

# Cleveland Clinic

## center for behavioral health Hispanic Behavioral Health Services

Cleveland Clinic's Center for Behavioral Health provides comprehensive mental health services to Hispanic and Latino individuals and their families. This program located on Cleveland Clinic's main campus offers psychiatric evaluation, psychotherapy, psychosocial interventions, family education and pharmacotherapy to patients 18 years of age and older.

Our team of bilingual mental health providers have extensive knowledge of cultural issues related to ethnicity, language, socioeconomic status, cultural practices, traditions and beliefs that impact Hispanic and Latino communities.

### **Our services**

The bilingual and bicultural mental health team includes physicians who will help you with the following:

- Schedule follow-up consultations
- Renew or fill prescriptions
- Obtain medical reports after your visits
- Understand your physicians
- Protect patient confidentiality

#### What we treat

Our center provides comprehensive care for conditions, including:

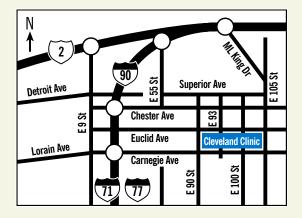
- Nervousness and anxiety, including panic attacks, trauma, stress, fears and obsessions
- · Bipolar disorder
- Depression
- Dementias
- Psychotic disorders, including schizophrenia, schizoaffective disorder, psychosis-secondary to general medical disorder





#### Location

Cleveland Clinic Main Campus 9500 Euclid Ave. Cleveland, OH 44195 216.636.5860 866.588.2264



**THE CENTER FOR BEHAVIORAL HEALTH** offers a comprehensive range of inpatient and outpatient mental health programs as well as chemical dependency programs in Cleveland Clinic health system locations in your community.

Visit us online at **clevelandclinic.org/psychiatry** for more information about our services.

#### Hours

**New evaluations:** Tuesday afternoons, 1 p.m. to 4 p.m.

**Follow ups:** First, third and fifth Tuesdays of the month, 1 p.m. to 4 p.m.

#### **Billing & Insurance**

Follow this checklist before your appointment to help ensure a smooth billing process:

- 1. Contact your insurance company to make sure you understand your benefits and your plan's requirements.
- 2. Confirm that Cleveland Clinic is a contracted provider of services for your plan.
- Obtain a referral, if required by your insurance company. IMPORTANT: Discuss this with your primary care physician prior to scheduling an appointment with one of our specialists.
- 4. Know the limitations of the referral and obtain an extension or expansion of the scope of the referral if needed.

For more information, please contact Patient Financial Services at 216.445.6249 or toll free, 866.621.6385.

#### Making an Appointment

To schedule an appointment or to find out more about Cleveland Clinic's Hispanic Behavioral Health Services, please call **216.442.4200**.