Cleveland Clinic

2025 **Community Benefit**

▶ Cleveland Clinic's caregivers are medicine's best.

Yet the health issues we face cannot be addressed solely within a hospital's walls.

To truly impact society's most pressing challenges — chronic disease, infant mortality, hunger, homelessness and more — requires broad engagement and action where people live.

Cleveland Clinic strives to uplift all the places we call home.

We work comprehensively within communities and with community partners to ensure access to clinical care, wellness programs, nutritious food, housing, education, employment and career opportunities.

We especially prioritize the most vulnerable, through initiatives to give infants a healthy start in life; to remove dangerous lead from homes and daycare facilities; and to provide treatment for addiction and mental health issues.

Additionally, we:

- Educate current and future caregivers so the public receives the highest level of medical care
- Fund research into new treatments and cures
- Provide free or discounted care and subsidized essential health services for those in need

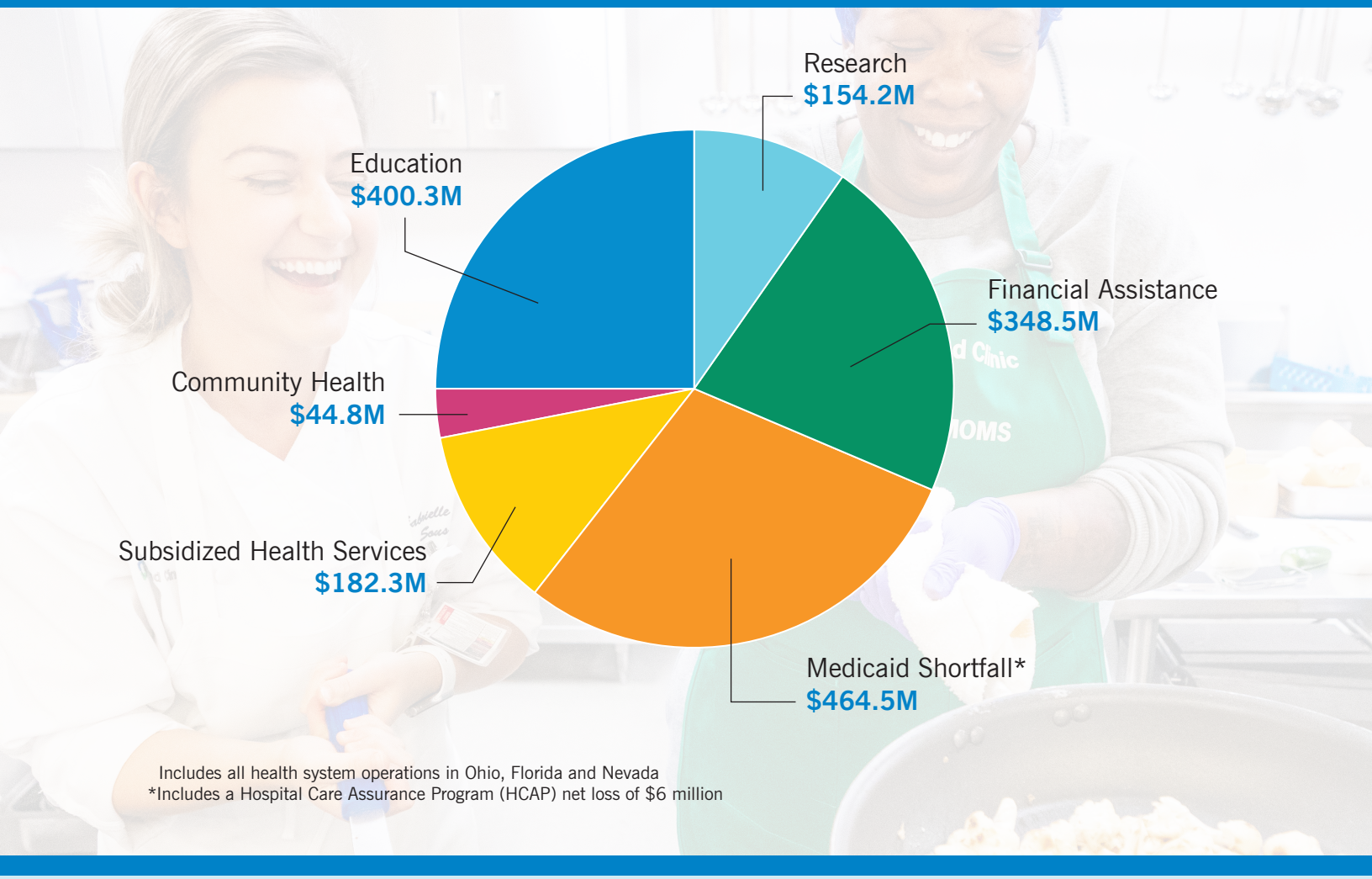
In total, Cleveland Clinic contributed $1.59 billion in community benefit across Ohio, Florida and Nevada in 2025. I am proud that our support has increased year-over-year, reflecting the importance we place on these efforts.

Our neighbors are our extended family. Caring for each other helps us all succeed.



Tom Mihaljevic, MD
CEO and President | Morton L. Mandel CEO Chair

2025 Cleveland Clinic Community Benefit | $1.59 Billion



Includes all health system operations in Ohio, Florida and Nevada
*Includes a Hospital Care Assurance Program (HCAP) net loss of $6 million

Cleveland Clinic is a globally integrated multispecialty healthcare system with a proud history of serving the needs of the many communities we call home.

We were founded in 1921 as a nonprofit group practice. Our mission is: *Caring for life. Researching for health. Educating those who serve.* We are a community asset, with no owners, investors or stockholders. Any extra funds from operations are reinvested in the health system to fund new research and education initiatives and to continue our long-standing charitable efforts.

Cleveland Clinic continues to address local healthcare needs and provide benefits to the populations we serve. We prioritize the health and well-being of our communities through our triennial Community Health Needs Assessments.

Cleveland Clinic's community benefit is far-reaching, from providing healthcare for community residents to educating the next generation of healthcare professionals and funding medical research that leads to advanced treatments and cures.

Community benefit includes activities or programs that improve access to health services, enhance public health, advance research and knowledge and address critical health and community needs. The primary categories for assessing community benefit include financial assistance, Medicaid shortfall, subsidized health services, community health improvement, education and research.

FINANCIAL ASSISTANCE

$348.5 MILLION

Financial assistance is the amount of free or discounted medically necessary care provided to those patients unable to pay some or all their bills. Cleveland Clinic's financial assistance policy provides free or discounted care to patients with incomes up to 400% of the federal poverty level and covers both hospital care and our employed physician services. Financial assistance reported here does not include bad debt, which is the amount of unpaid bills to the health system by patients who are able to pay. In 2025 Cleveland Clinic provided financial assistance to more than 108,000 patients.

Information about our financial assistance policies is available in person and at clevelandclinic.org.

MEDICAID SHORTFALL

$464.5 MILLION

Cleveland Clinic is a leading provider of Medicaid services in Ohio. The Medicaid program, which provides healthcare coverage for low-income families and individuals, is funded by state and federal governments. In many states, including Ohio, Medicaid payments to healthcare providers have not been sufficient to cover the actual costs of treating Medicaid beneficiaries. Cleveland Clinic covers this shortfall for the patients with Medicaid we treat. The 2025 amount is less than it was in 2024 due to increased government funding via supplemental Medicaid payment programs. The 2025 Medicaid shortfall includes a Hospital Care Assurance Program (HCAP) net loss of $6 million. In 2025 Cleveland Clinic cared for more than 303,400 Medicaid patients. The 2025 Medicare shortfall, a separate expense of $1.6 billion that Cleveland Clinic also absorbed, is not included in community benefit reporting.



SUBSIDIZED HEALTH SERVICES

$182.3 MILLION

Subsidized health services are clinical services provided to meet the needs of the community despite creating a financial loss. Subsidized health services within Cleveland Clinic include pediatric programs, psychiatric/behavioral health programs, obstetrics services, chronic disease management, outpatient clinics and primary care. The 2025 subsidized services total reflects an updated process for identifying services and associated community benefit. Excluding financial assistance costs and the Medicaid shortfall, Cleveland Clinic provided subsidized health services in 2025 at a cost of $182.3 million.



COMMUNITY HEALTH IMPROVEMENT

▸$44.8 MILLION

Cleveland Clinic delivers a broad spectrum of health and wellness services across our communities, many of which are designed to increase access to care. Our programs range from free wellness initiatives, health screenings, clinical services and education to enrollment assistance for government-funded health programs. Our programs address documented health needs as identified in our comprehensive Community Health Needs Assessments: access to healthcare, behavioral health, chronic disease management, maternal and child health, and health-related social needs.

In 2025 Cleveland Clinic provided or contributed to community health activities for a total net community benefit of $44.8 million. Community health highlights include:

- Health education and clinical services for community residents regarding chronic disease prevention and management
- No-cost clinical care at community sites. For example, Cleveland Clinic's Langston Hughes Community Health and Education Center in the Fairfax neighborhood provided community education, cancer screening and chronic disease management services as well as exercise and fitness opportunities.
- Access to healthcare at sites such as schools, community-based organizations and mobile health units
- Programs to address food insecurity issues, including community farmers' markets, urban gardens, mobile food pantries, hospital resource pantries and food distribution centers
- Cash donations to address significant community health needs, including food insecurity and removal of sources of harmful lead in homes and childcare centers in Cleveland. In 2025, Cleveland Clinic provided $2.1 million to support local food banks in Ohio, Florida, and Nevada.
- Collaborative initiatives with community nonprofit organizations and local governments to address critical issues such as safe and affordable housing, workplace violence, community safety, mental health and substance use disorder and infant mortality
- Workforce development programs for middle school and high school students to improve graduation rates, support secondary education and assist in obtaining employment



EDUCATION

▸$400.3 MILLION

Cleveland Clinic is committed to education. We provide a wide range of high-quality medical education that includes 120 accredited training programs for 1,605 residents, physicians, nurses and allied health professionals. By educating medical professionals, we ensure the public receives the highest level of medical care and has access to highly trained health professionals now and in the future. In 2025, Cleveland Clinic's total expenditure in support of education was $493.1 million, partially offset by $92.8 million in grants and other external funding, resulting in a net expenditure of $400.3 million.

RESEARCH

▸$154.2 MILLION

Research into diseases and their cures is an investment in long-term health. From a community benefit standpoint, research includes basic, clinical and community health research, as well as studies on healthcare delivery. In 2025, Cleveland Clinic supported 3,203 research projects conducted by 2,400 physicians and scientists across the health system. Cleveland Clinic's total 2025 expenditure in support of research was $404.9 million, partially offset by $250.7 million in grants and other external funding, resulting in a net expenditure of $154.2 million.