
</tr>
<tr>
<td><strong>FREEDOM EMPOWERMENT YOUTHBUILD</strong></td>
<td>Cuyahoga</td>
<td>765 E 154th St., Cleveland, OH 44110 <em>(216) 451-4414 <a href="http://www.feyb.org">www.feyb.org</a></em></td>
<td>More Information</td>
<td>Ages 18-24 who are residents of Cuyahoga County.</td>
<td>Provides a job-training program where youth get supervision and training in construction skills while participating in community service by building needed housing. Training includes opportunities for leadership development, literacy skill building (tutoring for GED testing if needed), counseling, peer support, and life planning. A small stipend and job placement after completing the program also may be offered.</td>
</tr>
<tr>
<td><strong>FULL GOSPEL EVANGELISTIC CENTER</strong></td>
<td>Cuyahoga</td>
<td>2856 Martin Luther King Jr. Dr., Cleveland, OH 44104 <em>(216) 795-6800 ext. 115 myfullgospel.org</em></td>
<td>More Information</td>
<td>Serves residents of Cleveland. Must have an income that follows the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are based on 150% (1.5 times) of the Federal Poverty guidelines that were in effect on the previous Oct. 1st. Client can receive assistance once every 30 days.</td>
<td>Offers worship services and a food pantry.</td>
</tr>
<tr>
<td><strong>GEauga COUNTY JOB AND FAMILY SERVICES</strong></td>
<td>Geauga</td>
<td>12400 Ravenna Rd. Wellington H. Chapman Blvd., Chardon, OH 44024 <em>(440) 285-9454 <a href="http://www.geausgs.org">www.geausgs.org</a></em></td>
<td>More Information</td>
<td>Geauga County Residents</td>
<td>Government agency that promotes self-sufficiency and family stability by providing emergency financial assistance, employment services, child and adult protective services, child support services, Medicaid, food stamps, child development programming, and a wide variety of social services.</td>
</tr>
<tr>
<td>Organization/Provider</td>
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<tr>
<td>Geauga County Sheriff’s Office</td>
<td>Geauga</td>
<td>12350 Merritt Rd., Chardon, OH 44024</td>
<td>More Information</td>
<td>Geauga County Residents</td>
<td>Provides law enforcement and safety services for Geauga County.</td>
</tr>
<tr>
<td>Girl Scouts of North East Ohio</td>
<td>Cuyahoga and Summit</td>
<td>Masleholme, Ohio 44056-2156</td>
<td>More Information</td>
<td>Female youth Grades K-12</td>
<td>Provides programs that build girls of courage, confidence, and character, who make the world a better place.</td>
</tr>
<tr>
<td>Geauga County Serves</td>
<td>Geauga</td>
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<td>Low income Geauga County Residents</td>
<td>Provides services to low-income residents including anger management, counseling, parenting classes, an infant mortality reduction program, mental health workshops, and information and referral (including referral for food and clothing).</td>
</tr>
<tr>
<td>GIRL SCOUTS OF NORTH EAST OHIO</td>
<td>Cuyahoga and Summit</td>
<td>Masleholme, Ohio 44056-2156</td>
<td>More Information</td>
<td>Low income Geauga County Residents</td>
<td>Provides services to low-income residents including anger management, counseling, parenting classes, an infant mortality reduction program, mental health workshops, and information and referral (including referral for food and clothing).</td>
</tr>
<tr>
<td>Global Cleveland</td>
<td>Cuyahoga</td>
<td>200 Public Square Ste. 350, Huntington National Bank Bldg., Cleveland, OH 44114</td>
<td>More Information</td>
<td>Serves immigrant who are new to, or who are interested in relocating to the Greater Cleveland area.</td>
<td>Connects immigrants to various resources in the Greater Cleveland area. Provides housing search assistance as well as help with searching for employment. The Welcome Hub has the ability to match the newcomer with a volunteer of the same ethnicity or nationality who can guide the immigrant to various cultural and community resources as well as professional networking opportunities. Also provides pre-job guidance such as interviewing skills, resume help, etc.</td>
</tr>
<tr>
<td>God’s House of Prayer</td>
<td>Cuyahoga</td>
<td>2654 Woodhill Rd., Cleveland, OH 44104</td>
<td>More Information</td>
<td>Must reside in zip code 44104 with income at or below 100% federal poverty guidelines.</td>
<td>Provides worship services and a monthly food pantry.</td>
</tr>
<tr>
<td>Goodrich-Gannett Neighborhood Center</td>
<td>Cuyahoga</td>
<td>1400 E 55th St., Cleveland, OH 44103</td>
<td>More Information</td>
<td>Residents of the Goodrich/Fairland Park and St. Clair-Superior neighborhoods.</td>
<td>Offers a community center servicing seniors, youth, and families with social, educational, recreational and human services.</td>
</tr>
<tr>
<td>Goodwill Industries - Cleveland Office and E 55th St. Retail Store</td>
<td>Cuyahoga</td>
<td>2295 E 55th St., Cleveland, OH 44103</td>
<td>More Information</td>
<td>Adult residents of Cuyahoga County</td>
<td>Provides a wide range of employment and social services to people with physical and/or mental disabilities, people who are socially and/or economically disadvantaged, and people who are ex-offenders.</td>
</tr>
<tr>
<td>Greater Cleveland Habitat for Humanity</td>
<td>Cuyahoga</td>
<td>2110 W 110th St., Cleveland, OH 44102</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Seeks to eliminate substandard housing and revitalize neighborhoods by working to develop housing through private funding and volunteer labor for and with people in need.</td>
</tr>
<tr>
<td>Greater Cleveland Regional Transit Authority - Main Site</td>
<td>Cuyahoga</td>
<td>2321 W 6th St, Cleveland, OH 44113</td>
<td>More Information</td>
<td>Cuyahoga County residents</td>
<td>Operates a public transportation system with bus and rapid transit service. Provides service on nearly 100 routes with local and express service. Special Downtown Loop, Neighborhood Community Circulator and Paratransit service available. Primarily serves Cuyahoga County, but offers some connections to other counties. Mobility Specialists are also available off site at the Cuyahoga County Employment and Family Services Neighborhood Family Service Centers.</td>
</tr>
<tr>
<td>Guidestone - Cleveland Campus</td>
<td>Cuyahoga</td>
<td>3500 Carnegie Ave., Cleveland, OH 44115</td>
<td>More Information</td>
<td>Some restrictions apply but targets Northeast Ohio.</td>
<td>Provides job programs and mental health services.</td>
</tr>
<tr>
<td>Guidestone - Euclid Outpatient Counseling Center</td>
<td>Cuyahoga</td>
<td>323 Euclid Ave. Ste. 242, Euclid, OH 44123</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides individual, marital, and group counseling. Helps clients to deal with acute crises related to marital problems, grief, abuse, phobias, and depression. Also provides counseling for major psychiatric disorders such as: Schizophrenia, Bipolar Disorder, etc. Psychiatric care management may be included for those who require support in managing their symptoms or in accessing community services.</td>
</tr>
<tr>
<td>Hard Hatted Women</td>
<td>Cuyahoga</td>
<td>4415 Euclid Ave. Ste. 201, Cleveland, OH 44103</td>
<td>More Information</td>
<td>Women who wish to work in non-traditional fields, such as industrial work plumbing, carpentry, construction, manufacturing, police, firefighting, etc.</td>
<td>Provides listings of job openings for women seeking employment in non-traditional fields. Offers information sessions on the physical and educational requirements for particular jobs. Does not provide job placement. Also, provides services to female youth.</td>
</tr>
<tr>
<td>Help Me Grow of Cuyahoga County</td>
<td>Cuyahoga</td>
<td>8121 Quincy Ave. Ste. 8344, Cleveland, OH 44104</td>
<td>More Information</td>
<td>Disabled/underprivileged residents of Cuyahoga County</td>
<td>Provides information to families with young children who are in need of assistance.</td>
</tr>
<tr>
<td>Hilkreest Hospital</td>
<td>All Counties</td>
<td>2780 Mayfield Road, Mayfield Heights, Ohio 44124</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
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<tr>
<td>Organization/Provider</td>
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| Hunger Network of Greater Cleveland Bread of Life - Hunger Network Site | Cuyahoga | 6020 Carnegie Ave., Cleveland, OH 44110  
(216) 436-2000  
www.hungernetwork.org | More Information | Serves parts of ZIP codes 44101, 44104 and 44106 within the City of Cleveland. | Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need. |
| Hunger Network of Greater Cleveland Calvary Lutheran Church - Hunger Network Site | Cuyahoga | 1301 Euclid Ave., East Cleveland, OH 44112  
(216) 436-2000  
www.hungernetwork.org | More Information | Serves parts of 44112 and 44118 in the City of Cleveland, the Forest Hills and surrounding area of East Cleveland | Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need. |
| Hunger Network of Greater Cleveland Cory United Methodist Church - Hunger Network Site | Cuyahoga | 1127 E 50th St., Cleveland, OH 44108  
(216) 819-8555  
www.hungernetwork.org | More Information | Serves parts of ZIP codes 44106 and 44110 within the City of Cleveland and all of the City of Bratenahl (ZIP codes 44106 and 44110) | Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need. |
| Hunger Network of Greater Cleveland Three Stones Baptist Church - Hunger Network Site | Cuyahoga | 3782 Community College Ave., Cleveland, OH 44115  
(216) 436-2000  
www.hungernetwork.org | More Information | Serves part of zip code 44115 within the City of Cleveland. | Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need. |
| Hunger Network of Greater Cleveland University Settlement - Hunger Center - Hunger Network Site | Cuyahoga | 4800 Broadway Ave., Cleveland, OH 44127  
(216) 436-2000  
www.hungernetwork.org | More Information | Serves parts of ZIP codes 44105, 44125 and 44127 within the City of Cleveland. | Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need. |
| Huntington’s Disease Society of America - Northeast Ohio Chapter | Cuyahoga and Summit | 10175 Lumen Ln., Twinsburg, OH 44087  
(330) 988-6660  
www.hdwd.org/hdsy/ | More Information | Targeted to persons with Huntington’s disease and those at risk, as well as their families, friends and healthcare team | Provides Disease/Disability Information for Huntington’s Disease, Health Related Support Groups for Huntington’s Disease. |
| Inner City Living | Cuyahoga | 4133 E 1311, Cleveland, OH 44105  
(216) 288-4997  
www.innercityliving.net | More Information | Cuyahoga residents 14+ | Provides personal care, homemaker services and non-emergency transportation services for people with disabilities. |
| Juvenile Diabetes Research Foundation Northeast Ohio Chapter | All Counties | 6100 Rockside Woods Blvd. Ste. 445, Independence, OH 44131  
(216) 524-6000  
www.jdrfneo.org | More Information | No restrictions | Offers information and support groups, and support for type 1 diabetes research. |
| Key Career Place - Unified Technologies Center | Cuyahoga | 2415 Woodland Ave., Cleveland, OH 44115  
(216) 524-6000  
www.jdrfneo.org | More Information | No restrictions | Provides assistance with putting together effective job resumes, classes in resume-writing, interview practice, access to computers to update resumes, posting on an online computer job bank, help with career assessment, as well as services to employers looking for qualified applicants. |
| Kidney Foundation of Medina County | Medina | 232 Northland Dr., Medina City, OH 44256  
(216) 903-5340  
www.kidneyplace.info | More Information | Medina County residents | Provides assistance and education to persons with kidney disease and their families. Offers a nonprescription diabetic supply bank, helps arrange transportation for persons attending dialysis centers by scheduling taxi services or local transit services. |
| Lake County Job & Family Services | Lake | 277 Main Street, Painesville, OH 44077  
(440) 550-4000  
www.lakelakecounty.org | More Information | Serves Residents of Lake County | Lake County Job & Family Services assists families with a variety of needs via Income Maintenance Programs, Children & Adult Protective Services, Public Employment and Training Services and Child Support Enforcement Programs. |
| Lakewood Hospital | All Counties | 14519 Detroit Road, Lakewood, Ohio 44107  
(216) 521-4300  
| Lesbian, Gay, Bisexual, Transgender Community Center of Greater Cleveland | Cuyahoga | 6000 Detroit Ave. Cleveland, OH 44102  
(216) 851-5428  
| Louis Stokes Cleveland VA Medical Center - Wade Park Campus | Cuyahoga | 10701 East Blvd., Cleveland, OH 44106  
(216) 791-3800  
www.va.gov | More Information | Adults 18 and older who served in active military, naval or air service and were discharged or released under conditions other than dishonorable. | Provides primary and preventive health care, dental care and mental health and social services. |
| Lutheran Hospital | All Counties | 1730 West 26th Street, Cleveland, Ohio 44113  
(216) 966-4300  
| Lutheran Metropolitan Ministry | Cuyahoga | 1468 W 25th St., Cleveland, OH 44113  
(216) 966-2715  
www.lutheranmetro.org | More Information | No restrictions for most services. | Plans, develops and coordinates social services to empower people to meet cultural, physical, social, emotional and spiritual needs. Focuses on the needs of adults dealing with the criminal justice system, disabilities, long-term care, homelessness and at-risk youth. Provides services to caregivers. Affiliated programs include: 2100 Lakeline Shelter; Adult Guardianship Services, Community Re-Entry, Support to At-Risk Teens (START), and Maximum Accessible Housing of Ohio. |
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<th>Organization/Provider</th>
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<tr>
<td>MARYMOUNT HOSPITAL</td>
<td>All Counties</td>
<td>12100 McCracken Road, Garfield Heights, Ohio 44125 <em>(216) 581-3000</em> <a href="http://www.marymount.org">www.marymount.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td>MEDINA COUNTY ALCOHOL AND DRUG ADDICTION AND MENTAL HEALTH BOARD</td>
<td>Medina</td>
<td>246 Northland Dr., Medina City, OH 44256 <em>(330) 723-9642</em></td>
<td>More Information</td>
<td>Medina County residents</td>
<td>Plans, coordinates, funds and monitors public mental health, alcohol and drug addiction services for Medina County residents. Ensures care for the needs of severely mentally disabled adults and emotionally disturbed children. Allocates funds received from Federal, State and local sources to appropriate agencies. Monitors, evaluates, identifies and fills gaps in these services.</td>
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<tr>
<td>MEDINA COUNTY BOARD OF DEVELOPMENTAL DISABILITIES</td>
<td>Medina</td>
<td>4931 Windfall Rd., Granger Twp., OH 44256 <em>(330) 725-7751</em> <a href="http://www.mcdld.org">www.mcdld.org</a></td>
<td>More Information</td>
<td>Medina County residents with developmental disabilities and their families</td>
<td>Provides case management, transportation, educational programs, residential assistance, physical, occupational and speech therapy, employment training/placement and recreational programming.</td>
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<tr>
<td>MEDINA COUNTY FAMILY FIRST COUNCIL</td>
<td>Medina</td>
<td>232 Northland Dr., Medina City, OH 44256 <em>(330) 784-8880</em> <a href="http://www.familyfirstmedina.org">www.familyfirstmedina.org</a></td>
<td>More Information</td>
<td>Medina County Residents</td>
<td>Serves as a facilitator of preventative, comprehensive, community-based family services for residents of all ages.</td>
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<tr>
<td>MEDINA COUNTY HEALTH DEPARTMENT</td>
<td>Medina</td>
<td>4800 Ledgewood Dr., Medina Twp., OH 44256 <em>(330) 723-9688</em> <a href="http://www.medinahealth.org">www.medinahealth.org</a></td>
<td>More Information</td>
<td>Medina County Residents</td>
<td>Provides non-emergency primary and preventive care to residents of all ages including women's health care. Offers the Women, Infants and Children's nutrition program (WIC), dental clinics, health education, car seat safety checks.</td>
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<tr>
<td>MEDINA COUNTY JOB AND FAMILY SERVICES</td>
<td>Medina</td>
<td>232 Northland Dr., Medina City, OH 44256 <em>(330) 722-9300</em> <a href="http://www.mcjfs.us">www.mcjfs.us</a></td>
<td>More Information</td>
<td>Medina County Residents</td>
<td>Provides protective and supportive services to families with children and elderly through Children Services and Social Services divisions. Provides food assistance, cash assistance, medical assistance and emergency assistance through the Eligibility Division. Offers support in transportation, child care and child care provider certification through.</td>
</tr>
<tr>
<td>MEDINA CREATIVE ACCESSIBILITY</td>
<td>Medina</td>
<td>2110 Hathaway Dr., Brunswick City, OH 44212 <em>(330) 202-2113</em> <a href="http://www.medinaaccessivehousing.com">www.medinaaccessivehousing.com</a></td>
<td>More Information</td>
<td>Adults in Medina County with developmental disabilities</td>
<td>Provides life skills training and vocational training for adults with developmental disabilities. Additionally will provide this training on-site to special needs classrooms within the county. Also offer services for providers.</td>
</tr>
<tr>
<td>MEDINA HOSPITAL</td>
<td>All Counties</td>
<td>1600 E. Washington Street, Medina, Ohio 44256 <em>(330) 725-1200</em> <a href="http://www.clevelandclinic.org">www.clevelandclinic.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td>MEDINAWORKS</td>
<td>Medina</td>
<td>3721 Pearl Rd., Medina City, OH 44256 <em>(330) 723-9675</em> <a href="http://www.medinaworks.com">www.medinaworks.com</a></td>
<td>More Information</td>
<td>Medina County residents</td>
<td>Provides various programs and services for job seekers and employers in Medina County area.</td>
</tr>
<tr>
<td>MEDINAPRESS</td>
<td>Cuyahoga</td>
<td>11512 Superior Ave., Cleveland, OH 44106 <em>(216) 795-1700</em> <a href="http://www.medinapressworks.com">www.medinapressworks.com</a></td>
<td>More Information</td>
<td>Cuyahoga County residents</td>
<td>Provides medical transportation for individuals.</td>
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</table>
| MENTAL HEALTH SERVICES                                   | Cuyahoga      | 1744 Payne Ave., Cleveland, OH 44114 *(216) 623-6055 Voice www.nhsiv.org             | More Information     | Cuyahoga County residents | Some programs restricted to residents already receiving county assistance. Provides community support services to homeless persons who have a severe mental disability. Offers psychiatric assessment and treatment. Provides 24-hour crisis stabilization for adults and children in psychiatric crisis. Provides mental health information and referral and suicide prevention services to all Cuyahoga County residents. Provides contracted services for the "Children Who Witness Violence Program."
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<tr>
<td>METROHEALTH MEDICAL CENTER - BUCKEYE HEALTH CENTER</td>
<td>Cuyahoga</td>
<td>2815 E 116th St., Cleveland, OH 44120</td>
<td>(216) 957-4800</td>
<td>More Information</td>
<td>No restrictions Provides primary and preventive care including: Internal Medicine, Pediatrics, and Women's Health/Contraception and some mental health services. Nutrition services and lead poisoning screening are available. Specialty services, pharmacy, and facilities for lab tests, x-rays, and mammograms are available for registered patients. Multi-disciplinary team of physicians, nurses, social workers, dietitians, and medical specialists. Specialties available vary with site.</td>
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<tr>
<td>METROHEALTH MEDICAL CENTER - J. GLEN SMITH HEALTH CENTER</td>
<td>Cuyahoga</td>
<td>11100 Saint Clair Ave., Cleveland, OH 44108</td>
<td>(216) 249-3800</td>
<td>More Information</td>
<td>No restrictions Provides primary and preventive health care.</td>
</tr>
<tr>
<td>METROHEALTH MEDICAL CENTER - LEE-HARVARD HEALTH CENTER</td>
<td>Cuyahoga</td>
<td>4071 Lee Road, Cleveland, OH 44128</td>
<td>(216) 957-1200</td>
<td>More Information</td>
<td>No restrictions Provides primary and preventive care.</td>
</tr>
<tr>
<td>METROHEALTH MEDICAL CENTER - Lgbt Pride Clinic</td>
<td>Cuyahoga</td>
<td>4242 Lorain Ave., Cleveland, OH 44113</td>
<td>(216) 951-9999</td>
<td>More Information</td>
<td>Targets the lesbian, gay, bisexual and transgender community Provides primary and preventive care.</td>
</tr>
<tr>
<td>METROHEALTH MEDICAL CENTER - Strongsville Health Center</td>
<td>Cuyahoga</td>
<td>14000 Pearl Road, Strongsville, OH 44136</td>
<td>(440) 238-2124</td>
<td>More Information</td>
<td>No restrictions Provides primary and preventive care.</td>
</tr>
<tr>
<td>METROHEALTH MEDICAL CENTER - West Park Health Center</td>
<td>Cuyahoga</td>
<td>1838 West 150th St., Cleveland, OH 44111</td>
<td>(216) 957-5000</td>
<td>More Information</td>
<td>No restrictions Provides primary and preventive care.</td>
</tr>
<tr>
<td>National Kidney Foundation Serving Ohio Division Office</td>
<td>All Counties</td>
<td>2800 Corporate Exchange Dr., Ste. 202, Columbus, OH 43231</td>
<td>(614) 882-6184</td>
<td>More Information</td>
<td>Provides services to help prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by kidney disease and transplantation.</td>
</tr>
<tr>
<td>National Multiple Sclerosis Society - Ohio Buckeye Chapter</td>
<td>Cuyahoga</td>
<td>6155 Rockside Rd. Ste. 202, Independence, OH 44131</td>
<td>(216) 882-9184</td>
<td>More Information</td>
<td>People with MS and their families Provides funding for research that will lead to the cause, treatment and cure of Multiple Sclerosis (MS). Offers numerous programs that improve the quality of life for people with MS and their families.</td>
</tr>
<tr>
<td>National Stuttering Association - Cleveland Chapter - East Side</td>
<td>All Counties</td>
<td>(Confidential address)</td>
<td>(216) 882-9184</td>
<td>More Information</td>
<td>People who stutter, their families, children, and professionals who work with this population Provides Information, research, workshops, materials (books, tapes, etc.), support groups. Main local chapter activity is support group.</td>
</tr>
<tr>
<td>New Sardis Primitive Baptist Church</td>
<td>Cuyahoga</td>
<td>3474 E 374th St., Cleveland, OH 44120</td>
<td>(216) 921-1912</td>
<td>More Information</td>
<td>Must be in need. Clients can receive assistance as often as needed Provides worship services and a food pantry.</td>
</tr>
<tr>
<td>North Coast Health Ministry - Main Site</td>
<td>Cuyahoga, Lorain</td>
<td>16110 Detroit Ave. Lakewood, OH 44107</td>
<td>(216) 228-7878</td>
<td>More Information</td>
<td>No restriction, Low-income, Underserved/Multicultural Medical services to low-income, uninsured individuals. Offers primary care, including regular check-ups/preventive care, chronic disease management, women's health and pediatrics; social work services and referrals for social services; and free/discounted prescriptions. Assists with paperwork for patient assistance programs.</td>
</tr>
<tr>
<td>Northeast Ohio AreaWide Coordinating Agency</td>
<td>Cuyahoga</td>
<td>1299 Superior Ave., Cleveland, OH 44114</td>
<td>(216) 825-3533</td>
<td>More Information</td>
<td>Adults 18+ in Cuyahoga County Offers a ride matching service to assist commuters with forming car or van pools to work. Provides a list of other drivers/idles in the vicinity. Clients make the arrangements for car pools with others on the list. For those persons in the program, will provide reimbursement of 80% of the cost of getting home (cab, rental car, etc.) in cases of an emergency or a missed ride home, up to a maximum of $60.</td>
</tr>
<tr>
<td>Northeast Ohio Coalition for the Homeless</td>
<td>Cuyahoga</td>
<td>1621 Perkins Ave. 3A-3 Cleveland, OH 44114</td>
<td>(216) 432-0540</td>
<td>More Information</td>
<td>Homeless Functions as a body of homeless and formerly homeless persons, public, private and nonprofit organizations, and individuals whose goal is to organize and empower homeless and at-risk persons through public education, advocacy, and the promotion of nurturing environments. Annually produces a comprehensive list of shelters, meal sites, public health facilities, legal services, and other service providers in Cuyahoga County which assist the homeless in emergency situations.</td>
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<tr>
<td>Northeast Ohio Hydrocephalus Support Group at Cleveland Clinic - Independence Family Health Center</td>
<td>All Counties</td>
<td>5001 Rockefeller Rd. Crown Centre II, Independence, OH 44131</td>
<td>(216) 444-9523</td>
<td>More Information</td>
<td>anyone affected by the condition of hydrocephalus, including patients, parents, spouses, etc. Provides Disease/Disability Information for Hydrocephalus, Health Related Support Groups for Hydrocephalus.</td>
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<td><a href="http://www.neonhealth.org">www.neonhealth.org</a></td>
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<tr>
<td>NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON)</td>
<td>Cuyahoga</td>
<td>15201 Euclid Ave., East Cleveland, OH 44112 *(216) 541-5600</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary care. Behavioral health services offered to primary care clients.</td>
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<td><a href="http://www.neonhealth.org">www.neonhealth.org</a></td>
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<tr>
<td>NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON)</td>
<td>Cuyahoga</td>
<td>13050 Miles Ave., Cleveland, OH 44105 *(216) 751-1010</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care. Behavioral health services offered to primary care clients.</td>
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<td><a href="http://www.neonhealth.org">www.neonhealth.org</a></td>
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<td>NORTHERN OHIO HEMOPHILIA FOUNDATION</td>
<td>Cuyahoga and Summit</td>
<td>4807 Rockside Rd. Ste. 380, Independence, OH 44131 *(800) 554-4366</td>
<td>More Information</td>
<td>Residents with bleeding disorders</td>
<td>Provides enhancement to the quality of life for people with genetic bleeding disorders and their families through advocacy, education, research and other constituency services. Services include: information/referral, counseling to deal with the diagnosis, medical alert bracelets, educational workshops and seminars, social activities, camp and educational scholarships, and a quarterly newsletter.</td>
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<td><a href="http://www.nohf.org">www.nohf.org</a></td>
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<tr>
<td>OLIVET INSTITUTIONAL BAPTIST CHURCH</td>
<td>Cuyahoga</td>
<td>6712 Quincy Ave., Cleveland, OH 44106 *(216) 721-1058</td>
<td>More Information</td>
<td>Targets immediate neighborhood</td>
<td>Promotes best practices and effective violence prevention programs through collaborations with public and private partners.</td>
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<td><a href="http://www.obi.org">www.obi.org</a></td>
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<td>PARTNERSHIP FOR A SAFER CLEVELAND</td>
<td>Cuyahoga</td>
<td>2130 E 140th St., Cleveland, OH 44115 *(216) 723-1328</td>
<td>More Information</td>
<td>Serves teachers, administrators, community groups, law enforcement, and parents in Cuyahoga County. Service is targeted to the first-ring suburban.</td>
<td>Provides numerous social service and health-related programs as well as opportunities for Christian worship and education.</td>
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<td><a href="http://www.safecleveland.org">www.safecleveland.org</a></td>
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<td>PASSAGES</td>
<td>Cuyahoga</td>
<td>3613 Perkins Ave. Ste. 4E, Cleveland, OH 44114 *(216) 851-6776</td>
<td>More Information</td>
<td>Residents of Cuyahoga County. Targets offenders and their families.</td>
<td>Provides an adult diversion program, transportation for families visiting their relatives at a correctional facility, employment assistance for ex-offenders, and an overnight camp for fathers and their children.</td>
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<td><a href="http://www.passages-oh.org">www.passages-oh.org</a></td>
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<tr>
<td>PEACE IN THE HOOD</td>
<td>Cuyahoga</td>
<td>33512 Kimpton Rd., Cleveland, OH 44120 *(216) 283-5434</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides gang and violence prevention programs for youth that stress personal responsibility, empowerment, and self-sufficiency. Services include an after-school program with arts, youth business activities, and Rites of Passage programming as well as homework help. Also offers mentoring for youth, training in violence prevention for the community and other activities that promote neighborhood harmony.</td>
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<td><a href="http://www.peacheve.org">www.peacheve.org</a></td>
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<tr>
<td>PLANET MEDICAL TRANSPORTATION</td>
<td>All Counties</td>
<td>P.O. Box 18215 Cleveland Heights, OH 44118 *(216) 381-5858</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides medical transportation and translation services (fee for services).</td>
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<td><a href="http://www.planetmedical.com">www.planetmedical.com</a></td>
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<tr>
<td>PLANNED PARENTHOOD OF NORTHEAST OHIO - CLEVELAND HEALTH CENTER</td>
<td>Cuyahoga</td>
<td>7997 East Ave., Cleveland, OH 44103 *(216) 851-3880</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care. Offers birth control education and services. Provides all available methods of contraception, including emergency. Offers screening for a variety of conditions. Provides vaccinations against human papilloma virus (HPV), the virus that causes cervical cancer.</td>
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<td><a href="http://www.ppnoeo.org">www.ppnoeo.org</a></td>
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<tr>
<td>POEM MATERNIAL MENTAL HEALTH ALLIANCE - CLEVELAND</td>
<td>Cuyahoga and Summit</td>
<td>Confidential address *(216) 570-0802</td>
<td>More Information</td>
<td>Targets new and expectant mothers who are (or feel that they may be) experiencing mental health problems due to pregnancy or childbirth.</td>
<td>Provides Therapy Referrals for Perinatal/Postpartum Depression, Physician Referrals for Perinatal/Postpartum Depression, Disease/Disability Information for Mental Illness/Emotional Disabilities and Perinatal/Postpartum Depression, Mental Health Related Support Groups for Perinatal/Postpartum Depression.</td>
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<td><a href="http://www.poemonline.org">www.poemonline.org</a></td>
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<tr>
<td>POLICY MATTERS OHIO</td>
<td>Cuyahoga</td>
<td>3631 Perkins Ave. Suite 4C-East, Cleveland, OH 44114 *(216) 361-9803</td>
<td>More Information</td>
<td>Cuyahoga County residents.</td>
<td>Provides research on economics and work-related policy issues that affect low and middle-income Ohioans. Produces reports, offers speakers, and contacts media with report findings. Oversees the Cleveland SAVES program, which helps individuals save and make personal financial goals for their funds.</td>
</tr>
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<td><a href="http://www.policymattersohio.org">www.policymattersohio.org</a></td>
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<tr>
<td>PROVIDE A RIDE</td>
<td>Summit and Cuyahoga</td>
<td>4259 Camwood Parkway, Cleveland, OH 44128 *(216) 475-1001</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides Disability Related Transportation, General Paratransit/Community Ride Programs, Medical Appointments Transportation, Senior Ride Programs.</td>
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<td><a href="http://www.provideakite.com">www.provideakite.com</a></td>
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<tr>
<td>Organization/Provider</td>
<td>Counties Served</td>
<td>Contact Information</td>
<td>Internet Information</td>
<td>Population Served</td>
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<tr>
<td>RECOVERY RESOURCES</td>
<td>Cuyahoga</td>
<td>1831 Chester Avenue, Cleveland, OH 44114</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides treatment services for people experiencing alcohol, drug and mental health difficulties. Offers diagnostic assessment for mental health and chemical dependency, psychiatry, individual and group counseling, and substance abuse treatment, prevention and education.</td>
</tr>
<tr>
<td>RISING ABOVE INITIATIVE</td>
<td>Cuyahoga</td>
<td>5611 Perkins Ave. Ste. 3C, Cleveland, OH 44114</td>
<td>More Information</td>
<td>Serves fathers ages 18 and over.</td>
<td>Provides a program where fathers are offered career counseling, job-readiness training, life skills and personal development. Job placement may also be available upon successful completion of the program.</td>
</tr>
<tr>
<td>SALVATION ARMY - THE</td>
<td>Cuyahoga</td>
<td>2907 E 22nd St., Cleveland, OH 44115</td>
<td>More Information</td>
<td>Cuyahoga County Residents</td>
<td>Provides a variety of social services to address the needs of all segments of the community. Services include assistance for basic needs, substance abuse treatment, counseling programs, homeless shelters, thrift stores as well as social, recreational, and educational services for individuals and families.</td>
</tr>
<tr>
<td>SALVATION ARMY - THE</td>
<td>Cuyahoga</td>
<td>6201 Hough Ave., Cleveland, OH 44103</td>
<td>More Information</td>
<td>Residents of 44030, 44104, 44114</td>
<td>Provides a variety of social services and activities to serve the needs of the community.</td>
</tr>
<tr>
<td>SALVATION ARMY - THE</td>
<td>Cuyahoga</td>
<td>4137 E 55th St., Cleveland, OH 44105</td>
<td>More Information</td>
<td>Residents of 44030, 44104, 44114</td>
<td>Provides a variety of social services and activities for the community.</td>
</tr>
<tr>
<td>SALVATION ARMY - THE</td>
<td>Cuyahoga</td>
<td>3705 Superior Ave., Cleveland, OH 44106</td>
<td>More Information</td>
<td>Residents of 44030, 44104, 44114</td>
<td>Provides a variety of social services and activities to serve the needs of the community.</td>
</tr>
<tr>
<td>SALVATION ARMY, THE - TEMPLE CORPS COMMUNITY CENTER</td>
<td>Cuyahoga</td>
<td>1725 Greenwood Ave., Cleveland, OH 44129</td>
<td>More Information</td>
<td>Residents of 44030, 44104, 44114</td>
<td>Provides assistance, information, and referrals for needed social services, summer camp, tutoring and recreational/sporting activities for youth.</td>
</tr>
<tr>
<td>SHC / THE ARC</td>
<td>Medina</td>
<td>4233 Paradise Rd., Sheffield, OH 44731</td>
<td>More Information</td>
<td>Medina County residents with mental and physical disabilities</td>
<td>Provides advocacy, community support, education, recreation, transportation subsidy and residential services. Provides materials, equipment loan, catalog and toy lending library through the Resource Center. Serves as Medina County Chapter of The Arc.</td>
</tr>
<tr>
<td>SOUTH POINT HOSPITAL</td>
<td>All Counties</td>
<td>20000 Harvard Rd, Warrensville Heights, Ohio 44123</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td>SOUTHWEST GENERAL HEALTH CENTER</td>
<td>All Counties</td>
<td>18507 Bagley Road, Middleburg Heights, OH 44130</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td>ST. JOHN MEDICAL CENTER</td>
<td>All Counties</td>
<td>29000 Center Ridge Rd., Westlake, OH 44145</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td>ST. VINCENT CHARITY MEDICAL CENTER - CHURCH SQUARE FAMILY HEALTH CENTER</td>
<td>Cuyahoga</td>
<td>7653 Euclid Ave., Cleveland, OH 44103</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides internal medicine, pediatrics primary care, and basic women's healthcare services.</td>
</tr>
<tr>
<td>STARTING POINT FOR CHILD CARE AND EARLY EDUCATION</td>
<td>Cuyahoga</td>
<td>4600 Euclid Ave. Ste. 500, Cleveland, OH 44103</td>
<td>More Information</td>
<td>Residents of Cuyahoga County.</td>
<td>Offers a wide array of services designed to link families to child care services and out-of-school time activities, increase the supply of child care providers, improve the quality of child care, stimulate early education alternatives, and address child care and early education issues within the community.</td>
</tr>
<tr>
<td>SUMMIT COUNTY CHILDRENS SERVICES</td>
<td>Summit</td>
<td>284 South Arlington Street, Akron, OH 44306</td>
<td>More Information</td>
<td>Residents of Summit County</td>
<td>Provides children services, parent education.</td>
</tr>
<tr>
<td>SUMMIT COUNTY HEALTH DISTRICT</td>
<td>Summit</td>
<td>1100 Graham Road Circle, Stow, OH 44224-2992</td>
<td>More Information</td>
<td>All residents of Summit County</td>
<td>Coordinates Access to Care, a volunteer-based health care referral system that matches eligible uninsured persons with a primary care physician who will provide regular care and referrals for specialty and other medical care services, including limited pharmaceutical assistance, Primary, Preventive and Dental health care.</td>
</tr>
<tr>
<td>THE HEALTHCARE CENTER AT SAINT LUXE’S POINTE</td>
<td>Cuyahoga</td>
<td>21201 Shaker Blvd., Cleveland, OH 44104</td>
<td>More Information</td>
<td>Adults 18 and older</td>
<td>Provides primary care clinics for adults every weekday afternoon, and specialty clinics in the morning. Specialty clinics are available in Cardiology, Infectious Disease, Renal, and Gastroenterology.</td>
</tr>
<tr>
<td>Organization/Provider</td>
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<tr>
<td>TOWARDS EMPLOYMENT</td>
<td>Cuyahoga</td>
<td>1255 Euclid Ave. Ste. 300, Cleveland, OH 44115</td>
<td>More Information</td>
<td>Adult residents of Cuyahoga County with low income, including those with a criminal history</td>
<td>Provides job readiness training, placement, and retention services. Works with employers to develop job placement opportunities. Also provides help with removing barriers that might interfere with individuals’ finding and keeping jobs.</td>
</tr>
<tr>
<td><strong>TOWARDS EMPLOYMENT AT NORTH STAR NEIGHBORHOOD RE-ENTRY RESOURCE CENTER</strong></td>
<td>Cuyahoga</td>
<td>1834 E 55th St., Cleveland, OH 44103</td>
<td>More Information</td>
<td>Aged 18+ who are residents of Cuyahoga County and who have been released from incarceration.</td>
<td>Provides an opportunity for re-offenders to work with employment transition specialists to search for jobs, get referrals to services, and discuss any changes they might need to make gain employment.</td>
</tr>
<tr>
<td>TRI-COUNTY TRANSPORTATION</td>
<td>Cuyahoga and Lake</td>
<td>(Confidential address)</td>
<td>More Information</td>
<td>Cuyahoga and Lake residents receiving Medicaid</td>
<td>Provides door-to-door non-emergency transportation to medical appointments. Uses a wheelchair-accessible van.</td>
</tr>
<tr>
<td>UNITED STATES DEPARTMENT OF JUSTICE FEDERAL BUREAU OF INVESTIGATION - CLEVELAND OFFICE</td>
<td>Cuyahoga</td>
<td>1951 Lakeside Ave., Cleveland, OH 44114</td>
<td>More Information</td>
<td>Cuyahoga County residents</td>
<td>Provides reporting and investigation of violations of United States federal statutes in a number of areas, including anti-terrorism (domestic/international) activities. Also investigates mortgage fraud (including documents—includes false property appraisals, false statements regarding income and other personal facts, etc. when applying for a home loan), kidnapping, bank robberies, Internet crime, organized crime, hate crimes, and public corruption. Mortgage fraud investigation is part of a task force with the county prosecutor and other law enforcement officials. Internet crime is any illegal activity involving one or more components of the Internet (chat rooms, web sites, and/or e-mail) that is conducted for financial gain or other purposes.</td>
</tr>
<tr>
<td>UNITED WAY OF GREATER CLEVELAND</td>
<td>Cuyahoga</td>
<td>1331 Euclid Ave., Cleveland, OH 44115-1819</td>
<td>More Information</td>
<td>No restrictions.</td>
<td>Operates as a private sector agency that builds partnerships, conducts research into community needs, engages in fund raising, and budgets, plans, and allocates funds to various health and human service providers. Develops partnerships with agencies, businesses, government, foundations and others to improve services to the community and increase awareness of these services. Operates the Volunteer Center which connects volunteers to area organizations. Provides information about and referrals to health and human services.</td>
</tr>
<tr>
<td>UNITED WAY OF MEDINA COUNTY</td>
<td>Medina</td>
<td>2573 Medina Rd., Medina City, OH 44256</td>
<td>More Information</td>
<td>Medina County residents</td>
<td>Operates as a private sector agency that builds partnerships, conducts research into community needs, engages in fund raising, and budgets, plans, and allocates funds to various health and human service providers. Develops partnerships with agencies, businesses, government, foundations and others to improve services to the community and increase awareness of these services. Operates the Volunteer Center which connects volunteers to area organizations. Provides information about and referrals to health and human services.</td>
</tr>
<tr>
<td>UNITED WAY OF PORTAGE COUNTY</td>
<td>Portage</td>
<td>PO Box 845, Ravenna, OH 44266-0845</td>
<td>More Information</td>
<td>Portage County residents</td>
<td>Operates as a private sector agency that builds partnerships, conducts research into community needs, engages in fund raising, and budgets, plans, and allocates funds to various health and human service providers. Develops partnerships with agencies, businesses, government, foundations and others to improve services to the community and increase awareness of these services. Operates the Volunteer Center which connects volunteers to area organizations. Provides information about and referrals to health and human services.</td>
</tr>
<tr>
<td>UNIVERSITY HEIGHTS COMMUNITY GARDENING</td>
<td>Cuyahoga</td>
<td>Taylor Road Learning Garden, 2300 Warrensville Center Road, University Heights, Ohio 44118</td>
<td>More Information</td>
<td>No restrictions.</td>
<td>Residents can participate in gardening activities and harvest fresh produce year-round.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - CONCORD HEALTH CENTER</td>
<td>All Counties</td>
<td>7500 Auburn Road, Concord Twp., OH 44077</td>
<td>More Information</td>
<td>No restrictions.</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - AHUJA MEDICAL CENTER</td>
<td>All Counties</td>
<td>3959 Richmond Road, Beachwood, OH 44122</td>
<td>More Information</td>
<td>No restrictions.</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - AURORA HEALTH CENTER</td>
<td>All Counties</td>
<td>55 N. Chillicothe Road, Aurora, OH 44202</td>
<td>More Information</td>
<td>No restrictions.</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>Organization/Provider</td>
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<tr>
<td>UNIVERSITY HOSPITALS - BAINBRIDGE HEALTH CENTER</td>
<td>All Counties</td>
<td>8185 East Washington Street, Chagrin Falls, OH 44023  (440) 543-3371</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - BEDFORD MEDICAL CENTER</td>
<td>All Counties</td>
<td>48 Briar Avenue, Bedford, OH 44146  (440) 735-3800</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - CHAGrin HIGHLANDS HEALTH CENTER</td>
<td>All Counties</td>
<td>3909 Orange Place, Orange Village, OH 44122  (216) 896-1700</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - CHESTERLAND HEALTH CENTER</td>
<td>All Counties</td>
<td>8055 Mayfield Road, Chesterland, OH 44026  (440) 423-5945</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - CONNEAUT MEDICAL CENTER</td>
<td>All Counties</td>
<td>158 West Main Road, Conneaut, OH 44030  (440) 593-3131</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - GENEVA MEDICAL CENTER</td>
<td>All Counties</td>
<td>670 West Main Street, Geneva, OH 44041  (440) 466-1141</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - LANDERBROOK HEALTH CENTER</td>
<td>All Counties</td>
<td>5810 Landerbrook Drive, Mayfield Heights, OH 44124  (440) 646-2626</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - MACDONALD WOMEN'S HOSPITAL</td>
<td>All Counties</td>
<td>11100 Euclid Avenue, Cleveland, OH 44106  (216) 844-3951</td>
<td>More Information</td>
<td>Women</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - MADISON HEALTH CENTER</td>
<td>All Counties</td>
<td>701 North Lake Street, Madison, OH 44057  (440) 428-7513</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - MAINTA HEALTH CENTER</td>
<td>All Counties</td>
<td>10803 Main Street, Mantua, OH 44255  (330) 274-2000</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - MAYFIELD VILLAGE HEALTH CENTER</td>
<td>All Counties</td>
<td>300 Som Center Road, Mayfield Heights, OH 44143  (440) 844-2273</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - MEDINA HEALTH CENTER</td>
<td>All Counties</td>
<td>4001 Curndell Drive, Medina, OH 44256  (330) 721-8517</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - MENTOR HEALTH CENTER</td>
<td>All Counties</td>
<td>9001 Mentor Avenue, Mentor, OH 44060  (440) 355-0800</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary, preventive and urgent care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - OTIS MOSS JR. HEALTH CENTER</td>
<td>All Counties</td>
<td>8819 Quincy Ave., Cleveland, OH 44106  (216) 732-2177</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - RICHMOND MEDICAL CENTER</td>
<td>All Counties</td>
<td>27100 Chardon Road, Richmond Heights, OH 44143  (440) 585-8000</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - ROCK CREEK HEALTH CENTER</td>
<td>All Counties</td>
<td>13303 South Main Street, Rock Creek, OH 44084  (440) 563-5221</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - SEIDMAN CANCER CENTER</td>
<td>All Counties</td>
<td>11100 Euclid Avenue, Cleveland, OH 44106  (216) 844-3951</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - SHARON HEALTH CENTER</td>
<td>All Counties</td>
<td>5133 Ridge Road, Wadsworth, OH 44281  (330) 844-2273</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
<tr>
<td>UNIVERSITY HOSPITALS - SUBURBAN HEALTH CENTER</td>
<td>All Counties</td>
<td>1611 South Green Road, South Euclid, OH 44121  (216) 382-5492</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides primary and preventive care.</td>
</tr>
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<td>Organization/Provider</td>
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| UNIVERSITY HOSPITALS - TWINSBURG HEALTH CENTER | All Counties | 8819 Commons Blvd., Twinsburg, OH 44087  
+1(330) 836-8600  
| UNIVERSITY HOSPITALS - UH FASTCARE AT BOWDON GIANT EAGLE | All Counties | 551 Center Street, Chardon, OH 44024  
+1(440) 379-0541  
www.uhospitals.org | More Information | No restrictions | Provides care relating to common illnesses. Facility is staffed by a Family Nurse Practitioner. Cases beyond scope of facility are referred to a primary care physician, urgent care center or emergency room. |
| UNIVERSITY HOSPITALS - UH FASTCARE AT LEGACY VILLAGE GIANT EAGLE | All Counties | 21205 Cedar Rd., Lyndhurst, OH 44124  
+1(216) 382-5005  
www.uhospitals.org | More Information | No restrictions | Provides care relating to common illnesses. Facility is staffed by a Family Nurse Practitioner. Cases beyond scope of facility are referred to a primary care physician, urgent care center or emergency room. |
| UNIVERSITY HOSPITALS - UH FASTCARE AT MILLDOUGHS COMMONS GIANT EAGLE | All Counties | 30475 Euclid Avenue, Willoughby, OH 44094  
+1(440) 269-7509  
www.uhospitals.org | More Information | No restrictions | Provides care relating to common illnesses. Facility is staffed by a Family Nurse Practitioner. Cases beyond scope of facility are referred to a primary care physician, urgent care center or emergency room. |
| UNIVERSITY HOSPITALS - WESTLAKE HEALTH CENTER | All Counties | 960 Clague Road, Westlake, OH 44145  
+1(440) 250-2200  
| UNIVERSITY HOSPITALS - ZEEBA SURGERY CENTER | All Counties | 29017 Cedar Road, Lyndhurst, OH 44124  
+1(440) 480-8800  
| UNIVERSITY HOSPITALS CASE MEDICAL CENTER - MAIN SITE | Cuyahoga 11100 Euclid Ave., Cleveland, OH 44106  
+1(216) 844-8987  
| UNIVERSITY HOSPITALS CASE MEDICAL CENTER - OTIS MOSS, JR. | Cuyahoga 8819 Quincy Ave., Cleveland, OH 44106  
+1(216) 721-2177  
| UNIVERSITY HOSPITALS CASE MEDICAL CENTER - PRIMARY CARE CLINIC AT ELIZA BRYANT VILLAGE | Cuyahoga 7201 Wade Park Ave., Cleveland, OH 44105  
+1(216) 844-5842  
www.uhospitals.org | More Information | Serves frail, homebound adults age 18 and older with severe mobility issues or who live in an area where public transportation has been discontinued or reduced drastically. Will also serve those who have significant memory loss issues. | Provides primary, preventative and urgent health care services to homebound adults who cannot otherwise access regular medical care. |
| UNIVERSITY HOSPITALS CASE MEDICAL CENTER - RAINBOW BABIES AND CHILDREN'S HOSPITAL | Cuyahoga 11100 Euclid Ave., Cleveland, OH 44106  
+1(216) 844-8447  
www.uhospitals.org | More Information | Youth birth to age 15 if a new patients and up to age 21 if they have already been seen by a University Hospital pediatrician. | Provides primary, preventive and urgent care for children. |
| UNIVERSITY HOSPITALS CASE MEDICAL CENTER - W. O. WALKER BUILDING | Cuyahoga 10524 Euclid Ave. Ste. 3100 Cleveland, OH 44106  
+1(216) 844-3800  
www.uhospitals.org | More Information | Adults 18 and older. Geriatric services are for older adults age 55 and older. | Provides mental health evaluations, psychiatric therapies and psychiatric counseling services. Provides adult and geriatric inpatient and outpatient mental health services including a day treatment program called the Mood Intensive Outpatient Program (MIOP). Provides evaluation, diagnosis and counseling for genetically based illnesses. |
| UNIVERSITY HOSPITALS CASE MEDICAL CENTER - WOMEN'S HEALTH CENTER | Cuyahoga 11100 Euclid Ave., Cleveland, OH 44106  
+1(216) 844-8447  
www.uhospitals.org | More Information | Provides primary and preventive care for women. | Provides obstetrics, gynecology and family planning services. |
| UNIVERSITY HOSPITALS GEauga MEDICAL CENTER | Geauga 13577 Ravenna Rd., Chardon, OH 44024  
+1(440) 208-5600  
www.uhospitals.org | More Information | No restrictions | Provides care in over 40 specialties |
| UNIVERSITY SETTLEMENT | Cuyahoga and Summit 4800 Broadway Ave., Cleveland, OH 44127  
+1(216) 742-8498  
www.universitysettlement.net | More Information | No restrictions. Targets North and South Broadway communities. | Provides a variety of social services. Offers adult day care, child day care, benefits screening and transitional housing for homeless families. Provides a food pantry through the Hunger Network of Greater Cleveland. Member of Neighborhood Centers Association. |
| URBAN LEAGUE OF GREATER CLEVELAND | Cuyahoga 2930 Prospect Ave., Cleveland, OH 44115  
+1(216) 622-0999 ext. 221  
www.uklcleveland.org | More Information | Adults 18 and older. Targeted to African Americans and other minority groups. | Provides job counseling, career planning, and assistance with finding a job (help with job search, identifying positions, referrals etc.). Also teaches job readiness skills such as writing a resume, completing job applications, and interviewing. |
| VETERANS SERVICE COMMISSION - CUYAHOGA COUNTY | Cuyahoga 1849 Prospect Ave. Rm. 150, Cleveland, OH 44115  
+1(216) 988-2632  
www.cuyahogacounty.us/ | More Information | Assistance is to families of active military whose residence is in Cuyahoga County (place of deployment is not considered). Military family member must be deployed for other than training purpose | Provides assistance with food, shelter (rent or mortgage), and utility bills for families of active military personnel. Assistance is in the form of vouchers. Amount of assistance depends on the number of dependents left behind after deployment. Also available to make community presentations about their services. |
<table>
<thead>
<tr>
<th>Organization/Provider</th>
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</thead>
<tbody>
<tr>
<td>VISITING NURSE ASSOCIATION OF OHIO</td>
<td>Cuyahoga</td>
<td>2520 E 22nd St., Cleveland, OH 44115 *(216) 931-1300 <a href="http://www.vnaohio.org">www.vnaohio.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides professional health care services to patients and their families in their homes. Services include skilled nursing care, home care aide services, older adult services, hospice care for the terminally ill, chronic disease management, rehabilitation services, personal care services, and mental health services.</td>
</tr>
<tr>
<td>WEST SIDE ECUMENICAL MINISTRY</td>
<td>Cuyahoga</td>
<td>5209 Detroit Ave. Cleveland, OH 44102 *(216) 631-1555 <a href="http://www.weakm.org">www.weakm.org</a></td>
<td>More Information</td>
<td>All ages, Low-income</td>
<td>Helps individuals and their families meet their needs through programs of service and empowerment. Provides services for all ages including specific programs for children. Offers services such as counseling, pantry services, preschool education (Head Start), and education programs. Operates the El Barrio program that provides employment, education, and social services for both Hispanics and non-Hispanics.</td>
</tr>
<tr>
<td>WILLIAM PATRICK DAY EARLY CHILDHOOD CENTER</td>
<td>Cuyahoga</td>
<td>2421 Community College Ave., William Patrick Day Early Childhood Ctr., Cleveland, OH 44115 *(216) 736-2933</td>
<td>More Information</td>
<td>Women and children residents of Cuyahoga County. One site of County Board of MR/DD early childhood programs. Also houses program sites of other agencies including Head Start, Cleveland kindergartens, Help Me Grow, WIC, and several non-daycare summer programs for children.</td>
<td></td>
</tr>
<tr>
<td>WOMEN'S CIRCLE</td>
<td>Cuyahoga</td>
<td>2460 Lee Blvd. Ste. 300B, Cleveland Hts., OH 44118 *(216) 381-4515 <a href="http://www.workmenscircle.org">www.workmenscircle.org</a></td>
<td>More Information</td>
<td>Services those with income at or below 200% of the Federal Poverty Guidelines and who are residents of Cleveland Heights, University Heights, South Euclid, and Richmond Heights, East Cleveland, and Mayfield Heights. Provides a food pantry for the community. Fosters Jewish identity and participation in Jewish life through Jewish (especially Yiddish) culture and education, friendship, mutual aid and the pursuit of social and economic justice.</td>
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</tr>
<tr>
<td>YMCA OF GREATER CLEVELAND - COMMUNITY SERVICES BRANCH YMCA</td>
<td>Cuyahoga</td>
<td>2200 Prospect Ave. Ste. 100, Cleveland, OH 44115 *(216) 263-6805 <a href="http://www.clevelandymca.org">www.clevelandymca.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides leadership development programs for youth and teens. Organizes community events that connects the Cleveland community to the organization. Establishes programs in communities where organization sites are not present through partnerships with churches, schools, and/or community organizations.</td>
</tr>
<tr>
<td>YMCA OF GREATER CLEVELAND - DOWNTOWN YMCA</td>
<td>Cuyahoga</td>
<td>2200 Prospect Ave. Ste. 100, Cleveland, OH 44115 *(216) 564-7700 <a href="http://www.clevelandymca.org">www.clevelandymca.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
</tr>
<tr>
<td>YMCA OF GREATER CLEVELAND - EUCLID FAMILY BRANCH</td>
<td>Cuyahoga</td>
<td>511 Balbitt Road, Euclid, Ohio 44123 *(216) 731-7954 <a href="http://www.clevelandymca.org">www.clevelandymca.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
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<tr>
<td>YMCA OF GREATER CLEVELAND - GRAUJA FAMILY BRANCH</td>
<td>Geauga</td>
<td>12460 Bass Lake Road, Chardon, Ohio 44024 *(440) 985-7543 <a href="http://www.clevelandymca.org">www.clevelandymca.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
</tr>
<tr>
<td>YMCA OF GREATER CLEVELAND - LAKEWOOD FAMILY BRANCH</td>
<td>Cuyahoga</td>
<td>10335 Detroit Avenue, Lakewood, Ohio 44107 *(216) 521-8400 <a href="http://www.clevelandymca.org">www.clevelandymca.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
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<tr>
<td>YMCA OF GREATER CLEVELAND - RIDGEWOOD FAMILY BRANCH</td>
<td>Cuyahoga</td>
<td>6440 Ridge Road, Parma, Ohio 44129 *(440) 862-5300 <a href="http://www.clevelandymca.org">www.clevelandymca.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
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<tr>
<td>YMCA OF GREATER CLEVELAND - SOUTHEAST FAMILY BRANCH</td>
<td>Cuyahoga</td>
<td>460 Northfield Road, Bedford, Ohio 44146 *(216) 366-7022 <a href="http://www.clevelandymca.org">www.clevelandymca.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
</tr>
<tr>
<td>YMCA OF GREATER CLEVELAND - WEST PARK-PALMVIEW FAMILY BRANCH</td>
<td>Cuyahoga</td>
<td>15510 Lorain Road, Cleveland, Ohio 44111 *(216) 945-5410 <a href="http://www.clevelandymca.org">www.clevelandymca.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
</tr>
<tr>
<td>YMCA OF GREATER CLEVELAND - WEST SHORE FAMILY BRANCH</td>
<td>Cuyahoga</td>
<td>15175 Columbia Road, Westlake, Ohio 44145 *(440) 781-6885 <a href="http://www.clevelandymca.org">www.clevelandymca.org</a></td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
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<tr>
<td>YMCA OF GREATER CLEVELAND - Y EXPRESS BRANCH</td>
<td>Cuyahoga</td>
<td>7928 Day Dr., Parma, OH 44129</td>
<td>More Information</td>
<td>No restrictions</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
</tr>
<tr>
<td>YWCA ELYRIA</td>
<td>Lorain</td>
<td>318 West Ave, Elyria, OH 44035-5710</td>
<td>More Information</td>
<td>Targets women, children and families</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
</tr>
<tr>
<td>YWCA GREATER CLEVELAND</td>
<td>Cuyahoga</td>
<td>4029 Prospect Ave, Cleveland, OH 44103-4217</td>
<td>More Information</td>
<td>Targets women, children and families</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
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<tr>
<td>YWCA Lorain</td>
<td>Lorain</td>
<td>200 W 9th St, Lorain, OH 44052-1981</td>
<td>More Information</td>
<td>Targets women, children and families</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
</tr>
<tr>
<td>YWCA MEDINA COUNTY</td>
<td>Medina</td>
<td>4046 Medix Rd, Medina, OH 44256-5643</td>
<td>More Information</td>
<td>Targets women, children and families</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
</tr>
<tr>
<td>YWCA OF NORTHEAST OHIO</td>
<td>Lucas</td>
<td>1018 Jefferson Avenue, Toledo, OH 43664</td>
<td>More Information</td>
<td>Targets women, children and families</td>
<td>Provides recreational, educational and health-related programs for youth, adults and families.</td>
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</table>
Cleveland Clinic Children’s Hospital for Rehabilitation
2801 Martin Luther King Jr. Drive
Cleveland, Ohio 44104

2013 Community Health Needs Assessment
Implementation Strategy
As required by Internal Revenue Code § 501(r)(3)

Name and EIN of Hospital Organization Operating Hospital Facility:
Cleveland Clinic Children’s Hospital for Rehabilitation - # 34-0714570

Date Approved by
Authorized Governing Body: September 9, 2013

Authorized Governing Body: The Board of Directors
The Cleveland Clinic Foundation

Contact: Cleveland Clinic
chna@ccf.org
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I. Introduction and Purpose

This written plan is intended to satisfy the requirements set forth in Internal Revenue Code Section 501(r)(3) regarding community health needs assessments and implementation strategies. The overall purpose of the implementation strategy is to align the hospital’s limited resources, program services and activities with the findings of the Community Health Needs Assessment (“CHNA”).

A. Description of Hospital

Cleveland Clinic Children’s Hospital for Rehabilitation (CCCHR), a 25-bed pediatric rehabilitation hospital located in the Shaker Heights area of Cleveland, Ohio is accredited by the Commission on Accreditation of Rehabilitation Facilities and is the only CARF-accredited, freestanding pediatric rehabilitation hospital in Ohio.

CCCHR offers inpatient, outpatient and rehabilitation services for infants through children aged 21 recovering from trauma, surgery, or a complex, acute hospital stay. Specialties include but are not limited to comprehensive rehabilitation, autism, dialysis, pain management, neurology and orthopaedics.

Cleveland Clinic defines and measures community benefit (including financial assistance) using the Catholic Health Association (“CHA”) community benefit model, which recommends reporting financial assistance on a cost basis. Using this model, in 2012 and 2011 Cleveland Clinic and its affiliates provided $754 and $693 million, respectively, in benefits to the communities they serve. The community benefit that Cleveland Clinic provides includes patient care provided on a charitable basis, research, education, Medicaid shortfall, subsidized health services and outreach programs. Cleveland Clinic’s community benefit reports are available on our website at clevelandclinic.org/communitybenefit.

B. Hospital Mission

Cleveland Clinic Children’s Hospital for Rehabilitation was founded in 1895 as Children’s Fresh Air Camp of Cleveland. It was renamed Health Hill Hospital in 1963 and became of part of Cleveland Clinic in 1998. Cleveland Clinic Children’s Hospital for Rehabilitation mission statement is:

To provide better care for the sick, investigation of their problems and education of those who serve

II. Community Definition

The CCCHR community is defined by local and regional geographic areas. The local community consists of 10 zip codes in Cuyahoga County: 44127, 44115, 44114, 44104, 44103, 44112, 44108, 44106, 44120 and 44118. The regional community comprises 60% of inpatient volume and includes seven Northeast Ohio counties: Cuyahoga, Geauga, Lake, Lorain, Medina, Portage and Summit.
III. How Implementation Strategy was Developed

This Implementation Strategy was developed by a team of members of senior leadership at CCCHR and Cleveland Clinic representing several departments of the organizations, including clinical administration, medical operations, finance and community relations.

Each year, senior leadership at CCCHR and Cleveland Clinic will review this Implementation Strategy to determine whether changes should be made to better address the health needs of its communities.

IV. Goals of the Implementation Strategy

A. Community Focus: Positively impact the health and wellbeing of the citizens in the communities we serve

B. Value: Continually strive to increase the quality of care provided and the efficiency with which that care is delivered

C. Knowledge: Actively support the efforts of researchers to discover knowledge and educators to train the next generation of health care professionals and build an engaged workforce

V. Summary of the Community Health Needs Identified

Secondary data, key stakeholder interviews and focus group input were reviewed to identify and analyze the needs raised by each source. The top health needs of the CCCHR community are those that are supported both by secondary data and addressed by key stakeholders and focus groups.

Needs are listed by category (e.g., patient care, community services). See the CCCHR CHNA for more information: clevelandclinic.org/2013CHRCHNA)

A. Chronic Disease and Health Conditions
   1. Childhood Asthma
   2. Childhood Obesity
   3. Childhood Diabetes
   4. Heart Related Diseases
   5. Autism Spectrum Disorder
   6. Low Birth Weight

B. Wellness
C. Access to Health Services
D. Research
E. Education
F. Access to Community Services
G. Economic and Community Development

VI. Needs Hospital Will Address

A. Chronic Disease and Health Conditions
   1. Childhood Asthma
CCCHR provides inpatient care, outpatient care, respiratory therapy, and pulmonary rehabilitation services to pediatric patients suffering from asthma.

2. Childhood Obesity
CCCHR provides nutritional counseling, physical therapy and family centered education on matters relating to childhood obesity. The hospital also conducts community health talks, seminars and collaborative school programs that target childhood obesity issues.

3. Childhood Diabetes
CCCHR offers inpatient, outpatient and education services, including nutrition counseling, focused on diabetes, its long term complications and disease management.

4. Heart Related Disease
CCCHR offers rehabilitative pediatric patient care and outreach services relating to heart related diseases and congenital conditions.

5. Autism Spectrum Disorder
CCCHR’s Center for Autism, offers diagnostic services and treatment based on applied behavioral analysis in an educational setting. The center’s outreach program provides in-home behavioral programming, consultation and training. Within the Center, the Lerner School for Autism is a chartered, non-public school serving students ages 5 to 22.

6. Low Birth Weight
CCCHR neonatologists, developmental pediatricians and nurse practitioners evaluate and support the developmental and rehabilitative needs of premature infants or medically complex babies.

In addition to its clinical services, CCCHR offers and disease-specific support groups for patients and their families.

B. Wellness
CCCHR offers outreach programs and community health talks focused on educating children and their families in the communities it serves on healthy behavior choices including exercise, disease management, nutrition, and smoking cessation to promote health and wellness, increase access to healthcare resources, and reduce disease burden.

C. Access to Health Services
CCCHR provides medically necessary services to all patients regardless of race, color, creed, gender, country of national origin or ability to pay. CCCHR has a financial assistance policy that is among the most generous in the region and covers both hospital services and physician services provided by physicians employed by the Cleveland Clinic. The financial assistance policy can be found here: http://my.clevelandclinic.org/Documents/Patients/patient-financial-services-assistance.pdf

Cleveland Clinic Children's Hospital for Rehabilitation is continually working to improve its scheduling and support service model to provide consistent experience, improve metrics, and increase efficiency including providing Internet scheduling, accelerating technology implementation and scheduling training.
D. Research

Clinical trials and other clinical and bench research activities occur throughout the Cleveland Clinic health system including at CCCHR. CCCHR, through Cleveland Clinic Children’s, is conducting or participating in 147 clinical trials and studies and is creating a pediatric research center.

E. Education

Cleveland Clinic Children's Hospital for Rehabilitation provides medical education opportunities for pediatric medicine and specialties, nursing, respiratory and occupational therapy, physical therapy, speech therapy and other allied health students.

VII. Needs Hospital Will Not Address

Cleveland Clinic Children's Hospital for Rehabilitation cannot directly address certain community health needs identified in the CHNA that do not relate directly to CCCHR’s mission to deliver health care. This is a need that governmental or other nonprofit agencies have the more appropriate expertise and resources necessary to address. Although CCCHR cannot address this need directly, it can and does support governmental and other agencies to help with these needs.

See Appendix D for the Inventory of Available Resources of the CHNA for additional detail on the organizations and programs, including those affiliated with CCCHR and the Cleveland Clinic, that are located within the CCCHR communities and capable of addressing these needs.

Cleveland Clinic Children's Hospital for Rehabilitation cannot directly address the following community health needs identified in the Community Health Needs Assessment:

A. Access to Community Services

This need relates to the availability and awareness of community services offered by governmental and community organizations unrelated to the provision of health services. Therefore, the hospital will not address this need in its implementation strategy.

Although it cannot directly address this need, CCCHR does and will continue to collaborate with and support community organizations to help them meet this need.

B. Economic and Community Development

The need for Economic and Community Development including the need for more housing options, parks and recreation centers; readily accessible transportation; and better infrastructure, was identified as a need in the CHNA.

Cleveland Clinic Children's Hospital for Rehabilitation cannot focus or otherwise address the need for transportation, parks, or other community service unrelated to the delivery of health care. Although CCCHR is not directly involved with developing community infrastructure and improving the economy because its mission relates to the delivery of quality healthcare, it does and will continue to support local chambers of commerce and community development organizations, collaborate with leaders of regional economic
improvement and provide in-kind donation of time, skill and/or sponsorships to support efforts in these areas.

In addition, Cleveland Clinic Children's Hospital for Rehabilitation employs over 583 physicians and other caregivers and provides an overall economic benefit of the community.