

Membership Benefits Guide

Welcome to Cleveland Clinic Healthwise Connection. Cleveland Clinic's Healthwise Connection program is FREE and open to all people 50 and older who are interested in preserving and protecting their health, while saving money and savoring new experiences. You do not need to be a current Cleveland Clinic patient to qualify for enrollment in this exciting program. Just complete and mail the attached application today and you can begin using your Healthwise Connection membership card to enjoy exclusive member discounts and services.



Medical Discounts

Cleveland Clinic's Healthwise Connection membership offers a wide variety of medical discounts that can help reduce your costs. These discounts can enhance the well being of all Healthwise Connection members. The medical services offered by Healthwise Connection include:

Physician Referral Services

Our appointment centers can assist with physician referrals and appointments for you, family members and friends to be seen at Cleveland Clinic main campus, community hospitals or one of our convenient Family Health Centers.

Please call for assistance:

Cleveland Clinic main campus: 1.800.223.2273

Euclid, Fairview, Hillcrest, Lakewood, Lutheran, Marymount and South Pointe Hospitals: 1.866.733.6363

Medina Hospital: 330.725.1000

Ashtabula County Medical Center: 440.997.6640

Medical Forms Assistance

No-cost assistance with medical bills and insurance forms is available for Healthwise Connection members. Please call 216.445.6249.

Hearing Aid Discounts

Receive \$100 off the purchase price of any hearing aid requiring a custom ear piece* (\$200 off the price of a binaural set). This offer is available only at the following Cleveland Clinic locations. Please call ahead for an appointment and ask for Audiology:

Cleveland Clinic main campus: 216.444.6691

Beachwood Family Health & Surgery Center:
216.839.3740

Euclid Hospital: 216.692.8760

Independence Family Health Center: 216.986.4000

Lorain Family Health Center: 440.204.7400

Strongsville Family Health & Surgery Center:
440.878.2500

South Pointe Hospital: 216.491.6180

Twinsburg Family Health & Surgery Center: 216.444.8500

Westlake Family Health Center: 440.899.5630

* This benefit does not apply to repairs, earmolds, hearing protection molds, musicians' earplugs, swim plugs, assistive-listening devices or any hearing aid accessories.

Non-Medical Discounts

Cleveland Clinic Healthwise Connection members also receive non-medical discounts. These discounts include hotels, parking, gift shop purchases and more. The non-medical benefits program includes:

Gift Shop Discounts

Get a 10% discount on many gift shop items at participating Cleveland Clinic hospitals. The discount does not apply at Cleveland Clinic main campus, Lakewood or Lutheran Hospitals.

Cafeteria Discounts

Purchase a \$4 "Daily Dinner" special from 4 to 6 p.m. weekdays at Cleveland Clinic main campus hospital H cafeteria. Show your membership card to receive specially priced meals that include a delicious main entrée, soup or salad, two side dishes, fresh roll, small dessert and fountain beverage.

Daily dinner specials are also available at Euclid, Fairview, Hillcrest, Lakewood, Lutheran, Marymount, Medina and South Pointe hospitals, but times may vary.

Parking Discounts

Present your Healthwise Connection membership card to receive savings on parking. Purchase discount parking passes, enjoy discount valet rates or other parking specials at many of our hospitals.

Cleveland Clinic main campus – Valet Park

Show your Healthwise Connection card to any valet cashier for a \$10 flat rate.

Cleveland Clinic main campus – Self-Park Coupons

If you expect frequent visits to the main campus, self-park coupons are available at any of the Valet Cashier Desks, the Garage Cashiers, Mellen Center Lot Cashier or at any parking office.

5 coupons – \$30

Main campus self park coupons are accepted at:

- Garages:
P1 (93rd Street), P2 (100th Street), P4 (90th Street)
- Mellen Center surface lot
- Emergency surface lot
- Crile surface lots:
East 102nd Street, South Crile, Crile handicap

For more information on Cleveland Clinic main campus parking visit clevelandclinic.org/parking or call 216.444.2255.

Fairview Hospital Valet Parking

Show your Healthwise Connection card to the valet cashier located past the ER doors under the canopy to receive a discounted rate of \$4. Available Monday through Friday from 7 a.m. to 6 p.m.

Fairview Hospital Self-Park

Show your HWC card in the parking garage to receive 20% off the posted rates for individual day parking or consecutive day parking passes.

Hillcrest Hospital Valet Parking

Show your Healthwise Connection card for a \$3 flat rate. Valet parking is available at the Atrium and West Tower entrances Monday through Friday from 8 a.m. to 5 p.m.

Lakewood Hospital Self-Park

Show your HWC card in the parking garage to receive 20% off the posted rates for individual day parking or consecutive day parking passes.

Transportation/Shuttle Services

Transportation services are available for patients at many of our community hospitals, including Hillcrest, Lutheran, Marymount and South Pointe hospitals along with Ashtabula County Medical Center. 48 hours notice is required and patients must be within a five-mile radius of the hospital.

Hillcrest: 440.312.5353 (for oncology/radiology and hospital appointments only)

Lutheran: Please call your physician's office at Lutheran Hospital to make arrangements.

Marymount: 216.587.8287 (for scheduled medical tests only)

South Pointe: 216.797.4014

Ashtabula County Medical Center: 440.997.6695 (Health Express service offered on a first come, first served basis.)

Curves Fitness Center Discounts

Curves is the first fitness and weight loss facility dedicated to providing affordable, one-stop exercise and nutritional information for women. The Curves 30-minute circuit works every major muscle group, two muscles at a time so you can burn up to 500 calories.

Receive a discount* on the initial enrollment fee. Healthwise Connection members pay \$39 (a discount of \$60). Standard monthly dues still apply, with typical monthly dues ranging from \$34 - \$49 per month, depending on the location. Call 1.877.287.8374 to find a Curves fitness center near you.

* This discount applies to the initial service fee for new members. Not valid with any other offer. Valid for one-year memberships at participating Northeast OH Curves locations only.

Discount Drug Mart

Show your Healthwise Connection card to save 10% on home medical equipment (such as walkers and wheel-chairs), Discount Drug Mart-brand health and beauty aids, and prescription medications, exclusive of any co-payments. Savings are available at all Ohio Discount Drug Mart stores.

Discount Drug Mart will file your home medical equipment claims and bill Medicare, Medicaid or private insurance as needed. Call toll-free 800.434.9440 weekdays from 9 a.m. to 5 p.m. to speak with a Discount Drug Mart home care specialist or stop in at any store. For locations, visit discount-drugmart.com.

Philips Lifeline Monitoring Discounts

Philips Lifeline emergency monitoring can help you maintain your independence and also give your family peace of mind. For a little more than a dollar a day, help is available at the push of a button. Philips can give you greater security and a sense of confidence to help maintain your independent lifestyle.

There is no equipment to buy, no long-term contract to sign and you may discontinue the service at any time. Healthwise Connection members will receive free installation, free first month of service and discounts on the monthly service fees when they call to enroll in the service. Call 1.866.674.9900, ext. 4484 for more information. Please mention that you are a Healthwise Connection member.

Non-Medical Home Care Discounts

Use your Healthwise Connection card to receive up to 10 hours of service at 50% off the normal hourly rates for nonmedical home care and companion services. Offer good for new clients of Comfort Keepers, Hanson Services and Home Instead Senior Care.

These companies help promote healthy and independent living through a variety of non-medical services which may include meal preparation, medication reminders, light housekeeping, incidental transportation, personal care, and escorts for errands and shopping.*

Care is available from just a few hours a day, up to 24 hours a day, seven days a week from specially trained caregivers. A free, no obligation in-home assessment is available to any Healthwise Connection member. You will be asked to provide your valid Healthwise Connection membership number at the time of your call.

Comfort Keepers

Cleveland (West) 440.734.1111
Cleveland (East) 216.595.3681
comfortkeepers.com

Hanson Services, Inc

1.877.315.4357
hanson-services.com

Home Instead Senior Care

1.800.473.6467
homeinstead.com

* Contact each company for specific non-medical home care services offered and service area covered.

Hotel Discounts

Enjoy preferred guest room rates and dining discounts at any InterContinental Hotel property on Cleveland Clinic's main campus, including the InterContinental Hotel Cleveland, the Cleveland Clinic Guesthouse and the InterContinental Suite Hotel Cleveland. Preferred guest rates are available.

InterContinental Hotel & Conference Center **9801 Carnegie Ave. | Cleveland, OH 44106**

15% Weekend discount (Friday, Saturday)
Enjoy 20% off breakfast at North Coast Café and Citrus Restaurant by presenting your membership card.

InterContinental Suite Hotel

8800 Euclid Ave. | Cleveland, OH 44106
15% Discount off Weekend (Friday, Saturday)
Enjoy 20% off breakfast at Citrus Restaurant by presenting your membership card.

The Cleveland Clinic Guesthouse

9601 Euclid Ave | Cleveland, OH 44106
15% Discount off Weekend (Friday, Saturday)

These properties offer services from economical kitchenette suites to luxurious Four Star accommodations. Call 1.877.707.8999 for reservations. Please ask for the Healthwise Connection preferred rate.

All offers are subject to changes without notice.
Visit clevelandclinic.org/HWC for the most up-to-date discount and benefits information.

Healthwise Connection Directory

For your convenience, Healthwise Connection is offered at Cleveland Clinic locations throughout Northeast OH. For more information, please call the hospital or medical center nearest to you or visit us online at clevelandclinic.org/HWC.

Cleveland Clinic

9500 Euclid Ave.
Cleveland, OH 44195
216.444.2200

Euclid Hospital

18901 Lake Shore Blvd.
Euclid, OH 44119
216.531.9000

Fairview Hospital

18101 Lorain Ave.
Cleveland, OH 44111
216.476.7000

Hillcrest Hospital

6780 Mayfield Road
Mayfield Heights, OH 44124
440.312.4500

Lakewood Hospital

14519 Detroit Ave.
Lakewood, OH 44107
216.521.4200

Lutheran Hospital

1730 W. 25th St.
Cleveland, OH 44113
216.696.4300

Marymount Hospital

12300 McCracken Road
Garfield Heights, OH 44125
216.581.0500

South Pointe Hospital

20000 Harvard Road
Warrensville Heights, OH 44122
216.491.6000

Ashtabula County

Medical Center (affiliate)
2420 Lake Ave.
Ashtabula, OH 44004
440.997.6707

Stay Connected...

If you have any questions or concerns regarding your benefits, please call the Healthwise Connection line at **1.800.775.4492**. Don't forget to visit our website at clevelandclinic.org/HWC.