A Letter from the Hospital President

Becoming a volunteer is a wonderful opportunity to help others and develop new skills. Volunteers work side-by-side with employees and staff to provide excellent health care to the community.

Although most of our volunteers donate their time because they want to give of themselves, we do our best to let them know how much they are appreciated. To recognize our volunteers' dedication and commitment, we offer a variety of benefits including free meals, pharmacy discounts, immunizations, special offers and discounts, continuing education and special events just to name a few.

As a volunteer, you are highly regarded as a valuable part of our team. Your service is both needed and appreciated.

We hope you will join our volunteer staff. You will find this to be a uniquely rewarding experience.

Very truly yours,

Joanne Zeroske, BSN, MBA

Joann Zerosh

President & CEO Marymount Hospital





Marymount Hospital Volunteer Services 12300 McCracken Road Garfield Heights, OH 44125

216.587.8131

marymount.org







Volunteering is a true talent.



Not everyone has the desire or ability to give of themselves, and that is what makes you special.

Volunteers are valued members of the Marymount Hospital team. This generous commitment of time and effort is greatly appreciated by patients, visitors and our hospital staff. It adds a unique, personal dimension to the provision of patient care. In addition, it is an essential part of the day-to-day delivery of health care services.

Without volunteers we could not do what we do so well. We applaud your efforts to be of service to others and hope that you can find a home at Marymount Hospital, as we strive to put our patients first in everything we do.

Becoming a Marymount Volunteer

Volunteer Application

Complete the attached form to request a volunteer application packet; you may mail or drop this off to the Volunteer Department. You may also apply online at marymount.org, click on the "Get Involved" tab. We will send you a volunteer application packet. Please return your completed application in the postage paid envelope.

Interview

You will have an interview with our Volunteer Department to discuss your interests, availability, and the area you would like to volunteer. Candidates will be offered positions based on hospital needs.

Health Screening

Marymount requires all employees and volunteers to have a health screening which includes a two-step TB (tuberculosis) test. Teen volunteers ages 15 to 17 are required to have a one-step TB test. Testing is provided by the hospital at no cost.

Volunteer Orientation

All new volunteers must complete a volunteer orientation and a half day hospital orientation. A photo ID badge and a volunteer jacket, or polo shirt for teens, are required attire. All volunteers must agree to abide by the hospital's standards of behavior.

Volunteer Opportunities

- **Book Cart Volunteer** delivers books, magazines and crossword puzzles to patients.
- **Comfort Runners** help nursing staff daily in specific areas.
- **Courtesy Desk Volunteers** answer telephones, greet visitors and give directions.
- Emergency Department Liaisons help patients during their wait time by providing directions to other areas of the hospital, coloring books, crayons, crossword puzzles, cards, magazines, and comfort care to patients.
- Interoffice/US Mail Delivery to areas throughout the hospital.
- Patient Wheelchair Escort/Couriers
- **Prayer Ministry Volunteers** assist our staff with the hospital's prayer ministry.
- Pet Therapy Volunteers bring certified therapy dogs to visit patients.
- Surgery Information Desk Volunteers interact with family members of patients having surgery.

Volunteer Application Packet Request

Name	
Address	
City, State	e, Zip
Home pho	one
Cell phone	e
E-mail	
☐ Teen	(15–17) □ Adult (18 & over)
-	have experience working with the er? Please check all that apply:
☐ Typin; ☐ Data ☐ Deskt	

Please detach this form and return to:

Marymount Hospital, Volunteer Services 12300 McCracken Road Garfield Heights, OH 44125

For more information or if you have questions, please call our Volunteer Services Department at 216.587.8131. You can also apply online at marymount.org