

## CCRH Financial Assistance Policy

### Appendix A

#### **Basis for Calculating Amounts Charged to Patients**

Cleveland Clinic Rehabilitation Hospital utilizes the “look-back’ method to determine the “amounts generally billed” (AGB) to individuals who have insurance covering other Medically Necessary Care. The AGB percentage discount applicable as of 1/1/2024 at our facility is 73.1%.

The amount was calculated using all claims allowed by Medicare (Traditional) having discharge dates from October 1, 2022 through September 30, 2023. Total expected payment from allowed claims was divided by total billed charges for such claims.

AGB was calculated using the Medicare fee-for-service approach for the Cleveland Clinic Rehabilitation Hospital.